

# STIC Database Tracking Number: 117129

TO: Stephen Gravini Location: PK5 7D16

**Art Unit: 3622** 

Tuesday, March 23, 2004

Case Serial Number: 09/534170

From: Sylvia Keys Location: EIC 3600 PK5-Suite 804

Phone: 305-5782

sylvia.keys@uspto.gov

# Search Notes

Dear Examiner Gravini,

Please read through the results.

If you have any questions, please do not hesitate to contact me.

Sylvia



1:ERIC 1966-2004/Mar 11 File (c) format only 2004 The Dialog Corporation 2:INSPEC 1969-2004/Mar W2 File (c) 2004 Institution of Electrical Engineers File 5:Biosis Previews(R) 1969-2004/Mar W2 (c) 2004 BIOSIS File 6:NTIS 1964-2004/Mar W3 (c) 2004 NTIS, Intl Cpyrght All Rights Res 7:Social SciSearch(R) 1972-2004/Mar W2 File (c) 2004 Inst for Sci Info File 8:Ei Compendex(R) 1970-2004/Mar W1 (c) 2004 Elsevier Eng. Info. Inc. 9:Business & Industry(R) Jul/1994-2004/Mar 22 File (c) 2004 Resp. DB Svcs. 10:AGRICOLA 70-2004/Feb File (c) format only 2004 The Dialog Corporation 11:PsycINFO(R) 1887-2004/Mar W2 File (c) 2004 Amer. Psychological Assn. File 13:BAMP 2004/Mar W2 (c) 2004 Resp. DB Svcs. 15:ABI/Inform(R) 1971-2004/Mar 20 File (c) 2004 ProQuest Info&Learning File 16:Gale Group PROMT(R) 1990-2004/Mar 23 (c) 2004 The Gale Group File 18:Gale Group F&S Index(R) 1988-2004/Mar 22 (c) 2004 The Gale Group 20:Dialog Global Reporter 1997-2004/Mar 23 File (c) 2004 The Dialog Corp. File 35:Dissertation Abs Online 1861-2004/Feb (c) 2004 ProQuest Info&Learning File 47: Gale Group Magazine DB(TM) 1959-2004/Mar 23 (c) 2004 The Gale group 48:SPORTDiscus 1962-2004/Mar File (c) 2004 Sport Information Resource Centre File 49:PAIS Int. 1976-2004/Feb (c) 2004 Public Affairs Information Service 50:CAB Abstracts 1972-2004/Feb File (c) 2004 CAB International File 53:FOODLINE(R): Food Science & Technology 1972-2004/Mar 22 (c) 2004 LFRA 63:Transport Res(TRIS) 1970-2004/Feb File (c) fmt only 2004 Dialog Corp. File 65:Inside Conferences 1993-2004/Mar W3 (c) 2004 BLDSC all rts. reserv. 67:World Textiles 1968-2004/Mar File (c) 2004 Elsevier Science Ltd. File 73:EMBASE 1974-2004/Mar W2 (c) 2004 Elsevier Science B.V. 74:Int.Pharm.Abs 1970-2004/Mar B1 File (c) 2004 Amer.Soc.of Health-Sys.Pharm. File 75:TGG Management Contents(R) 86-2004/Mar W2 (c) 2004 The Gale Group 79:Foods Adlibra(TM) 1974-2002/Apr File (c) 2002 General Mills File 81:MIRA - Motor Industry Research 2001-2004/Feb (c) 2004 MIRA Ltd. 88:Gale Group Business A.R.T.S. 1976-2004/Mar 22 File (c) 2004 The Gale Group File 93:TableBase(R) Sep 1997-2004/Mar W2 (c) 2004 Resp. DB Svcs. File 94:JICST-EPlus 1985-2004/Mar W2

(c) 2004 Japan Science and Tech Corp(JST) 98:General Sci Abs/Full-Text 1984-2004/Feb (c) 2004 The HW Wilson Co. File 99: Wilson Appl. Sci & Tech Abs 1983-2004/Feb (c) 2004 The HW Wilson Co. File 111:TGG Natl.Newspaper Index(SM) 1979-2004/Mar 23 (c) 2004 The Gale Group File 119: Textile Technol. Dig. 1978-2003/Jun (c) 2003 EBSCO Publishing File 120:U.S. Copyrights 1978-2004/Mar 09 (c) format only 2004 The Dialog Corp. File 139:EconLit 1969-2004/Mar (c) 2004 American Economic Association File 141:Readers Guide 1983-2004/Feb (c) 2004 The HW Wilson Co File 142: Social Sciences Abstracts 1983-2004/Feb (c) 2004 The HW Wilson Co File 148: Gale Group Trade & Industry DB 1976-2004/Mar 23 (c) 2004 The Gale Group File 149:TGG Health&Wellness DB(SM) 1976-2004/Mar W2 (c) 2004 The Gale Group File 150: Gale Group Legal Res Index (TM) 1980-2004/Mar 23 (c) 2004 The Gale Group File 155:MEDLINE(R) 1966-2004/Mar W2 (c) format only 2004 The Dialog Corp. File 160: Gale Group PROMT(R) 1972-1989 (c) 1999 The Gale Group File 192:Industry Trends & Anal. 1997/Jun (c) 1997 Decision Resources Inc. File 202: Info. Sci. & Tech. Abs. 1966-2004/Feb 27 (c) 2004 EBSCO Publishing File 203:AGRIS 1974-2004/Feb Dist by NAL, Intl Copr. All rights reserved File 211:Gale Group Newsearch (TM) 2004/Mar 23 (c) 2004 The Gale Group File 212:ONTAP(R) PsycINFO(R) (c) 2004 Amer. Psychological Assn. File 215:ONTAP(R) ABI/INFORM(R) (c) 1999 ProQuest Info&Learning File 233:Internet & Personal Comp. Abs. 1981-2003/Sep (c) 2003 EBSCO Pub. File 234:Marquis Who's Who(r) 2003/Sep (c) 2003 Reed Elsevier Inc. All Rts Res File 236:Bowker(r) Biographical Directory 1997/Oct (c) 1997 Reed Elsevier Inc. File 239:Mathsci 1940-2004/Apr (c) 2004 American Mathematical Society File 247:ONTAP(R) Gale Group Magazine Index(TM) (c) 1999 The Gale Group File 249:PIRA Mgt. & Mktg. Abs. 1976-2004Mar W2 (c) 2004 Pira International File 258:AP News Jul 2000-2004/Mar 22 (c) 2004 Associated Press File 262:CBCA Fulltext 1982-2004/Mar (c) 2004 Micromedia Ltd. File 267: Finance & Banking Newsletters 2004/Mar 22 (c) 2004 The Dialog Corp. File 275: Gale Group Computer DB(TM) 1983-2004/Mar 23 (c) 2004 The Gale Group ? ds

Search Performed by Sylvia Keys 23-Mar-04

Set	Items	Description
S1	1337	PSYCHOGRAPHIC? (3N) (MARKET? OR ADVERT? OR AD OR ADS)
S2	58	S1(5N) (PERSONALIT? OR EMOTIONAL? OR BEHAVIOUR? OR BEHAVIOR-
	?)	
S3	43	S2 NOT PY>2000
S4	39	RD (unique items)
S5	1	S1(3N)(SURVIVAL? OR RELAX? ? OR GROWTH?)
S6	1	S5 NOT S4
<b>S</b> 7	3	S1(5N) (TEMPERAMENT? OR CAREFREE OR LAID()BACK? OR HIGH()ST-
	RUI	NG? OR ENERGETIC?)
S8	3	S7 NOT (S4 OR S6)
S9	3	RD (unique items)

(Item 1 from file: 9) DIALOG(R) File 9:Business & Industry(R)

(c) 2004 Resp. DB Svcs. All rts. reserv.

2889094 Supplier Number: 02889094 (USE FORMAT 7 OR 9 FOR FULLTEXT)

AdForce sees future in mainstream media

(AdForce, online ad agency, looking to expand beyond estimated \$5.1 bil online ad market into general \$235 bil ad industry)

Advertising Age, v 71, n 34, p 18+

August 14, 2000

DOCUMENT TYPE: Journal ISSN: 0001-8899 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 879

(USE FORMAT 7 OR 9 FOR FULLTEXT)

#### TEXT:

...in front of a TV. This will be possible, he said, by marrying demographic and psychographic information from direct marketing databases with Internet behavior profiling and location-based targeting to which consumers have agreed.

Ad-serving competitor DoubleClick, amid...

#### 4/3, K/2(Item 2 from file: 9)

DIALOG(R) File 9: Business & Industry(R) (c) 2004 Resp. DB Svcs. All rts. reserv.

1812321 Supplier Number: 01812321 (USE FORMAT 7 OR 9 FOR FULLTEXT) The Virtual Country Club

(US Golf Society (USGS), in business for a year-and-a-half, is the country's most rapidly growing golf membership program, with 200,000 members)

Brandweek, v XXXVIII, n 16, p 18

April 21, 1997

DOCUMENT TYPE: Journal ISSN: 1064-4318 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 930

(USE FORMAT 7 OR 9 FOR FULLTEXT)

...who spend "real money" on their pastime. The USGS' demographics are not as significant to marketers as its psychographic or behavioral profiles, Belinsky says. "Whether the member is of high-income doesn't matter," he said...

#### 4/3, K/3(Item 1 from file: 11)

DIALOG(R)File 11:PsycINFO(R)
(c) 2004 Amer. Psychological Assn. All rts. reserv.

0001549095 1997-30020-003

Evolution of the personality construct in marketing and its applicability to contemporary personality research.

AUTHOR: Endler, Norman S.; Rosenstein, Alvin J.

AUTHOR AFFILIATION: York U, Dept of Psychology--North York--ON--Canada JOURNAL: Journal of Consumer Psychology --

http://www.erlbaum.com/Journals/journals/JCP/jcp.htm, Vol 6(1), 55-66, 1997

PUBLISHER: Lawrence Erlbaum--US--http://www.erlbaum.com

IDENTIFIERS: development & interaction of personality0 construct in psychology & marketing , psychographic application to contemporary personality research

## (Item 2 from file: 11)

DIALOG(R)File 11:PsycINFO(R) (c) 2004 Amer. Psychological Assn. All rts. reserv.

1991-17161-001

Development of a scale using nutrition attitudes for audience segmentation.

AUTHOR: Trenkner, Leslie L.; Rooney, Brenda; Viswanath, K.; Baxter, Judy; et al

AUTHOR AFFILIATION: U Minnesota School of Public Health, Div of Epidemiology, Minneapolis--US

JOURNAL: Health Education Research--http://her.oupjournals.org/, Vol 5(4), 479-487, Dec, 1990

PUBLISHER: Oxford Univ Press--United Kingdom--http://www.oup.com Special Issue: Nutrition education

ABSTRACT: Developed and tested a scale to measure perceived benefits of and barriers to eating behavior change for psychographic market segmentation as part of cancer prevention. Four versions of the scale in 4 separate and...

#### 4/3, K/5(Item 3 from file: 11)

DIALOG(R)File 11:PsycINFO(R)

(c) 2004 Amer. Psychological Assn. All rts. reserv.

0000187015 1973-21022-001

## Measure validation in marketing.

AUTHOR: Heeler, Roger M.; Ray, Michael L. AUTHOR AFFILIATION: York U., Toronto, Ontario, Canada JOURNAL: Journal of Marketing Research, Vol. 9(4), 361-370, Nov, 1972 PUBLISHER: American Marketing Assn--US--http://www.ama.org

... ABSTRACT: matrix with reference to stressing measure validation needs (convergent, discriminant) in relation to, e.g., market segmentation ( personality and psychographics ), new products (opinion leadership and innovation), brand loyalty (and attitude), family decision making, and attitude...

#### 4/3,K/6 (Item 1 from file: 13)

DIALOG(R) File 13:BAMP

(c) 2004 Resp. DB Svcs. All rts. reserv.

Supplier Number: 00620826

Book reviews: Market Segmentation: Using Demographics, Psychographics and Other Niche Marketing Techniques to Predict Customer Behavior ( Market Segmentation: Using Demographics, Psychographics , and Other Niche Marketing Techniques to Predict Customer Behavior book suggests marketing segmentation is crucial to the marketing process) Book Title: Market Segmentation: Using Demographics, Psychograpics, and Other Niche Marketing Techniques to Predict Customer Behavior Article Author(s): Butaney, Gul T; Campbell, Leland Book Author(s): Weinstein, Art

Journal of Consumer Marketing, v 13, n 2, p 58-60

DOCUMENT TYPE: Journal; Book Review ISSN: 0736-3761 (United Kingdom)

LANGUAGE: English RECORD TYPE: Abstract

Book reviews: Market Segmentation: Using Demographics, Psychographics and Other Niche Marketing Techniques to Predict Customer Behavior (Market Segmentation: Using Demographics, Psychographics, and Other Niche Marketing Techniques to Predict Customer Behavior book suggests marketing segmentation is crucial to the marketing process)

ABSTRACT:

Art Weinstein, in his book "Market Segmentation: Using Demographics, Psychographics, and Other Niche Marketing Techniques to Predict Customer Behavior," posits that marketing segmentation is crucial to the marketing process and is the key to...

## 4/3,K/7 (Item 1 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

02563891 230752951

Market Segmentation: Using Demographics, Psychographics and Other Niche Marketing Techniques to Predict Customer Behavior

Leland Campbell; Gul T Butaney

Journal of Consumer Marketing v13n2 PP: 58-60 1996

ISSN: 0736-3761 JRNL CODE: JCK

WORD COUNT: 1151

Market Segmentation: Using Demographics, Psychographics and Other Niche Marketing Techniques to Predict Customer Behavior

ABSTRACT: The book **Market** Segmentation: Using Demographics, **Psychographics** and Other Niche **Marketing** Techniques to Predict Customer **Behavior**, by Art Weinstein, is reviewed.

TEXT: Market Segmentation: Using Demographics, Psychographics and Other Niche Marketing Techniques to Predict Customer Behavior

Art Weinstein, Probus Publishing Company, Chicago, IL, 1994, 313 pp.

Discovering what customers need and...

## 4/3,K/8 (Item 2 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

02531621 117543013

Target marketing and segmentation: valid and useful tools for marketing Cahill, Dennis J.

Management Decision v35n1 PP: 10-13 1997

ISSN: 0025-1747 JRNL CODE: MGD

WORD COUNT: 3178

...TEXT: Niche Marketing to Exploit New Markets, Probus Publishing Co., Chicago, IL, 1987.

8. Weinstein, A., Market Segmentation: Using Demographics, Psychographics and Other Niche Marketing Techniques to Predict Customer Behavior, revised ed., Probus Publishing Co., Chicago, IL, 1994.

9. Porter, M.E., Competitive Advantage: Creating...

## 4/3,K/9 (Item 3 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

02093896 63732578

## Integrating online and offline marketing successfully

Fitzpatrick, Michele

Direct Marketing v63n6 PP: 50-53 Oct 2000

ISSN: 0012-3188 JRNL CODE: DIM

WORD COUNT: 2815

...TEXT: improve content messaging to targeted audiences. To accomplish this objective, they need to record purchasing **behavior** patterns, and demographic and **psychographic** data in the **marketing** database, and then utilize this new information to create communications that make sense.

To achieve...

## 4/3,K/10 (Item 4 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

01422019 00-73006

### Preventive maintenance

Jayanti, Rama K

Marketing Health Services v17n1 PP: 36-44 Spring 1997

ISSN: 0737-3252 JRNL CODE: JHC

WORD COUNT: 4835

... TEXT: compared to people with less health-related knowledge.

Wellness Orientation. Recent research in health care **marketing** advocates a **psychographics** approach to preventive health care **behavior**. According to this approach, consumers who adopt a "wellness-oriented" lifestyle are much more prone...

### 4/3,K/11 (Item 5 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00658585 93-07806

### Segmentation Design

Wyner, Gordon A.

Marketing Research: A Magazine of Management & Applications v4n4 PP:

38-41 Dec 1992

ISSN: 1040-8460 JRNL CODE: MRE

WORD COUNT: 2874

...TEXT: concern that consumers don't wear segment labels, making it difficult to "find" them with marketing messages.

**Psychographic** measures attempt to isolate general **personality** types that cut across product category boundaries. For example, the needs for social approval, indulgence...

4/3,K/12 (Item 6 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00564919 91-39273

Psychographics - Key to Successful Recruitment Advertising

Resnik, Rob

Human Resources Professional v3n2 PP: 43-47 Winter 1991

ISSN: 1040-5232 JRNL CODE: HUR

...ABSTRACT: an advertising message. Psychographics, a fusion of demographics and psychology, is the study of individual **personality** traits and priorities. **Psychographic** information permits the **advertiser** to determine the unique characteristics of a specific job candidate by defining that candidate in...

4/3,K/13 (Item 7 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00223083 84-01644

Marketing to the Hispanic Community

Segal, Madhav N.; Sosa, Lionel

California Management Review v26n1 PP: 120-134 Fall 1983

ISSN: 0008-1256 JRNL CODE: CMR

...ABSTRACT: of the market in terms of the needs of subgroups and ways of influencing their market behavior . Psychographic and life style characteristics of Hispanics are outlined. ...

4/3,K/14 (Item 8 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00165926 82-07487

Media Research: ''The Price of Everything-The Value of Nothing''

Guggenheim, Bernard

Marketing & Media Decisions v17n3 PP: 110-113 Mar 1982

ISSN: 0195-4296 JRNL CODE: MED

...ABSTRACT: the marketing/advertising plan. The remedy lies in a better understanding of the life style **behavior** / **psychographics** of the target **market** . Survey research is far from perfect, and media planners must use their own good judgment...

4/3,K/15 (Item 1 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

07736221 Supplier Number: 64403796 (USE FORMAT 7 FOR FULLTEXT)

AdForce sees future in mainstream media. (Brief Article)

Gilbert, Jennifer

Advertising Age, v71, p18

August 14, 2000

Language: English Record Type: Fulltext

Article Type: Brief Article

Document Type: Magazine/Journal; Trade

Word Count: 903

... in front of a TV. This will be possible, he said, by marrying demographic and **psychographic** information from direct **marketing** databases with Internet **behavior** profiling and location-based targeting to which consumers have agreed.

Ad-serving competitor DoubleClick, amid...

## 4/3,K/16 (Item 2 from file: 16)

DIALOG(R) File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

07624917 Supplier Number: 63606577 (USE FORMAT 7 FOR FULLTEXT)

Building a Web site is easier, less expensive. (suggested software for web site design and functions)

Dysart, Joe Selling, p6 May, 2000

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 1061

... predefined reports and 375 tables and graphics. Most popular pages, most effective and banners and ad campaigns, demographic and psychographic data versus Web site browsing behavior -- you'll get a birds-eye view on all these and more.

Joe Dysart is...

## 4/3,K/17 (Item 3 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

07605266 Supplier Number: 59043228 (USE FORMAT 7 FOR FULLTEXT)

Consumers to be notified about profiling; Ad-serving companies say few users will bar personal data collection.

Teinowitz, Ira

Advertising Age, v70, p52

Nov 15, 1999

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 621

... cited an ad from Naviant, a company that provides ad-targeting, that promises to give **marketers** "name, address, demographics, **psychographics** and click-stream **behavior**." He said consumers would rebel if they had any idea of the information being gathered...

## 4/3,K/18 (Item 4 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

04802468 Supplier Number: 47067004 (USE FORMAT 7 FOR FULLTEXT)

Looking for results? Track your advertisements

Thomas, Jerry W.

Air Conditioning, Heating & Refrigeration News, p76

Jan 27, 1997

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 2007

measures are of limited value in an advertising tracking study. First, the correlation between lifestyle/ psychographic market segments and market -relevant consumer behavior tends to be low (i.e., these measures don't work very well). Second, time...

4/3,K/19 (Item 5 from file: 16) DIALOG(R) File 16: Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

Supplier Number: 42696219 (USE FORMAT 7 FOR FULLTEXT) 02084189

Consumer Appliances' Leibert Offers Advice

HFD-The Weekly Home Furnishings Newspaper, v0, n0, p100

Jan 27, 1992

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 659

said there are three ways radio targets audiences: demographically (age, sex, income, even early risers), psychographically (an ad emphasizing a personality trait, such as the active woman) and geographically.

Leibert noted his stores sell major and...

(Item 6 from file: 16) 4/3,K/20

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

Supplier Number: 42694223 (USE FORMAT 7 FOR FULLTEXT) 02082567

MARKETING'S 10 BIGGEST MYTHS

ADWEEK Midwest Edition, v33, n4, p24

Jan 27, 1992

Record Type: Fulltext Language: English

Document Type: Magazine/Journal; Trade

Word Count: 2891

fatal attraction." He contends that psychographic variables are at best only remotely related to consumer behavior and market response. If a marketer using a psychographic segmentation study asks the tough question, such of the variability in behavior or market response ...

4/3,K/21 (Item 7 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R) (c) 2004 The Gale Group. All rts. reserv.

01795190 Supplier Number: 42259663 (USE FORMAT 7 FOR FULLTEXT)

AGENCY BEAT: MORE THAN 90

NewsInc, v0, n0, p38

August, 1991

Record Type: Fulltext Language: English

Document Type: Magazine/Journal; Trade

Word Count: 209

... improve. The most notable is by providing better reader research, particularly in the areas of ad recall scores, psychographic data, and readers' purchasing behavior. Magazines took top honors for the quality of their research, and the slicks scored second...

4/3,K/22 (Item 1 from file: 20)

DIALOG(R) File 20: Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

14129575 (USE FORMAT 7 OR 9 FOR FULLTEXT)

India: 'University town' Manipal sustains Brand Scan interest

BUSINESS LINE

December 08, 2000

JOURNAL CODE: FBLN LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 445

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... like brand preference, segment potential, awareness study, usage and attitude study, brand expectation, conjoint analysis, psychographic profiling, advertising effectiveness, brand personality and positioning study.

Corporates insist on a sample size of at least 250 people and...

4/3,K/23 (Item 2 from file: 20)

DIALOG(R) File 20: Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

05958457 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Andromedia Ships PersonalARIA the Industry's Most Customizable and Easy-to-Use Interface for Real-time Reporting and Analysis of Web Site Activity

BUSINESS WIRE June 29, 1999

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 955

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... merging Web form data with clickstream data, PersonalARIA can create a clear picture of visitor **behavior** defined by demographic and **psychographic** segments. **Marketers** can easily create realtime reports that compare the activity of different visitor segments and enable...

4/3,K/24 (Item 1 from file: 47)

DIALOG(R) File 47: Gale Group Magazine DB(TM) (c) 2004 The Gale group. All rts. reserv.

05334101 SUPPLIER NUMBER: 54176116 (USE FORMAT 7 OR 9 FOR FULL TEXT) Manipulating Young Minds. (activists claims 'illiteracy cartel' has taken

over public schools) (Brief Article) (Interview)

McCain, Robert Stacy

Insight on the News, 15, 11, 39(1)

March 22, 1999

DOCUMENT TYPE: Brief Article Interview ISSN: 1051-4880 LANGUAGE:

English RECORD TYPE: Fulltext

WORD COUNT: 608 LINE COUNT: 00052

... is the study of social class based upon demographics such as income, race, religion and **personality** traits. **Marketers** and **advertisers** use **psychographics** to predict consumer **behavior**; educators combine psychographics with behavioral modification methods "to mold future public opinion" says Eakman, "to...

## 4/3,K/25 (Item 1 from file: 50)

DIALOG(R) File 50:CAB Abstracts

(c) 2004 CAB International. All rts. reserv.

00197024 CAB Accession Number: 741813190

Changing consumer preferences in the American wine market.

Moulton, K. S.

California Agricultural Extension and Giannini Foundation of Agricultural Economics, University of California, Berkeley, USA.

Conference Title: Proceedings of the International Wine and Cheese

Symposium, New York City, December 16, 1973.

15pp.

Publication Year: 1973 --

Language: English

Document Type: Miscellaneous

--

The report explores trends in consumer **behaviour** in the American wine **market** , examining first the **psychographic** and demographic characteristics of domestic wine consumers. Other factors which influence wine consumption are shown...

## 4/3,K/26 (Item 1 from file: 53)

DIALOG(R)File 53:FOODLINE(R): Food Science & Technology (c) 2004 LFRA. All rts. reserv.

00519821 FOODLINE ACCESSION NUMBER: 331361

Marketingese 1091, or, how to speak like a native.

Erickson P

Food Product Design 3 (2), 48-49+52-53 (0 ref.)

1993

LANGUAGE: English

DOCUMENT TYPE: Journal article

...ABSTRACT: between marketing and research and development is considered.

Marketing terms are explained: product concepts, target marketing,
geography, demographics, psychographics, behaviour characteristics,
marketing mix, positioning, market demand, market share, sales
quotas. Total quality management, the concept of all...

## 4/3,K/27 (Item 1 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

11596425 SUPPLIER NUMBER: 56217940 (USE FORMAT 7 OR 9 FOR FULL TEXT) Store patronage and lifestyle factors: implications for rural grocery retailers.

Sullivan, Paulie; Savitt, Roland

International Journal of Retail & Distribution Management, 25, 10-11,

351(1) Sept, 1997

ISSN: 0959-0552 LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 6813 LINE COUNT: 00600

... of shopping expenditures in a particular community.

Classifying shoppers

Hoch's (1988) research implied that **psychographic** information broadens **marketers** 'understanding of consumer **behaviour**. Psychographics, or attitudes, interests and opinions (AIOs), have been used to group consumers and examine...

4/3,K/28 (Item 2 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB (c)2004 The Gale Group. All rts. reserv.

10170281 SUPPLIER NUMBER: 20357628 (USE FORMAT 7 OR 9 FOR FULL TEXT) Store patronage and lifestyle factors: implications for grocery retailers.

Sullivan, Pauline; Savitt, Ronald

International Journal of Retail & Distribution Management, v25, n10-11, p351(14)

August-Sep, 1997

ISSN: 0959-0552 LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 6784 LINE COUNT: 00595

... of shopping expenditures in a particular community.

Classifying shoppers

Hoch's (1988) research implied that **psychographic** information broadens **marketers** ' understanding of consumer **behaviour**. Psychographics, or attitudes, interests and opinions (AIOs), have been used to group consumers and examine...

4/3,K/29 (Item 3 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

09739918 SUPPLIER NUMBER: 19769110 (USE FORMAT 7 OR 9 FOR FULL TEXT)
The different faces of the Chinese consumer: China's consumers are more
diverse - and more discriminating - than some marketers of foreign goods
may realize.

Cui, Geng

China Business Review, v24, n4, p34(5)

July-August, 1997

ISSN: 0163-7169 LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 3730 LINE COUNT: 00308

...ABSTRACT: a good understanding the local consumers' preferences. China should not be seen as a homogenous market, but one where psychographics strongly influence consumer psychographics strongly influence psychographics strongly influ

4/3,K/30 (Item 4 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

09501374 SUPPLIER NUMBER: 19346209 (USE FORMAT 7 OR 9 FOR FULL TEXT)
The virtual country club. (US Golf Society offers golfers green fee discounts, preferred tee times and tournaments)

Kiley, David

Brandweek, v38, n16, p18(2)

April 21, 1997

ISSN: 1064-4318 LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 994 LINE COUNT: 00080

#### TEXT:

...who spend "real money" on their pastime. The USGS' demographics are not as significant to marketers as its psychographic or behavioral profiles, Belinsky says. "Whether the member is of high-income doesn't matter," he said...

## 4/3,K/31 (Item 5 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

08907260 SUPPLIER NUMBER: 18619882

Making media work. (media advertising)

Thomas, Jerry W.

Food & Beverage Marketing, v15, n7, p10(2)

July, 1996

ISSN: 0731-3799 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 1768 LINE COUNT: 00149

... measures are of limited value in an advertising tracking study. First, the correlation between lifestyle/ psychographic market segments and marketing -relevant consumer behavior tends to be low. Second, time limitations on questionnaire length tend to preclude the inclusion...

## 4/3,K/32 (Item 6 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

08891578 SUPPLIER NUMBER: 18474892

Taking on the big boys by stressing simplicity. (Future Banking: Trends in Electronic Money and Payments) (Cover Story)

Kutler, Jeffrey

American Banker, v161, n133, p6A(2)

July 15, 1996

DOCUMENT TYPE: Cover Story ISSN: 0002-7561 LANGUAGE: English

RECORD TYPE: Fulltext; Abstract

WORD COUNT: 2162 LINE COUNT: 00170

... million from a phone survey." Mr. Schley sizes up the field in social-psychological and behavioral terms - what marketers call psychographics.

"Outside of a very few people at Intuit, including (chairman) Scott Cook, no one has...

## 4/3,K/33 (Item 7 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

08765239 SUPPLIER NUMBER: 18426678

Market Segmentation: Using Demographics, Psychographics and Other Niche Marketing Techniques to Predict Customer Behavior. (book reviews Campbell, Leland; Butaney, Gul T.

Journal of Consumer Marketing, v13, n2, p58(3)

Spring, 1996

DOCUMENT TYPE: Review

ISSN: 0736-3761

LANGUAGE: English

RECORD TYPE: Citation

Market Segmentation: Using Demographics, Psychographics and Other Niche Marketing Techniques to Predict Customer Behavior . (

### 4/3,K/34 (Item 8 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

08000344 SUPPLIER NUMBER: 17116948 (USE FORMAT 7 OR 9 FOR FULL TEXT) Transactions.(includes multiple briefs) (Telephony)

Communications Daily, v15, n121, p8(2)

June 23, 1995

ISSN: 0277-0679 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 83 LINE COUNT: 00011

#### TEXT:

Transactions: U S West Marketing Resources formed alliance with TeleDirect International to provide database marketing services using demographic, "psychographic" and behavioral information... Southern New England Telephone joined Unibridge network PCS services alliance with 5 RHCs and...

## 4/3,K/35 (Item 9 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

05766944 SUPPLIER NUMBER: 11792946 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Marketing's 10 biggest myths. (according to 'The Marketing Revolution' by
Kevin J. Clancy and Robert S. Shulman)

Goldman, Debra

ADWEEK Eastern Edition, v33, n4, p24(6)

Jan 27, 1992

ISSN: 0199-2864 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 3089 LINE COUNT: 00237

... fatal attraction." He contends that psychographic variables are at best only remotely related to consumer **behavior** and market response. If a **marketer** using a **psychographic** segmentation study asks the tough question, such of the variability in behavior or market response...

## 4/3,K/36 (Item 1 from file: 160)

DIALOG(R)File 160:Gale Group PROMT(R)

(c) 1999 The Gale Group. All rts. reserv.

## 01964613

## How To Really Escite Your Prospects

Business Marketing July, 1988 p. 44-55

ISSN: 0745-5933

... such as AT&T Business Systems, have had success with the simpler methods when developing marketing and advertising strategies.

Psychographic studies will create personality breakdowns that attach certain behavioral qualities to emotional styles. Marketers then can use

that information...

4/3,K/37 (Item 2 from file: 160)
DIALOG(R)File 160:Gale Group PROMT(R)
(c) 1999 The Gale Group. All rts. reserv.

01624590

Billboard Firms Lure New Ads As Tobacco, Liquor Sales Slide.
WALL STREET JOURNAL 3 STAR, EASTERN (PRINCETON, NJ) EDITION May 7, 1987
p. 33

... In place of these accounts, billboard firms are wooing packaged goods marketers. Some can offer **advertisers** demographic, **psychographic** and purchasing **behavior** data for specific neighborhood billboards. These marketers are beginning to warm up to outdoor advertising...

4/3,K/38 (Item 3 from file: 160)
DIALOG(R)File 160:Gale Group PROMT(R)
(c) 1999 The Gale Group. All rts. reserv.

01367819

Not all prospects are created equal.
BUSINESS MARKETING May, 1986 p. 52,54+

... to changed market conditions. Five ways to segment customers are demographic, geographic, industry specific, customer **behavior** or **psychographic** . A **market** segment can be defined as a group of customers with similar needs or values, respond...

4/3,K/39 (Item 1 from file: 249)
DIALOG(R)File 249:PIRA Mgt. & Mktg. Abs.
(c) 2004 Pira International. All rts. reserv.

00105803 Pira Acc. Num.: 2440099

Title: PREDICTING MARKET BEHAVIOR: ARE PSYCHOGRAPHICS REALLY BETTER?

Authors: Becherer R C; Richard L M; Wiley J B

Source: J. ACAD. MARK. SCI. vol 5 no 2 Spring 1977 pp 75-84

Publication Year: 1977

Document Type: Journal Article

Record Type: ABSTRACT Language: unspecified

Title: PREDICTING MARKET BEHAVIOR: ARE PSYCHOGRAPHICS REALLY BETTER?

6/3,K/1 (Item 1 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online

(c) 2004 ProQuest Info&Learning. All rts. reserv.

01739453 ORDER NO: AADAA-19968211

The use of demographics and psychographics in the development of intentional and contextualized strategies for evangelistic outreach through the local church

Author: Fleming, David Wade

Degree: Ph.D. Year: 2000

Corporate Source/Institution: New Orleans Baptist Theological Seminary (

0144)

Source: VOLUME 61/04-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 1450. 198 PAGES

...and psychographics by selected church growth proponents was also examined. The use of demographics and **psychographics** in **marketing** and church **growth** was compared in order to suggest implications for the development of intentional and contextualized strategies...

9/3,K/1 (Item 1 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00630400 92-45340

Cosmetic Chemicals '92 - Men's Toiletries: Perennially Poised

Parsons, Stephen F.

Chemical Marketing Reporter v242n6 PP: SR16, SR20 Aug 10, 1992

ISSN: 0090-0907 JRNL CODE: CHM

WORD COUNT: 1489

...TEXT: product virtues. The recent introduction of New West by Aramis is an example of image marketing or psychographics.

The name and youthful, **energetic** theme were created after much study of the mood of California, Arizona and the Pacific...

## 9/3,K/2 (Item 1 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

02441144 Supplier Number: 43216357 (USE FORMAT 7 FOR FULLTEXT)

## Perennially Poised

Chemical Marketing Reporter, pSR16

August 10, 1992

Language: English Record Type: Fulltext Document Type: Magazine/Journal; Tabloid; Trade

Word Count: 1512

... product virtues. The recent introduction of New West by Aramis is an example of image marketing or psychographics.

The name and youthful, **energetic** theme were created after much study of the mood of California, Arizona and the Pacific...

## 9/3,K/3 (Item 1 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

06226691 SUPPLIER NUMBER: 12545025 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Perennially poised: manufacturers of men's toiletries are hoping for a move in a market that has long been considered underdeveloped. (Cosmetic Chemicals '92)

Parsons, Stephen F.

Chemical Marketing Reporter, v242, n6, pSR16(2)

August 10, 1992

ISSN: 0090-0907 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 1584 LINE COUNT: 00123

... product virtues. The recent introduction of New West by Aramis is an example of image marketing or psychographics.

The name and youthful, energetic theme were created after much study of the mood of California, Arizona and the Pacific...

File 344: Chinese Patents Abs Aug 1985-2004/Mar (c) 2004 European Patent Office File 347: JAPIO Nov 1976-2003/Nov (Updated 040308) (c) 2004 JPO & JAPIO File 350: Derwent WPIX 1963-2004/UD, UM &UP=200419 (c) 2004 Thomson Derwent File 348:EUROPEAN PATENTS 1978-2004/Mar W02 (c) 2004 European Patent Office File 349:PCT FULLTEXT 1979-2002/UB=20040318,UT=20040311 (c) 2004 WIPO/Univentio ? ds Items Set Description AU='LEVANON Y': AU='LEVANON YOHANAN' S1 S2 0 AU='LOSSOS-SHIFRIN L' S3 76 AU='SHIFRIN L':AU='SHIFRIN LEONID' S4 S3 AND MARKETING S5 0 AU='LOSSOS L'

(Item 1 from file: 350) DIALOG(R) File 350: Derwent WPIX (c) 2004 Thomson Derwent. All rts. reserv. 010573494 \*\*Image available\*\* WPI Acc No: 1996-070447/199608 XRPX Acc No: N96-059141 Wireless communication method for remote station network - allowing one station to transmit during given time cycle sector and changing transmission frequency at end of sector in which station transmits and resets frequency at end of sector in which no station transmits Patent Assignee: CROSSBOW LTD (CROS-N) Inventor: LEVANON Y ; PELED B Number of Countries: 020 Number of Patents: 005 Patent Family: Kind Date Applicat No Kind Patent No Date Week EP 692882 A2 19960117 EP 95110368 Α 19950703 199608 А3 EP 692882 19970502 EP 95110368 Α 19950703 199729 19971026 CA 2174985 Α 19960425 199821 CA 2174985 Α US 5896412 Α 19990420 US 94278885 Α 19940722 199923 IL 110339 Α 20000217 IL 110339 Α 19940715 200027 Priority Applications (No Type Date): US 94278885 A 19940722; IL 110339 A 19940715; CA 2174985 A 19960425 Patent Details: Patent No Kind Lan Pg Main IPC Filing Notes A2 E 15 H04B-001/713 EP 692882 Designated States (Regional): AT BE CH DE DK ES FR GB GR IE IT LI LU MC NL PT SE IL 110339 H04L-012/56 Α EP 692882 А3 H04B-001/713 CA 2174985 H04B-001/48 Α US 5896412 Α H04B-015/00 Inventor: LEVANON Y ... (Item 2 from file: 350) 1/3, K/2DIALOG(R) File 350: Derwent WPIX (c) 2004 Thomson Derwent. All rts. reserv. 010142875 \*\*Image available\*\* WPI Acc No: 1995-044126/199507 XRPX Acc No: N95-034766 Fastening system for cleaning cloth to wiper mop - has hooked pile fasteners, hooks, clips as fasteners Patent Assignee: AMAR S (AMAR-I); LEVANON Y (LEVA-I); RONEN S (RONE-I); TALMOR A (TALM-I) Inventor: AMAR S; LEVANON Y ; RONEN S; TALMOR A Number of Countries: 001 Number of Patents: 001 Patent Family: Patent No Applicat No Kind Week Kind Date Date 19930629 199507 B DE 4321596 A1 19950112 DE 4321596 Α Priority Applications (No Type Date): DE 4321596 A 19930629 Patent Details: Patent No Kind Lan Pg Main IPC Filing Notes 8 A47L-013/20 DE 4321596 A1

... Inventor: LEVANON Y

1/3, K/3(Item 3 from file: 350) DIALOG(R) File 350: Derwent WPIX (c) 2004 Thomson Derwent. All rts. reserv. 009896048 \*\*Image available\*\* WPI Acc No: 1994-175964/199421 XRPX Acc No: N94-138598 Shock-absorbing game racket - comprises set of coil springs compressed within space defined between opposing surfaces, one of which is mounted to move within frame against springs Patent Assignee: LIORA B B (LIOR-I); RONEN S (RONE-I); YORAM L (YORA-I); BEN-ZIMRA L B (BENZ-I); LEVANON Y (LEVA-I) Inventor: BEN-ZIMRA L B; LEVANON Y ; RONEN S
Number of Countries: 002 Number of Patents: 002 Patent Family: Patent No Kind Date Applicat No Kind Date Week US 5316296 Α 19940531 US 9357057 Α 19930505 199421 IL 109505 19970814 IL 109505 Α Α 19940502 199738 Priority Applications (No Type Date): US 9357057 A 19930505 Patent Details: Patent No Kind Lan Pg Main IPC Filing Notes US 5316296 Α ... Inventor: LEVANON Y 1/3, K/4(Item 1 from file: 348) DIALOG(R) File 348: EUROPEAN PATENTS (c) 2004 European Patent Office. All rts. reserv. 00734577 Method and apparatus for frequency happing communication in a wireless transceiver network Verfahren und Anordnung zur Frequenzsprungkommunikation in einem Netz von drahtlosen Sende-Empfangsgeraten Procede et dispositif de communication a saut de frequence dans un reseau de postes emetteurs-recepteurs sans fil PATENT ASSIGNEE: Crossbow Ltd., (1995950), 19 Maskit Street, Herzliya 46733, (IL), (applicant designated states: AT; BE; CH; DE; DK; ES; FR; GB; GR; IE; IT; LI; LU; MC; NL; PT; SE) INVENTOR: Levanon, Yohanan , 63 Hapoel Street, Herzliya 46600, (IL) Peled, Benjamin, 17 Hanesher Street, Ramat Hasharaon 47226, (IL LEGAL REPRESENTATIVE: KUHNEN, WACKER & PARTNER (100053), Alois-Steinecker-Strasse 22, D-85354 Freising, (DE) PATENT (CC, No, Kind, Date): EP 692882 A2 960117 (Basic) EP 692882 A3 970502 APPLICATION (CC, No, Date): EP 95110368 950703; PRIORITY (CC, No, Date): IL 11033994 940715; US 278885 940722 DESIGNATED STATES: AT; BE; CH; DE; DK; ES; FR; GB; GR; IE; IT; LI; LU; MC; NL; PT; SE INTERNATIONAL PATENT CLASS: H04B-001/713; H04L-012/56; H04Q-007/28; ABSTRACT WORD COUNT: 120 LANGUAGE (Publication, Procedural, Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text		Update	Word Count
CLAIMS A	(English)	EPAB96	1057
SPEC A	(English)	EPAB96	4433
Total word count	document	: A	5490
Total word count	: - document	: В	0
Total word count	- document	s A + B	5490

## INVENTOR:

Levanon, Yohanan ...

File 344: Chinese Patents Abs Aug 1985-2004/Mar (c) 2004 European Patent Office File 347: JAPIO Nov 1976-2003/Nov(Updated 040308) (c) 2004 JPO & JAPIO File 350: Derwent WPIX 1963-2004/UD, UM &UP=200419 (c) 2004 Thomson Derwent File 348: EUROPEAN PATENTS 1978-2004/Mar W02 (c) 2004 European Patent Office File 349:PCT FULLTEXT 1979-2002/UB=20040318,UT=20040311 (c) 2004 WIPO/Univentio ? ds Set Items Description AU='LEVANON Y':AU='LEVANON YOHANAN' S2 0 AU='LOSSOS-SHIFRIN L' S3 76 AU='SHIFRIN L':AU='SHIFRIN LEONID' S4 S3 AND MARKETING S5 0 AU='LOSSOS L'

File 344: Chinese Patents Abs Aug 1985-2004/Mar (c) 2004 European Patent Office File 347: JAPIO Nov 1976-2003/Nov (Updated 040308) (c) 2004 JPO & JAPIO File 350:Derwent WPIX 1963-2004/UD,UM &UP=200419 (c) 2004 Thomson Derwent ? ds Set Items Description S1 PSYCHOGRAPHIC? (3N) (MARKET? OR ADVERT? OR AD OR ADS) S2 608 (TARGET OR PERSONALIT? OR EMOTIONAL? OR BEHAVIOUR? OR BEHA-VIOR? OR SEGMENT?) (3N) (MARKET? OR ADVERT? OR AD OR ADS) S3 (S1 OR S2) (5N) (SURVIVAL? OR RELAX? OR GROWTH?) **S4** (S1 OR S2)(5N)(TEMPERAMENT? OR CAREFREE OR LAID()BACK? OR -HIGH()STRUNG? OR ENERGETIC?) S5 AU=(LEVANON, Y? OR LEVANON Y? OR LOSSOS-SHIFRIN, L? OR LOS-SOS-SHIFRIN L?) S6 S5 AND S1

1/5/1 (Item 1 from file: 350)
DIALOG(R)File 350:Derwent WPIX

(c) 2004 Thomson Derwent. All rts. reserv.

011638751 \*\*Image available\*\* WPI Acc No: 1998-055659/199806

XRPX Acc No: N98-044162

Transmission of stored broadcast programs with selectively alterable advertising - using user demographic and psychographic profile to select advertising to be inserted in frame identified for advertising when signal is transmitted

Patent Assignee: AT & T CORP (AMTT )

Inventor: BRUNO R F; GIBBON D C; MARKOWITZ R E; PEREA C A; SHAHRARAY B;

SIMON S D; PAREA C A

Number of Countries: 020 Number of Patents: 003

Patent Family:

Patent No Kind Date Applicat No Kind Date Week EP 817486 A2 19980107 EP 97110403 Α 19970625 199806 B CA 2197727 19971227 CA 2197727 Α 19970217 199825 А A1 20021217 SG 972117 SG 93179 Α 19970620 200319

Priority Applications (No Type Date): US 96672123 A 19960627

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

EP 817486 A2 E 11 H04N-007/173

Designated States (Regional): AT BE CH DE DK ES FI FR GB GR IE IT LI LU MC NL PT SE

CA 2197727 A H04N-007/173 SG 93179 A1 H04N-007/173

Abstract (Basic): EP 817486 A

The method of customising transmission of audiovisual programs containing advertising involves storing the programs to be transmitted on the communications network. The programs are stored in a segmented form. An additional segment, preferably a null segment, is also stored on the network. Information concerning the subscribers is also stored on the network. A table indicating where the segments for a particular program are to be found and which are available for substitution is maintained for each program.

When a subscriber requests transmission of a certain program, at least one of the additional segments is selected based on the information concerning the subscriber. The table associated with the program is examined to determine which of the segments are available for substitution. One of the substitutable segments is replaced by one of the additional segments before the program is transmitted.

USE - Targetted advertising.

ADVANTAGE - Allows subscriber to view compressed program with some segments of program automatically customised for user. Some advertising frames can be prevented from being substituted. Allows subscriber to prevent transmission of advertising upon suitable payment.

Dwg.4/5

Title Terms: TRANSMISSION; STORAGE; BROADCAST; PROGRAM; SELECT; ALTER; ADVERTISE; USER; PROFILE; SELECT; ADVERTISE; INSERT; FRAME; IDENTIFY;

ADVERTISE; SIGNAL; TRANSMIT

Derwent Class: T01; W02; W03; W05

International Patent Class (Main): H04N-007/173

International Patent Class (Additional): G06F-013/14; H04H-001/02

File Segment: EPI

File 348: EUROPEAN PATENTS 1978-2004/Mar W02 (c) 2004 European Patent Office File 349:PCT FULLTEXT 1979-2002/UB=20040318,UT=20040311 (c) 2004 WIPO/Univentio ? ds Set Items Description PSYCHOGRAPHIC?(3N) (MARKET? OR ADVERT? OR AD OR ADS) S1 25 3477 S2 (TARGET OR PERSONALIT? OR EMOTIONAL? OR BEHAVIOUR? OR BEHA-VIOR? OR SEGMENT?) (3N) (MARKET? OR ADVERT? OR AD OR ADS) S3 (S1 OR S2) (5N) (SURVIVAL? OR RELAX? OR GROWTH?) S4 (S1 OR S2) (5N) (TEMPERAMENT? OR CAREFREE OR LAID() BACK? OR -HIGH()STRUNG? OR ENERGETIC?) S5 AU=(LEVANON, Y? OR LEVANON Y? OR LOSSOS-SHIFRIN, L? OR LOS-SOS-SHIFRIN L?) **S6** 13 S3 AND IC=G06F S7 1 S4 NOT S6 S8 S5(S)S1

6/3,K/1 (Item 1 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
(c) 2004 WIPO/Univentio. All rts. reserv.

01084006 \*\*Image available\*\*

PROCESS FOR CALCULATING THE ECONOMIC VALUE CREATED BY A BUSINESS ACTIVITY PROCEDE DE CALCUL DE LA VALEUR ECONOMIQUE CREEE PAR UNE ACTIVITE COMMERCIALE

Patent Applicant/Assignee:

E I DU PONT DE NEMOURS AND COMPANY, 1007 Market Street, Wilmington, DE 19898, US, US (Residence), US (Nationality)

Inventor(s):

HEIRES Neal T, 1100 Forsyth Lane, West Chester, PA 19382, US, GUCKENBERGER Jared R, 711 Ashland Creek, Victoria, TX 77901, US, Legal Representative:

EDWARDS Mark A (agent), E.I. Dupont de Nemours and Company, Legal Patent Records Center, 1007 Market Street, Wilmington, DE 19898, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200406056 A2 20040115 (WO 0406056)

Application: WO 2003US20892 20030630 (PCT/WO US2003020892)

Priority Application: US 2002393678 20020703

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NI NO NZ OM PG PH PL PT RO RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG UZ VC VN YU ZA ZM ZW

(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT RO SE SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English Filing Language: English

Filing Language: English Fulltext Word Count: 8750

Main International Patent Class: G06F Fulltext Availability:

ulltext Availability: Detailed Description

Detailed Description

... to long term profitable growth of a business.

Historical data may be used to visualize **growth** trends of a business by **market**, by region, by **segment**, by customer, by product type, even by product grade. From this historical data business management...

6/3,K/2 (Item 2 from file: 349)

DIALOG(R) File 349: PCT FULLTEXT

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01035133 \*\*Image available\*\*

SYSTEM AND METHOD FOR CAPTURING PAYMENTS DATA ONTO UNIQUELY IDENTIFIED PAYER-CARRIED CHIPS FOR PERIODIC UPLOAD AND DOWNLOAD WITH INSTITUTIONS SYSTEME ET PROCEDE DE CAPTURE DE DONNEES DE PAIEMENT SUR DES PUCES PORTEES PAR DES PAYEURS IDENTIFIEES DE MANIERE UNIQUE EN VUE DE TELECHARGEMENTS VERS L'AMONT ET VERS L'AVAL AVEC DES INSTITUTIONS
Patent Applicant/Assignee:

CHEN-YU ENTERPRISES LLC, 1601 Bayshore Highway, Suite 200, Burlingame, CA 94010, US, US (Residence), US (Nationality) Inventor(s): YU Mason K Jr, 34 Broadway #8, Milbrae, CA 94030, US, YU Gregory J, 615 Darrell Road, Hillsborough, CA 94010, US, Legal Representative: YEE Susan (et al) (agent), 2225 E. Bayshore Road, Suite 200, Palo Alto, CA 94303, US, Patent and Priority Information (Country, Number, Date): WO 200365163 A2 20030807 (WO 0365163) Patent: WO 2003US2667 20030127 (PCT/WO US0302667) Application: Priority Application: US 200258618 20020128 Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SC SD SE SG SK SL TJ TM TN TR TT TZ UA UG UZ VC VN YU ZA ZM ZW (EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PT SE SI SK TR (OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW (EA) AM AZ BY KG KZ MD RU TJ TM Publication Language: English Filing Language: English Fulltext Word Count: 11531 Main International Patent Class: G06F Fulltext Availability: Detailed Description Detailed Description ... rose from approximately 20 million in 1999 to about 28 million in 2000 -- a 37% growth . The fastest growing market segment was circulation in the financial market sector, with a 244% growth rate. Still, 6/3, K/3(Item 3 from file: 349) DIALOG(R) File 349: PCT FULLTEXT (c) 2004 WIPO/Univentio. All rts. reserv. 01017706 THE MONETAIRE WEALTH MANAGEMENT PLATFORM PLATE-FORME DE GESTION DE FORTUNE <= MONETAIRE >= Patent Applicant/Assignee: MONETAIRE, 594 Broadway, Suite 207, New York, NY 10012, US, US (Residence), US (Nationality) Inventor(s): AMSTUTZ Arnold E, 5 Willow Lane, Farmington, CT 06032, US, CARR Damon Wilder, 668 Greenwich St. Apt. 439, New York, NY 10014, US, MIELE Louis J, 34 Edgecliff Road, Upper Montclair, NJ 07043, US, NEFF Michael, 77 Dogwood Lane, Mill Neck, NY 11765, US, KELLEHER Michael, 500 Second Ave. Apt. 19C, New York, NY 10016, US, Legal Representative: CHARTOVE Alex (et al) (agent), Morrison & Foerster LLP, 1650 Tysons Boulevard, Suite 300, McLean, VA 22102, US, Patent and Priority Information (Country, Number, Date): Patent: WO 200346692 A2 20030605 (WO 0346692) WO 2002US37905 20021127 (PCT/WO US0237905) Application: Priority Application: US 2001333528 20011128 Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO

RU SC SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VC VN YU ZA ZM ZW (EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR IE IT LU MC NL PT SE SK TR (OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English Filing Language: English Fulltext Word Count: 18518

Main International Patent Class: G06F

Fulltext Availability: Detailed Description

### Detailed Description

.. by expanding sales and marketing effectiveness, reducing costs and improving productivity; evaluate the profitability and **growth** potential of product lines, **market segments**, demographic groups and significant customers; build and expand a knowledge base institutionalizing best investment, credit...

## 6/3,K/4 (Item 4 from file: 349)

DIALOG(R) File 349: PCT FULLTEXT

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00981421 \*\*Image available\*\*

# EVALUATING AN ORGANIZATION'S LEVEL OF SELF-REPORTING EVALUATION DU NIVEAU D'AUTO-VERIFICATION D'UNE ORGANISATION

Patent Applicant/Assignee:

PRICEWATERHOUSECOOPERS, 1301 Avenue of the Americas, New York, NY 10019, US, US (Residence), US (Nationality)

PricewaterhouseCoopers, 1 Embankment Place, London WC2N 6RH, GB, GB (Residence), GB (Nationality)

Inventor(s):

LINGWOOD Janice Mary, 18 Park Avenue South, London, N8 8LT, GB, EVANS Paul James, 19 New Tree Road, Southborough, Tunbridge Wells, Kent, TN4 OBD, GB,

CANTOS Andrew Howard, 1255 Turnbury Lane, North Wales, PA 19454, US, WATSON Annette, 241 Beaconsfield Parade, Middle Park, Victoria 3206, AU, ASHTON Philip Priestly, Russells Green, Coombe Hill Road, Kingston-Upon Thames, KT2 7DY, GB,

Legal Representative:

BORODACH Samuel (agent), Fish & Richardson P.C., Suite 2800, 45 Rockefeller Plaza, New York, NY 10111, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200310635 A2-A3 20030206 (WO 0310635)
Application: WO 2002US24232 20020724 (PCT/WO US0224232)

Priority Application: US 2001307482 20010724; US 200280846 20020222

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO

RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA ZM ZW

(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR IE IT LU MC NL PT SE SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English Fulltext Word Count: 5082

Main International Patent Class: G06F-017/60

Fulltext Availability: Detailed Description

Detailed Description

... of Current and Future Competition, Industry and Business Outlook and Industry and Business Outlook (by **segment**). The performiance illeaSUre **Market Growth**, for example, refers to the increase in size of the total market as defined by...

6/3,K/5 (Item 5 from file: 349)

DIALOG(R) File 349: PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

00867342 \*\*Image available\*\*

METHOD AND SYSTEM OF SECURELY COLLECTING, STORING, AND TRANSMITTING INFORMATION

PROCEDE ET SYSTEME PERMETTANT DE COLLECTER, DE MEMORISER ET DE TRANSMETTRE DES INFORMATIONS

Patent Applicant/Assignee:

PATENTEK INC, 3516 Corte Ramon, La Costa, CA 92009, US, US (Residence), US (Nationality)

Inventor(s):

SCOTT David, 1077 Eolus, Leucadia, CA 92024, US,

WALSH Mark, 3516 Corte Ramon, La Costa, CA 92009, US,

DAVIS Rick, 427 La Veta, Encinitas, CA 92024, US,

Legal Representative:

MONROE Wesley W (agent), Christie, Parker & Hale, P.O. Box 7068, Pasadena, CA 91109-7068, US,

Patent and Priority Information (Country, Number, Date):

Patent:

WO 200201462 A2-A3 20020103 (WO 0201462)

Application: WO 2001US20216 20010627 (PCT/WO US0120216) Priority Application: US 2000613054 20000628

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English Filing Language: English

Fulltext Word Count: 24894

Main International Patent Class: G06F-019/00

International Patent Class: G06F-017/60 Fulltext Availability:

Detailed Description

Detailed Description

... the fraud or misuse of data by customers, merchants and hackers.

Although the electronic sales market segment is rapidly expanding, growth has been slowed by fear among consumers regarding the potential for misuse of credit.

1...

6/3,K/6 (Item 6 from file: 349)

DIALOG(R) File 349: PCT FULLTEXT (c) 2004 WIPO/Univentio. All rts. reserv. \*\*Image available\*\* METHOD AND SYSTEM FOR DELIVERING FOREIGN EXCHANGE RISK MANAGEMENT ADVISORY SOLUTIONS TO A DESIGNATED MARKET PROCEDE ET SYSTEME PERMETTANT D'APPORTER DES SOLUTIONS AVISEES DE GESTION DES RISQUES SUR LES PLACEMENT EN DEVISES ETRANGERES POUR UN MARCHE DONNE Patent Applicant/Assignee: E-VANTAGE INTERNATIONAL INC, 230 Waltham Street, Lexington, MA 02421, US, US (Residence), US (Nationality) Inventor(s): SCHEIRER Lois R, 230 Waltham Street, Lexington, MA 02421, US, Legal Representative: SCHURGIN Stanley M (et al) (agent), Weingarten, Schurgin, Gagnebin & Hayes, LLP, Ten Post Office Square, Boston, MA 02109, US, Patent and Priority Information (Country, Number, Date): WO 200179963 A2-A3 20011025 (WO 0179963) Patent: WO 2001US12033 20010412 (PCT/WO US0112033) Application: Priority Application: US 2000197249 20000414 Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW (EA) AM AZ BY KG KZ MD RU TJ TM Publication Language: English Filing Language: English Fulltext Word Count: 24352 Main International Patent Class: G06F-017/60 Fulltext Availability: Detailed Description Detailed Description increasing complexity of decision making illustrative of decisions associated with major milestones in the international growth patterns typical of the target market to which the user belongs. To personalize workshops, the returning user 20 in Fig. 2... 6/3, K/7(Item 7 from file: 349) DIALOG(R) File 349: PCT FULLTEXT (c) 2004 WIPO/Univentio. All rts. reserv. 00835728 \*\*Image available\*\* ADVERTISING METHOD AND SYSTEM PROCEDE ET SYSTEME DE PUBLICITE Patent Applicant/Assignee: PROJEXX LLC, 177 Wells Avenue, Newton, MA 02459, US, US (Residence), US (Nationality), (For all designated states except: US) Patent Applicant/Inventor: BERMAN Stephen S, The Gables, 425 D. Dedham Street, Newton, MA 02459, US, US (Residence), US (Nationality), (Designated only for: US)

BARNETT Richard L, 11 Peckman Way, Needham, MA 02492, US, US (Residence),

US (Nationality), (Designated only for: US)

MURRAY David W, 366 Wallace Road, Bedford, NH 03110, US, US (Residence), US (Nationality), (Designated only for: US) Legal Representative: COLESANTI Anthony (agent), Duane, Morris & Heckscher LLP, One Liberty Place, Philadelphia, PA 19103-7396, US, Patent and Priority Information (Country, Number, Date): WO 200169349 A2-A3 20010920 (WO 0169349) Patent: Application: WO 2001US8397 20010316 (PCT/WO US0108397) Priority Application: US 2000189802 20000316 Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW (EA) AM AZ BY KG KZ MD RU TJ TM Publication Language: English Filing Language: English Fulltext Word Count: 6300 Main International Patent Class: G06F-017/60 Fulltext Availability: Detailed Description Detailed Description ... Discount Stores Office Supply Drug Stores Super Markets Electronics Wholesale Clubs FUTURE GROWTH AND DEVELOPMENT - GROWTH TREE As mentioned, the initial target market is retail stores. However the concept of renting space for advertising and merchandising has additional 6/3, K/8(Item 8 from file: 349) DIALOG(R) File 349: PCT FULLTEXT (c) 2004 WIPO/Univentio. All rts. reserv. 00829893 \*\*Image available\*\* SYSTEM AND METHOD FOR SPECIFICATION AND EXCHANGE MANAGEMENT SYSTEME ET PROCEDE DE GESTION DES SPECIFICATIONS ET DES ECHANGES Patent Applicant/Assignee: EMPRIVA INC, 1600 Genessee, Suite 302, Kansas City, MO 64102, US, US (Residence), US (Nationality) Inventor(s): DUFFY Christopher A, 15165 West 153th Terrace, Olathe, KS 66062, US, HOLBROOK D Kelly, 101 West 66th Street, Kansas City, MO 64113, US, JOHNSON Andrew H, 4913 West 158th Street, Overland Park, KS 66224, US, KALAHASTHY Gopichand, 13520 West 74th Terrace, Shawnee, KS 66216, US, STRADINGER J Michael, 6404 Sagamore, Shawnee Mission, KS 66208, US, TIETZ Robert W, 7636 Allman Road, Lenexa, KS 66217, US, MITCHELL Steven Kim, 3388 Hidden Cover Circle, Lewis Center, OH 43035, US RAMSEY James D, 224 West 3rd Avenue, Columbus, OH 43201, US, RICHARDSON Steven G, 124 Antelope Way #3A, Columbus, OH 43235, US, Legal Representative: GOETZ Kenneth (et al) (agent), Lathrop & Gage, LC, Suite 2800, 2345 Grand

Search Performed by Sylvia Keys 23-Mar-04

Boulevard, Kansas City, MO 64108, US, Patent and Priority Information (Country, Number, Date): Patent: WO 200163449 A2 20010830 (WO 0163449) Application: WO 2001US4854 20010215 (PCT/WO US0104854) Priority Application: US 2000184920 20000225; US 2000620625 20000720 Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW (EA) AM AZ BY KG KZ MD RU TJ TM Publication Language: English Filing Language: English Fulltext Word Count: 19177 Main International Patent Class: G06F-017/00 Fulltext Availability: Detailed Description Detailed Description ... may include sales information. The sales information may comprise the company's long terrn sales growth strategy, the company's segments , key industry trends, and the company's sustainable competitive advantages. Manufacturing information may be required... 6/3, K/9(Item 9 from file: 349) DIALOG(R) File 349: PCT FULLTEXT (c) 2004 WIPO/Univentio. All rts. reserv. 00735425 REAL-TIME TREND ANALYSIS SYSTEM SYSTEME D'ANALYSE DES TENDANCES EN TEMPS REEL Patent Applicant/Inventor: LUSK Richard Patrick, 25 Los Monteros, Monarch Beach, CA 92629, US, US (Residence), US (Nationality) Patent and Priority Information (Country, Number, Date): Patent: WO 200048101 A1 20000817 (WO 0048101) Application: WO 99US3118 19990212 (PCT/WO US9903118) Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US UZ VN YU ZW (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG (AP) GH GM KE LS MW SD SZ UG ZW (EA) AM AZ BY KG KZ MD RU TJ TM Publication Language: English Filing Language: English Fulltext Word Count: 7017 Main International Patent Class: G06F-017/60 International Patent Class: G06F-157/00 ... Fulltext Availability:

Detailed Description

Detailed Description

... market opportunity developing within the trading community as it

appeals to one of the highest segments within the market - the "daytrader." O The daytrader typically seeks to capitalize on short-term, intraday price movements... 6/3.K/10 (Item 10 from file: 349) DIALOG(R) File 349: PCT FULLTEXT (c) 2004 WIPO/Univentio. All rts. reserv. \*\*Image available\*\* 00542286 ANALYSIS PACKAGE AND METHOD ENSEMBLE D'ANALYSE Patent Applicant/Assignee: OMNI-VISTA INC, DAVIS Alan M, ZWEIG Ann S, Inventor(s): DAVIS Alan M, ZWEIG Ann S, Patent and Priority Information (Country, Number, Date): Patent: WO 200005659 A1 20000203 (WO 0005659) Application: WO 99US16655 19990723 (PCT/WO US9916655) Priority Application: US 9894051 19980724; US 9894079 19980724; US 9894066 19980724 Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH HU IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US UZ VN YU ZW GH GM KE LS MW SD SL SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG Publication Language: English Fulltext Word Count: 13357 Main International Patent Class: G06F-017/17 International Patent Class: G06F-017/27 Fulltext Availability: Detailed Description Detailed Description ... tab of the Interview 602, he can enter data such as the name of the market segment 604, the potential market size 606, and growth rate of the market 608, and the price at which he plans to sell the... 6/3, K/11(Item 11 from file: 349) DIALOG(R) File 349: PCT FULLTEXT (c) 2004 WIPO/Univentio. All rts. reserv. 00542285 \*\*Image available\*\* METHOD FOR PROVIDING BI-DIRECTIONAL PROPAGATION AMONG DATA WITHIN SPREADSHEETS TECHNIQUE DE PROPAGATION BIDIRECTIONNELLE ENTRE DONNEES DANS DES TABLEURS Patent Applicant/Assignee: OMNI-VISTA INC, DAVIS Alan M, ZWEIG Ann S. Inventor(s): DAVIS Alan M,

ZWEIG Ann S, Patent and Priority Information (Country, Number, Date): WO 200005658 A1 20000203 (WO 0005658) Patent: Application: WO 99US16654 19990723 (PCT/WO US9916654) Priority Application: US 9894051 19980724; US 9894079 19980724; US 9894066 19980724 Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH HU IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US UZ VN YU ZW GH GM KE LS MW SD SL SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG Publication Language: English Fulltext Word Count: 12880 Main International Patent Class: G06F-017/17 International Patent Class: G06F-017/27 Fulltext Availability: Detailed Description Detailed Description ... tab of the Interview 602, he can enter data such as the name of the market segment 604, the potential market size 606, and growth rate of the market 608, and the price at which he plans to sell the ... 6/3, K/12(Item 12 from file: 349) DIALOG(R) File 349: PCT FULLTEXT (c) 2004 WIPO/Univentio. All rts. reserv. \*\*Image available\*\* 00387880 APPLICATION USER INTERFACE REDIRECTOR DISPOSITIF DE REACHEMINEMENT D'INTERFACE UTILISATEUR D'APPLICATION Patent Applicant/Assignee: MENTA SOFTWARE LTD, GOLAN Gilad, ZANGVIL Avner, ZANGVIL Arnon, Inventor(s): GOLAN Gilad, ZANGVIL Avner, ZANGVIL Arnon, Patent and Priority Information (Country, Number, Date): Patent: WO 9728623 A2 19970807 Application: WO 97IL22 19970115 (PCT/WO IL9700022) Priority Application: IL 116804 19960117 Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE HU IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK TJ TM TR TT UA UG US UZ VN KE LS MW SD SZ UG AM AZ BY KG KZ MD RU TJ TM AT BE CH DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN ML MR NE SN TD TG Publication Language: English Fulltext Word Count: 13526 Main International Patent Class: G06F-009/455 Fulltext Availability: Detailed Description Detailed Description ... fast growing base of remote users, are driving the remote access

Search Performed by Sylvia Keys 23-Mar-04

market. The remote access  ${\tt market}$  consists of three  ${\tt segments}$ , all experiencing fast  ${\tt growth}$  .

telecommuters, mobile users and remote offices.

Telecommuting has become an accepted way of conducting business...

6/3,K/13 (Item 13 from file: 349)

DIALOG(R) File 349: PCT FULLTEXT

(c) 2004 WIPO/Univentio. All rts. reserv.

00379530 \*\*Image available\*\*

IBM PC COMPATIBLE MULTI-CHIP MODULE

MODULE MULTI-PUCE COMPATIBLE IBM PC

Patent Applicant/Assignee:

ZF MICROSYSTEMS INC,

FELDMAN David L,

Inventor(s):

FELDMAN David L,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9720273 A1 19970605

Application: WO 96US19064 19961127 (PCT/WO US9619064)

Priority Application: US 95564688 19951129

Designated States: AL AM AT AU AZ BB BG BR BY CA CH CN CZ DE DK EE ES FI GB GE HU IL IS JP KE KG KP KR KZ LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK TJ TM TR TT UA UG US UZ VN KE LS MW SD SZ UG AM AZ BY KG KZ MD RU TJ TM AT BE CH DE DK ES FI FR GB GR IE IT LU MC NL

PT SE BF BJ CF CG CI CM GA GN ML MR NE SN TD TG

Publication Language: English Fulltext Word Count: 13071

Main International Patent Class: G06F-015/00

Fulltext Availability: Detailed Description

Detailed Description

... compared with an estimated 32 percent in the desk top market.

The area of greatest **growth** in the embedded control **market** is the **segment** of ultraminiature controllers for portable and transportable instruments. OEMs have indicated a strong interest in...

(Item 1 from file: 349) DIALOG(R) File 349: PCT FULLTEXT (c) 2004 WIPO/Univentio. All rts. reserv. A NOVEL PHARMACEUTICAL COMPOUND CONTAINING ABACAVIR SULFATE AND METHODS OF MAKING AND USING SAME NOUVEAU COMPOSE PHARMACEUTIQUE CONTENANT DU SULFATE D'ABACAVIR ET PROCEDES DE FABRICATION ET D'UTILISATION ASSOCIES Patent Applicant/Assignee: NEW RIVER PHARMACEUTICALS INC, The Governor Tyler, 1902 Downey Street, Radford, VA 24060, US, US (Residence), US (Nationality), (For all designated states except: US) Patent Applicant/Inventor: PICARIELLO Thomas, 203 Murphy Street, N.E., Blacksburg, VA 24060, US, US (Residence), US (Nationality) Legal Representative: SCHULMAN Robert M (et al) (agent), Intellectual Property Department, Hunton & Williams, 1900 K Street, N.W., Suite 1200, Washington, DC 20006-1109, US, Patent and Priority Information (Country, Number, Date): Patent: WO 200334980 A2 20030501 (WO 0334980) Application: WO 2001US43089 20011114 (PCT/WO US0143089) Priority Application: US 2000274622 20001114; US 2000247621 20001114; US 2000247620 20001114; US 2000247595 20001114; US 2000247594 20001114; US 2000247635 20001114; US 2000247634 20001114; US 2000247606 20001114; US 2000247607 20001114; US 2000247608 20001114; US 2000247609 20001114; US 2000247610 20001114; US 2000247611 20001114; US 2000247702 20001114; US 2000247701 20001114; US 2000247700 20001114; US 2000247699 20001114; US 2000247698 20001114; US 2000247807 20001114; US 2000247833 20001114; US 2000247832 20001114; US 2000247927 20001114; US 2000247926 20001114; US 2000247930 20001114; US 2000247929 20001114; US 2000247928 20001114; US 2000247797 20001114; US 2000247805 20001114; US 2000247804 20001114; US 2000247803 20001114; US 2000247802 20001114; US 2000247801 20001114; US 2000247800 20001114; US 2000247799 20001114; US 2000247798 20001114; US 2000247561 20001114; US 2000247560 20001114; US 2000247559 20001114; US 2000247558 20001114; US 2000247556 20001114; US 2000247612 20001114; US 2000247613 20001114; US 2000247614 20001114; US 2000247615 20001114; US 2000247616 20001114; US 2000247617 20001114; US 2000247633 20001114; US 2000247632 20001114; US 2000247631 20001114; US 2000247630 20001114; US 2000247629 20001114; US 2000247628 20001114; US 2000247627 20001114; US 2000247626 20001114; US 2000247625 20001114; US 2001247954 20011114 Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR (OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW (EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English Filing Language: English Fulltext Word Count: 1363212

STN Search

=> d hist

(FILE 'HOME' ENTERED AT 11:00:52 ON 23 MAR 2004)

FILE 'CONFSCI' ENTERED AT 11:00:59 ON 23 MAR 2004
L1 0 S PSYCHOGRAPHIC?(3N) (MARKET? OR ADVERT? OR AD OR ADS)

16:Gale Group PROMT(R) 1990-2004/Mar 23 (c) 2004 The Gale Group File 148: Gale Group Trade & Industry DB 1976-2004/Mar 23 (c) 2004 The Gale Group File 160: Gale Group PROMT(R) 1972-1989 (c) 1999 The Gale Group File 275:Gale Group Computer DB(TM) 1983-2004/Mar 23 (c) 2004 The Gale Group File 621:Gale Group New Prod.Annou.(R) 1985-2004/Mar 22 (c) 2004 The Gale Group File 636:Gale Group Newsletter DB(TM) 1987-2004/Mar 23 (c) 2004 The Gale Group File 9:Business & Industry(R) Jul/1994-2004/Mar 22 (c) 2004 Resp. DB Svcs. 15:ABI/Inform(R) 1971-2004/Mar 20 File (c) 2004 ProQuest Info&Learning 20:Dialog Global Reporter 1997-2004/Mar 23 File (c) 2004 The Dialog Corp. File 95:TEME-Technology & Management 1989-2004/Mar W1 (c) 2004 FIZ TECHNIK File 476: Financial Times Fulltext 1982-2004/Mar 22 (c) 2004 Financial Times Ltd File 610: Business Wire 1999-2004/Mar 22 (c) 2004 Business Wire. File 613:PR Newswire 1999-2004/Mar 23 (c) 2004 PR Newswire Association Inc File 624:McGraw-Hill Publications 1985-2004/Mar 22 (c) 2004 McGraw-Hill Co. Inc File 634:San Jose Mercury Jun 1985-2004/Mar 22 (c) 2004 San Jose Mercury News File 810: Business Wire 1986-1999/Feb 28 (c) 1999 Business Wire File 813:PR Newswire 1987-1999/Apr 30 (c) 1999 PR Newswire Association Inc File 635:Business Dateline(R) 1985-2004/Mar 20 (c) 2004 ProQuest Info&Learning File 477: Irish Times 1999-2004/Mar 08 (c) 2004 Irish Times File 710: Times/Sun. Times (London) Jun 1988-2004/Mar 22 (c) 2004 Times Newspapers File 711: Independent (London) Sep 1988-2004/Mar 22 (c) 2004 Newspaper Publ. PLC File 756: Daily/Sunday Telegraph 2000-2004/Mar 15 (c) 2004 Telegraph Group File 757:Mirror Publications/Independent Newspapers 2000-2004/Feb 26 (c) 2004 File 387: The Denver Post 1994-2004/Mar 22 (c) 2004 Denver Post File 471:New York Times Fulltext 90-Day 2004/Mar 22 (c) 2004 The New York Times File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06 (c) 2002 Phoenix Newspapers File 494:St LouisPost-Dispatch 1988-2004/Mar 22 (c) 2004 St Louis Post-Dispatch File 498:Detroit Free Press 1987-2004/Mar 19 (c) 2004 Detroit Free Press Inc. File 631:Boston Globe 1980-2004/Mar 21 (c) 2004 Boston Globe File 633: Phil. Inquirer 1983-2004/Mar 19 (c) 2004 Philadelphia Newspapers Inc File 638: Newsday/New York Newsday 1987-2004/Mar 20

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(c) 2004 Newsday Inc.
File 640: San Francisco Chronicle 1988-2004/Mar 23
         (c) 2004 Chronicle Publ. Co.
File 641: Rocky Mountain News Jun 1989-2004/Mar 19
         (c) 2004 Scripps Howard News
File 702:Miami Herald 1983-2004/Mar 22
         (c) 2004 The Miami Herald Publishing Co.
File 703:USA Today 1989-2004/Mar 22
         (c) 2004 USA Today
File 704: (Portland) The Oregonian 1989-2004/Mar 21
         (c) 2004 The Oregonian
File 713:Atlanta J/Const. 1989-2004/Mar 21
         (c) 2004 Atlanta Newspapers
File 714: (Baltimore) The Sun 1990-2004/Mar 22
         (c) 2004 Baltimore Sun
File 715: Christian Sci. Mon. 1989-2004/Mar 23
         (c) 2004 Christian Science Monitor
File 725: (Cleveland) Plain Dealer Aug 1991-2004/Mar 20
         (c) 2004 The Plain Dealer
File 735:St. Petersburg Times 1989- 2004/Mar 21
         (c) 2004 St. Petersburg Times
? ds
Set
        Items
                Description
         1171
                PSYCHOGRAPHIC? (3N) (MARKET? OR ADVERT? OR AD OR ADS)
S1
S2
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                (TARGET OR PERSONALIT? OR EMOTIONAL? OR BEHAVIOUR? OR BEHA-
             VIOR? OR SEGMENT?) (3N) (MARKET? OR ADVERT? OR AD OR ADS)
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S3
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S4
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             HIGH()STRUNG? OR ENERGETIC?)
S5
                AU=(LEVANON, Y? OR LEVANON Y? OR LOSSOS-SHIFRIN, L? OR LOS-
             SOS-SHIFRIN L?)
                S3 NOT GROWTH
S6
          112
                S6 NOT PY>2000
S7
           78.
           70
S8
                RD (unique items)
                S8 NOT (DRESS OR TRADESHOW? OR EFFORTS OR RELAXING?)
S9
           44
                S4 NOT S9
S10
           52
                S10 NOT PY>2000
S11
           48
           30
                RD (unique items)
S12
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9/3,K/1 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2004 The Gale Group. All rts. reserv.

03651102 Supplier Number: 45153312 (USE FORMAT 7 FOR FULLTEXT)

Evian '95 Ads Relax With Target Demo

Brandweek, v0, n0, p3

Nov 21, 1994

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 385

Evian '95 Ads Relax With Target Demo

9/3,K/2 (Item 2 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

03529578 Supplier Number: 44948735 (USE FORMAT 7 FOR FULLTEXT)
Corp. Hotel Rates in Hong Kong Rise Sharply With No End In Sight

Business Travel News, p24

August 29, 1994

Language: English Record Type: Fulltext

Document Type: Tabloid; Trade

Word Count: 872

... for at least three more years and that corporate travel will be an increasingly large **segment** of the hotel **market**.

'The outlook is for **relaxed** business restrictions in China, which will result not only in more business travel there, but...

9/3,K/3 (Item 3 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

02560821 Supplier Number: 43396057 USAir: reservations about its survival

Washington Business Journal, p5

Oct 25, 1992

Language: English Record Type: Abstract

Document Type: Magazine/Journal; Trade

ABSTRACT:

...92, will save \$13 mil in 1993. Analysts say USAir has 3 options available for **survival**: downsizing, redefining its **market** to a narrower **segment**, and merge. USAir has an offer pending from British Airways.

. . .

9/3,K/4 (Item 4 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

02472534 Supplier Number: 43261838 (USE FORMAT 7 FOR FULLTEXT)

Business aircraft blues

Aerospace World, p37

Sept, 1992

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1213

... group - Bombardier, that also owns Shorts and de Havilland Canada. According to industry observers, the **market** is sufficiently **segmented** to permit the **survival** of all the existing players. But there is general agreement that the cost of developing...

9/3,K/5 (Item 5 from file: 16)

DIALOG(R) File 16: Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

01201983 Supplier Number: 41381368 (USE FORMAT 7 FOR FULLTEXT)

Johnson Products

Drug Store News, v0, n0, p43

June 11, 1990

Language: English Record Type: Fulltext Abstract

Document Type: Magazine/Journal; Trade

Word Count: 748

... be used on all hair types and it saves time: in one step women can relax and condition hair.

Both its **advertising** and packaging **target** Gentle Treatment toward women who deserve the best.

Of course, this kind of positioning has...

9/3,K/6 (Item 1 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

11492831 SUPPLIER NUMBER: 57043735 (USE FORMAT 7 OR 9 FOR FULL TEXT) Liberalization, quality and welfare: removing the Italian VER on Japanese car exports.

TURRINI, ALESSANDRO

Applied Economics, 31, 10, 1183

Oct, 1999

ISSN: 0003-6846 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 8554 LINE COUNT: 00751

... the distribution of total sales across producers and on the composition of their sales across market segments.

When the **relaxation** of the VER on Japanese imports is simulated considering only the effects on quantities, consumers...

9/3,K/7 (Item 2 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

09070189 SUPPLIER NUMBER: 18474625 (USE FORMAT 7 OR 9 FOR FULL TEXT)

CPCU exec.: some insurers oblivious to change. (American Institute of CPCU

Executive Vice President Lawrence G. Brandon)

Brostoff, Steven

National Underwriter Property & Casualty-Risk & Benefits Management, n28, p8(2)

July 8, 1996

ISSN: 1042-6841 LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 720 LINE COUNT: 00062

...ABSTRACT: capital will alter recruiting and training activities of savvy insurers, he writes. Other trends include target marketing of particular population segments by insurers and relaxed regulation of large commercial insurers.

9/3,K/8 (Item 3 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

08749445 SUPPLIER NUMBER: 17102219 (USE FORMAT 7 OR 9 FOR FULL TEXT) Role-relaxed consumers: empirical evidence.

Kahle, Lynne R.

Journal of Advertising Research, v35, n3, p59(4)

May-June, 1995

ISSN: 0021-8499 LANGUAGE: English RECORD TYPE: Fulltext; Abstract WORD COUNT: 2126 LINE COUNT: 00182

... concept of role-relaxed behavior, they certainly do not decrease our confidence in the concepts.

Advertisers whose target market includes Role-Relaxed Consumers may want to emphasize product attributes over social pressure as a mechanism to increase...

...relaxed characteristics. Nor do we know as much as would be desirable about the role- relaxed segment 's market power or product and brand preferences. The research here certainly implies utility in further research...

9/3,K/9 (Item 4 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

08238557 SUPPLIER NUMBER: 17476758 (USE FORMAT 7 OR 9 FOR FULL TEXT)
The Asian energy industry begins to branch out. (Special Report: National
Energy Companies - A New Era) (Industry Overview)

Greenfield, Sarah

Petroleum Economist, v62, n9, p29(2)

Sep, 1995

DOCUMENT TYPE: Industry Overview ISSN: 0306-395X LANGUAGE:

English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 2148 LINE COUNT: 00177

... and liquefied petroleum gas (LPG) markets in China, Vietnam, Cambodia, Laos, Myanmar and, its latest **target**, the Philippines.

Developing **markets** 

"We believe our **survival** is through retail operations and backward integration. Our experience in service-oriented industry would give...

9/3,K/10 (Item 5 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

07587861 SUPPLIER NUMBER: 15899271 (USE FORMAT 7 OR 9 FOR FULL TEXT)
America's Favorite Food: The Story of Campbell Soup Company. (book reviews)
Thayer, C. Taylor

Sales & Marketing Management, v146, n13, p125(1)

Nov, 1994

DOCUMENT TYPE: Review ISSN: 0163-7517 LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT

WORD COUNT: 1075 LINE COUNT: 00088

... tradition."

Advertising soon perceived itself as an agent of progress for the progressive people. "National advertising removed consumers' personality from the mere business of survival," Lears says, "freeing them for higher things. By widening the sphere of necessity to include...

#### 9/3,K/11 (Item 6 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

07587860 SUPPLIER NUMBER: 15899269 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Fables of Abundance: A Cultural History of Advertising in America. (book reviews)

Thayer, C. Taylor

Sales & Marketing Management, v146, n13, p124(2)

Nov, 1994

DOCUMENT TYPE: Review ISSN: 0163-7517 LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT

WORD COUNT: 1075 LINE COUNT: 00088

... tradition."

Advertising soon perceived itself as an agent of progress for the progressive people. "National advertising removed consumers' personality from the mere business of survival," Lears says, "freeing them for higher things. By widening the sphere of necessity to include...

#### 9/3,K/12 (Item 7 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

07585374 SUPPLIER NUMBER: 15897862 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Evian '95 ads relax with target demo. (Evian Natural Spring Water

advertising)

Khermouch, Gerry

Brandweek, v35, n45, p3(1)

Nov 21, 1994

ISSN: 1064-4318 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 405 LINE COUNT: 00031

Evian '95 ads relax with target demo. (Evian Natural Spring Water advertising)

#### 9/3,K/13 (Item 8 from file: 148)

DIALOG(R) File 148:Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

05582605 SUPPLIER NUMBER: 11744975 (USE FORMAT 7 OR 9 FOR FULL TEXT) Survival of the fittest. (target marketing) (Special Report)

Forrest, Tracy

Super Marketing, n1000, p42(2)

Nov 29, 1991

ISSN: 0261-4251 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 1189 LINE COUNT: 00095

Survival of the fittest. (target marketing) (Special Report)

9/3,K/14 (Item 9 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

05435738 SUPPLIER NUMBER: 11073802 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Niche marketing: what it is and how it works. (responses to Hardware Age
survey)

Cory, Jim

Chilton's Hardware Age, v228, n8, p239(6)

August, 1991

ISSN: 8755-254X LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 3700 LINE COUNT: 00331

... reasons Hruska says his sales have increased 25% in the last year. These niches mean " survival ," says the retailer.

Call it market segmentation , positioning, target marketing , or anything you want, increasing numbers of hardware store owners are looking for some type...

## 9/3,K/15 (Item 10 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

04869281 SUPPLIER NUMBER: 09615391 (USE FORMAT 7 OR 9 FOR FULL TEXT)
The impact of treasury auction announcements on interest rates.

Wachtel, Paul; Young, John

Quarterly Review of Economics and Business, v30, n3, p62(11)

Autumn, 1990

ISSN: 0033-5797 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 4251 LINE COUNT: 00348

... that there is little indication of any gain in explanatory power when the hypothesis of  ${\tt market}$  segmentation is  ${\tt relaxed}$ . There is a significant increase in explanatory power at the 5 percent level for less

#### 9/3,K/16 (Item 11 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

04807158 SUPPLIER NUMBER: 09365191 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Turning the page: Mike Grano wrote a success story with Astoria Books &
Prints. (Business People)

Behan, Catherine

Denver Business, v12, n12, p26(2)

August, 1990

ISSN: 0746-2964 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 1173 LINE COUNT: 00089

... a town called Astoria. And there the significance stops.

PHOTO: Taking a page from business survival 101: Target

marketing , and mailing lists keep

PHOTO: Denver's Astoria Books & Prints in Business. Owner Mike Grano

9/3,K/17 (Item 12 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c) 2004 The Gale Group. All rts. reserv.

03932247 SUPPLIER NUMBER: 07663315 (USE FORMAT 7 OR 9 FOR FULL TEXT)

New forms for a new age. (new organizational structures for business)

Meiklejohn, Ian

Management Today, p163(2)

May, 1989

CODEN: MANTA ISSN: 0025-1925 LANGUAGE: ENGLISH RECORD TYPE:

FULLTEXT

WORD COUNT: 2282 LINE COUNT: 00185

... the demands of the new economic order. Major changes in their competitive environment and the **behaviour** of their **markets** now threaten the very **survival** of such companies. Key among these changes has been the need to shift production from...

## 9/3,K/18 (Item 13 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

02815293 SUPPLIER NUMBER: 04083263

Dealer survival in the 80's - market segmentation tactics in a
hostile market.

Patton, Terrence

Shooting Industry, v31, p46(2)

Jan, 1986

ISSN: 0037-4148 LANGUAGE: ENGLISH RECORD TYPE: CITATION

Dealer survival in the 80's - market segmentation tactics in a
hostile market.

## 9/3,K/19 (Item 14 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

01998983 SUPPLIER NUMBER: 03198519

Magazines Grapple with Issue of Positioning.

Higgins, K.

Marketing News, v18, p1

March 30, 1984

ISSN: 0025-3790 LANGUAGE: ENGLISH RECORD TYPE: ABSTRACT

ABSTRACT: Magazines do not enjoy a high survival rate. A key survival ingredient is maintaining an audience segment of interest to advertisers. The general interest magazine suffers from the advertisers' demand for market segmentation. Media buyers are...

## 9/3,K/20 (Item 1 from file: 160)

DIALOG(R) File 160: Gale Group PROMT(R)

(c) 1999 The Gale Group. All rts. reserv.

01092280

Strategies: Survival Marketing Changes Banking.
MARKETING COMMUNICATIONS October, 1984 p. 11-181

Banks turn to **market segmentation** for **survival**. Faced with shrinking margins and increased competition, banks cannot simply work to be bigger; they...

9/3,K/21 (Item 1 from file: 275)

DIALOG(R) File 275: Gale Group Computer DB(TM) (c) 2004 The Gale Group. All rts. reserv.

01254755 SUPPLIER NUMBER: 07022789 (USE FORMAT 7 OR 9 FOR FULL TEXT) IBM and Sears officially launch Prodigy. (on-line information service)

Eggers, Ron

Computer & Software News, v6, n40, p22(1)

Oct 3, 1988

ISSN: 0745-5291 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 763 LINE COUNT: 00061

... corporate partners bring to the venture will undoubtedly be a factor in its long-term **survival** and profitability.

"The target market," Papes noted, "is far broader than the relatively small numbers of technically literate people who...

9/3,K/22 (Item 1 from file: 15)

DIALOG(R) File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

01847910 04-98901

The regional challenge

Anwari, Barbara

Modern Paint & Coatings v89n4 PP: 28-31 Apr 1999

ISSN: 0098-7786 JRNL CODE: MPC

ABSTRACT: Regional formulators are faced with myriad challenges. To meet the challenge of survival , some have shifted toward new market segments , as well as toward more niche applications. The road may get even bumpier for these...

9/3,K/23 (Item 2 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

01711368 03-62358

Changing tourist profiles for Grenada: evidence from 1988 and 1992

Vincent, George; Milne, Simon; Sarigollu, Emine

Journal of International Consumer Marketing v10n3 PP: 63-83 1998

ISSN: 0896-1530 JRNL CODE: JCO

...ABSTRACT: market-segment level is presented. Using a cluster analysis based on expected benefits, three distinct **market segments** in each year - rest and **relaxation**, business, and active water-based - were determined. Each segment has quite different impacts on the...

9/3,K/24 (Item 3 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00938536 95-87928

## The age of advertising

Taylor, Thayer C

Sales & Marketing Management v146n13 PP: 124-125 Nov 1994

ISSN: 0163-7517 JRNL CODE: SAL

WORD COUNT: 985

... TEXT: tradition."

Advertising soon perceived itself as an agent of progress for the progressive people. "National advertising removed consumers' personality from the mere business of survival ," Lears says, "freeing them for higher things. By widening the sphere of necessity to include...

## 9/3,K/25 (Item 4 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00526829 91-01173

## The New Face of Retail Banking

Duffy, Helene

Bank Management v66n12 PP: 26-37 Dec 1990

ISSN: 0024-9823 JRNL CODE: BAD

...ABSTRACT: s economic uncertainty and with increasing competition for customers among banks and nonbanks, focusing on **market segments** has become a matter of **survival**. Success in this marketplace will require mastering the art of customer retention. This involves identifying...

#### 9/3,K/26 (Item 5 from file: 15)

DIALOG(R) File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00339858 86-40272

## Magazines: Name of the Game Is Preventing Identity Crises

Kent, Debra

Advertising Age v57n57 PP: S16, S20 Nov 10, 1986

ISSN: 0001-8899 JRNL CODE: ADA

ABSTRACT: A well-timed name change to clarify editorial coverage and target a market can mean survival to a magazine. Examples include: 1. Apartment Life, which became Metropolitan Home when its readership...

## 9/3,K/27 (Item 6 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00154170 81-24047

## Distribution II: The Rejiggling Process

Kuhn, Bill

Geyer's Dealer Topics v146n10 PP: 118-119 Oct 1981

ISSN: 0016-948X JRNL CODE: GEY

 $\dots$  ABSTRACT: Dealers must operate by understanding 3 increasingly vital areas in terms of dealer success and survival: 1. characteristics of each

market segment of distribution, 2. customer operations, and 3. office
needs; what is required for greater productivity...

9/3,K/28 (Item 1 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

13976746 (USE FORMAT 7 OR 9 FOR FULLTEXT)

WIDE CHOICE WILL FRAGMENT MEDIA

Elsa Vorster

BUSINESS DAY (SOUTH AFRICA), p9

November 28, 2000

JOURNAL CODE: FBUD LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 434

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... burst on television or radio. Television and radio channels will look to deliver certain audience **segments** to the **advertiser** at a premium price.

Marketers survival will depend on their ability to identify exactly who their consumers are. The better the...

9/3,K/29 (Item 2 from file: 20)

DIALOG(R) File 20: Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

06275380 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Comment & Analysis: This is an announcement: you will suffer but survive: The crowds, the heat, the chaos - welcome to the check-in-queue

PETER PRESTON

GUARDIAN

July 19, 1999

JOURNAL CODE: FGDN LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1152

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... cock-up quarters of an hour so that 'arriving on time' is diminished triumph. The **marketing target** now should be mere **survival**. I once came back from New Delhi in the middle of a steaming night. Steaming...

9/3,K/30 (Item 3 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

06261727 (USE FORMAT 7 OR 9 FOR FULLTEXT)

This is an announcement: you will suffer but survive: Peter Preston It's time airlines told us the truth: flying is an endurance test

GUARDIAN

July 19, 1999

JOURNAL CODE: FGDN LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1152

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... cock-up quarters of an hour so that 'arriving on time' is diminished triumph. The marketing target now should be mere survival.

I once came back from New Delhi in the middle of a steaming night. Steaming...

9/3,K/31 (Item 4 from file: 20)

DIALOG(R) File 20: Dialog Global Reporter

(c) 2004 The Dialog Corp. All rts. reserv.

06238380 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Roundtable warns of market damage

SECTION TITLE: News

Mike Ross

NATIONAL BUSINESS REVIEW

July 16, 1999

JOURNAL CODE: WNBR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 231

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... had changed over time.

New Zealand's sharemarket was only 0.2% of the world **market** and investment **behaviour** was still adjusting to the **relaxation** of foreign exchange controls.

The Roundtable said regulation had a cost. It welcomed a review...

9/3,K/32 (Item 5 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

05808690

The Czech Rolling Stone is ready to roll. But will it rock?

SECTION TITLE: Culture

Michele Legge PRAGUE POST March 31, 1999

JOURNAL CODE: WTPP LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 866

... to the new magazine. It's a question of whether Rolling Stone has long-term **survival** prospects, he says. "The **market segment** of expensive magazines is very difficult right now," he adds. The director of one Czech...

9/3,K/33 (Item 6 from file: 20)

DIALOG(R)File 20:Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

03844269 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Bombay Dyeing retailers get sneak preview

SECTION TITLE: TEXTILES

Sabarinath M

FINANCIAL EXPRESS

December 23, 1998

JOURNAL CODE: WFEX LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 416

## (USE FORMAT 7 OR 9 FOR FULLTEXT)

... The company has recently launched two new brands, Princeton and Forest Hills in the premium **segment** of the shirt **market**. Princeton shirts are positioned as **relaxed** formals and are targeted at the office going male in the age group of 25...

## 9/3,K/34 (Item 1 from file: 476)

DIALOG(R) File 476: Financial Times Fulltext (c) 2004 Financial Times Ltd. All rts. reserv.

0007563421 B0EIECYAATFT

## VW may set up plant in India

REUTER

Financial Times, P 2

Monday, September 5, 1994

DOCUMENT TYPE: NEWSPAPER LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

Word Count: 116

#### TEXT:

...joint venture in China. Volkswagen is the latest in a string of foreign companies to target the Indian car market since the government relaxed restrictions on foreign investment last year.

## 9/3,K/35 (Item 2 from file: 476)

DIALOG(R) File 476: Financial Times Fulltext (c) 2004 Financial Times Ltd. All rts. reserv.

0005546883 B0AJIBGAABFT

## Major pleased at European reaction

DAVID BUCHAN

Financial Times, P 1

Tuesday, October 9, 1990

DOCUMENT TYPE: NEWSPAPER LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

Word Count: 465

...s terms of entry but described this as 'not substantial'. He added that he was **relaxed** about sterling's **behaviour** on **markets** yesterday. After its initial surge, it had 'settled down quite pleasantly'.

In the discussion of...

#### 9/3,K/36 (Item 3 from file: 476)

DIALOG(R) File 476: Financial Times Fulltext (c) 2004 Financial Times Ltd. All rts. reserv.

0003074788 B05HAAMACVFT

## Stock Market Restrictions Start To Bite In Bombay

R C MURTHY

Financial Times, Section F2. ED, P 26

Wednesday, July 31, 1985

DOCUMENT TYPE: NEWSPAPER LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT Word Count: 260

...from overheating and driving away investors. The BSE governing board has expressed satisfaction at the **behaviour** of the **market** and plans to **relax** the restrictions at the week-end.

9/3,K/37 (Item 4 from file: 476)
DIALOG(R)File 476:Financial Times Fulltext

(c) 2004 Financial Times Ltd. All rts. reserv.

0002038215 BOCCMANACSFT

International Capital Markets and Companies US Bonds: Market bounds ahead following another unexpected M1 dip

WILLIAM HALL

Financial Times, P 20

Monday, September 12, 1983

DOCUMENT TYPE: NEWSPAPER LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

Word Count: 658

...now that the latter is comfortably within the Fed's 5 to 9 per cent target range, market analysts may be able to relax a little.

The latest figures appear to remove fears that the Fed might be tempted...

9/3,K/38 (Item 1 from file: 634)

DIALOG(R) File 634: San Jose Mercury

(c) 2004 San Jose Mercury News. All rts. reserv.

08359026

WAY OFF TARGET ON IMMIGRANTS

San Jose Mercury News (SJ) - Monday, December 25, 1995 Edition: Morning Final Section: Editorial Page: 6B

Word Count: 487

TEXT:

... dismayed by the insert I found in the Mercury News for the Thanksgiving Day edition. **Target** stores were **advertising** free **survival** kits containing prizes to the first 1,000 customers reporting to their store on Friday...

9/3,K/39 (Item 1 from file: 810)

DIALOG(R) File 810: Business Wire

(c) 1999 Business Wire . All rts. reserv.

0347160 BW135

BANK OF AMERICA KNOTT'S: Bank of America and Knott's Berry Farm launch Hispanic marketing partnership

July 26, 1993

Byline: Business & Entertainment Editors

...allow us to provide the

community with basic financial-services information in a fun and relaxed venue," said Ennio Quevedo-Garcia, market segments manager for

Bank of America. "We look forward to an exciting working relationship with Knott...

9/3,K/40 (Item 1 from file: 635)

DIALOG(R)File 635:Business Dateline(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

0659472 96-16314

## Malls decked to the walls with shoppers

Crider, Jeff

Press Enterprise-Riverside CA (Riverside, CA, US) sA pl

PUBL DATE: 951125 WORD COUNT: 813

DATELINE: Riverside, CA, US, Pacific

#### TEXT:

...of the Target in Moreno Valley, said his store was "real busy" Friday morning, when **Target ads** offered a "free holiday **survival** kit", but traffic "died down" during the day.

"I'm hoping for another wave," he...

#### 9/3,K/41 (Item 2 from file: 635)

DIALOG(R) File 635: Business Dateline(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

0237927 91-61813

## Unexpected Resellers' Bonanza Spurs Phone Firms Into Rate Cuts

Noakes, Susan

Financial Post (Toronto, ONT, Canada), V85 N37 s1 p31

PUBL DATE: 910907 WORD COUNT: 1,135 DATELINE: Canada

#### TEXT:

...with \$500 a month in calls and up.

Increasingly, it's necessary for resellers to target a niche market to plot a survival path, says Tell Canada president Joe Suguitan. He predicts some resellers will concentrate on offering...

## 9/3,K/42 (Item 3 from file: 635)

DIALOG(R)File 635:Business Dateline(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

0103143 89-27028

## Publications Target City's Strong Black Market

McKenna, Jon

Atlanta Business Chronicle (Atlanta, GA, US), V12 N8 s1 p2A

PUBL DATE: 890724 WORD COUNT: 886

DATELINE: Atlanta, GA, US

#### TEXT:

...have this many new competitors for local black readers, but she is optimistic for their  $\ensuremath{\text{survival}}$  .

"Within the black market are different segments," she says. "There are blacks in the middle class and lower class, and within those...

9/3,K/43 (Item 1 from file: 710)
DIALOG(R)File 710:Times/Sun.Times(London)
(c) 2004 Times Newspapers. All rts. reserv.

05666669

## GROWN-UP GLOSS FOR THE MATURE READER'S MARKET

Times of London (TL) - Sunday, February 18, 1990

By: Deirdre Fernand Section: Features Word Count: 916

...monthly magazines show generally falling sales.

For Mirabella and whatever comes after, the key to **survival** will be discreet **marketing**: to **target** an age without being ageist, to appeal to an demographic group that does not want...

## 9/3,K/44 (Item 1 from file: 714)

DIALOG(R) File 714: (Baltimore) The Sun (c) 2004 Baltimore Sun. All rts. reserv.

06018050

## OIL, FUEL PRICES PLUMMET IN WAKE OF ATTACKS TRADERS HAD FEARED SHARP INCREASE

BALTIMORE MORNING SUN Copyright The Baltimore Sun 1991 (BS) - Friday, January 18, 1991

By: Thomas Easton New York Bureau of The Sun Edition: Final Section: Business Page: 1B Word Count: 466

...Indeed, other traders suggested that yesterday's session might have been one of the most **relaxed** ones in some time.

"The market has been as emotional as it could be over the past couple months," said Richard Schaeffer, a trader with...

12/3,K/1 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2004 The Gale Group. All rts. reserv.

07501082 Supplier Number: 62976039 (USE FORMAT 7 FOR FULLTEXT)
The Advertising Council and MTV: Music Television Join Forces To Help
Non-Profits Engage the Next Generation.

PR Newswire, pNA June 27, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 995

... organizing a local neighborhood cleanup, this report is an invaluable resource for attracting a very **energetic** and hard-working **segment** of the population. **Ad** Council PSAs raise awareness of social issues -- this report stands to help the non-profits...

12/3,K/2 (Item 2 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2004 The Gale Group. All rts. reserv.

06835978 Supplier Number: 57838125 (USE FORMAT 7 FOR FULLTEXT)

First Union Exec Unfazed By Loss of the SBA Crown. (John L. Guy Jr. of First Union Corp.'s small-business lending division; Small Business

Administration ranking) (Statistical Data Included)

Whiteman, Louis American Banker, v164, n227, p7

Nov 29, 1999

Language: English Record Type: Fulltext Article Type: Statistical Data Included Document Type: Magazine/Journal; Trade

Word Count: 513

... and equipment acquisitions to current SBA-loan borrowers.

"With his extensive experience in this important market segment
he brings the visionary and energetic leadership needed to make First
Union the premier small business financial services provider in the...

12/3,K/3 (Item 3 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2004 The Gale Group. All rts. reserv.

06823143 Supplier Number: 57757043 (USE FORMAT 7 FOR FULLTEXT)
First Union Names John Guy as President of First Union Small Business
Capital.

PR Newswire, p0923

Nov 22, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 324

... potential of First Union and FUSBC," said Pacer. "With his extensive experience in this important market segment, he brings the visionary and energetic leadership needed to make First Union the premier small business financial services provider in the...

12/3,K/4 (Item 4 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

06812484 Supplier Number: 56917358 (USE FORMAT 7 FOR FULLTEXT) Booting Up the Menthol. (Marlboro cigarettes)

Beirne, Mike

Brandweek, v40, n39, p1

Oct 18, 1999

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 340

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...fills a crucial gap in the brand's offerings in the \$13 billion menthol-cigarette **segment**. Initial print **ads** capture Mild's **laid** - **back** cool with a simple image of cowboy boots proppoed on a table.

12/3,K/5 (Item 5 from file: 16)

DIALOG(R) File 16: Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

06775925 Supplier Number: 57089264 (USE FORMAT 7 FOR FULLTEXT)

Venture Capital Firms Invest 5.1 Million in Centromine.

PR Newswire, p4554

Nov 2, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1384

... Ted Dacko, CEO and President of Centromine. "We have an exceptional product to offer the **behavioral** healthcare **market**, a bright and **energetic** team, satisfied customers, and an impressive group of investors. The opportunity is ripe for an...

12/3,K/6 (Item 6 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

05101066 Supplier Number: 47489017

Di t tique infantile: une attente de praticit et de saveurs

Points de Vente, p34

June 25, 1997

Language: French; NONENGLISH Record Type: Abstract

Document Type: Magazine/Journal; Trade

ABSTRACT:

...this segment's success. For baby food in jars, savoury baby food is the most **energetic segment** on the **market**, with a 13.3% rise in vegetable and meat items. Nestl has introduced a new...

12/3,K/7 (Item 7 from file: 16)

DIALOG(R)File 16:Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

03119390 Supplier Number: 44253597

La gourmandise des annees 90

Points de Vente, p533, p30

Nov 24, 1993

Language: French; NONENGLISH Record Type: Abstract

Document Type: Magazine/Journal; Trade

ABSTRACT:

...571 tons, down 24.9%. Smooth cheese with fat, but not plain, is the most energetic segment of the market, with sales of 5,780 tons, up 3.6%.

Sales of non-fat smooth white...

12/3,K/8 (Item 8 from file: 16)

DIALOG(R) File 16: Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

03019954 Supplier Number: 44102028 (USE FORMAT 7 FOR FULLTEXT)

JEAN PHILIPPE ANNOUNCES ITS ENTRANCE INTO CABLE TV DIRECT RESPONSE

MARKETING WITH THE SIGNING OF

PR Newswire, pl Sept 16, 1993

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 285

... our effort to enter this new and exciting market. Her tremendous recognition in the Hispanic market and energetic personality

combined with our value oriented products will further strengthen our ability to increase market share...

12/3,K/9 (Item 9 from file: 16)

DIALOG(R) File 16: Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

02956883 Supplier Number: 44002401 (USE FORMAT 7 FOR FULLTEXT)

Sole Survivors

Children's Business, v0, n0, p74

August, 1993

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1814

... Phillips says. Athletic shoes, on the other hand, come in only one width and are **advertised energetically** to all **segments** of the population.

But Phillips does very well with Stride Rite shoes in his Stride...

12/3,K/10 (Item 10 from file: 16)

DIALOG(R) File 16: Gale Group PROMT(R)

(c) 2004 The Gale Group. All rts. reserv.

02441144 Supplier Number: 43216357 (USE FORMAT 7 FOR FULLTEXT)

Perennially Poised

Chemical Marketing Reporter, pSR16

August 10, 1992

Language: English Record Type: Fulltext Document Type: Magazine/Journal; Tabloid; Trade

Word Count: 1512

... product virtues. The recent introduction of New West by Aramis is an example of image marketing or psychographics.

The name and youthful, energetic theme were created after much study of the mood of California, Arizona and the Pacific...

12/3,K/11 (Item 1 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

07712838 SUPPLIER NUMBER: 16630278 (USE FORMAT 7 OR 9 FOR FULL TEXT) Carefree expands sloowwwly. (Carefree Resorts)

Withiam, Glenn

Cornell Hotel & Restaurant Administration Quarterly, v36, n1, p8(2)

Feb, 1995

ISSN: 0010-8804 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 1003 LINE COUNT: 00076

... by the fact that word of mouth is the chief merchandising method used by the **market segments** sought by **Carefree** (and most other resort operators). "The success of our company weighs heavily on the repeat...

12/3,K/12 (Item 2 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB (c)2004 The Gale Group. All rts. reserv.

06735808 SUPPLIER NUMBER: 13294161 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Getting back on track. (family financial planning) (1993 Money Management
Guide) (Cover Story)

Brown, Carolyn M.

Black Enterprise, v24, n3, p46(5)

Oct, 1993

DOCUMENT TYPE: Cover Story ISSN: 0006-4165 LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 2704 LINE COUNT: 00226

... Ransoms can no longer afford to wait for referral work. They need to define their **target market** and **energetically** pursue it Such a move is more critical than ever, given California's tumultuous real...

12/3,K/13 (Item 3 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

06688353 SUPPLIER NUMBER: 14237660 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Sole survivors. (children's footwear)

Colman, Gregory J.

Children's Business, v8, n8, p74(3)

August, 1993

ISSN: 0884-2280 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 1892 LINE COUNT: 00143

... Phillips says. Athletic shoes, on the other hand, come in only one width and are **advertised energetically** to all **segments** of the population.

But Phillips does very well with Stride Rite shoes in his Stride...

12/3,K/14 (Item 4 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

06661442 SUPPLIER NUMBER: 13183675 (USE FORMAT 7 OR 9 FOR FULL TEXT)

JEAN PHILIPPE ANNOUNCES ITS ENTRANCE INTO CABLE TV DIRECT RESPONSE

MARKETING WITH THE SIGNING OF 'CHARYTYN' AS ITS SPOKESPERSON

PR Newswire, p0712NY072

July 12, 1993

LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 308 LINE COUNT: 00027

... our effort to enter this new and exciting market. Her tremendous recognition in the Hispanic market and energetic personality combined with our value oriented products will further strengthen our ability to increase market share...

12/3,K/15 (Item 5 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

06226691 SUPPLIER NUMBER: 12545025 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Perennially poised: manufacturers of men's toiletries are hoping for a move
in a market that has long been considered underdeveloped. (Cosmetic
Chemicals '92)

Parsons, Stephen F.

Chemical Marketing Reporter, v242, n6, pSR16(2)

August 10, 1992

ISSN: 0090-0907 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 1584 LINE COUNT: 00123

... product virtues. The recent introduction of New West by Aramis is an example of image marketing or psychographics.

The name and youthful, energetic theme were created after much study of the mood of California, Arizona and the Pacific...

12/3,K/16 (Item 6 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB (c)2004 The Gale Group. All rts. reserv.

04439896 SUPPLIER NUMBER: 08518154

Planning for their retirement. (target marketing future retirees; includes new of Carefree of Colorado's personnel management) (column)

Thompson, John

RV Business, v41, n5, p58(1)

June 11, 1990

DOCUMENT TYPE: column ISSN: 0744-9569 LANGUAGE: ENGLISH

RECORD TYPE: CITATION

Planning for their retirement. (target marketing future retirees; includes new of Carefree of Colorado's personnel management) (column)

12/3,K/17 (Item 7 from file: 148)

DIALOG(R) File 148: Gale Group Trade & Industry DB (c) 2004 The Gale Group. All rts. reserv.

03882281 SUPPLIER NUMBER: 07407025 (USE FORMAT 7 OR 9 FOR FULL TEXT) Suppose there's a world 'white goods' war! Buyers turn aggressive as global competition drives them to improve purchased goods quality and cost effectiveness. (includes related articles)

Cayer, Shirley

Purchasing, v106, n4, p56(8)

March 9, 1989

ISSN: 0033-4448 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 3124 LINE COUNT: 00258

... industry was forced to take notice. Companies realized they had to reach out to specific **market segments** more **energetically** if they wanted to stay competitive.

Steel producers admit they had been remiss in this...

#### 12/3,K/18 (Item 1 from file: 636)

DIALOG(R) File 636: Gale Group Newsletter DB(TM)

(c) 2004 The Gale Group. All rts. reserv.

04768841 Supplier Number: 64972927 (USE FORMAT 7 FOR FULLTEXT) SAATCHI & SAATCHI.

Brand Strategy, p16

July, 2000

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 773

 $\dots$  by Publicis, Alex Benady lays bare the anatomy of the most famous brand in British advertising .

Brand personality

Brash, **energetic** and unable to take no for an answer, Maurice and Charles Saatchi were the personification...

## 12/3,K/19 (Item 1 from file: 9)

DIALOG(R)File 9:Business & Industry(R)

(c) 2004 Resp. DB Svcs. All rts. reserv.

2622440 Supplier Number: 02622440 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Booting Up the Menthol

(Marlboro Milds are new Marlboro entry in the \$13 bil menthol cigarette market in the US; Philip Morris will show cowboy-booted feet on a table in ads)

Brandweek, v XXXX, n 39, p 1+

October 18, 1999

DOCUMENT TYPE: Journal ISSN: 1064-4318 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 343

(USE FORMAT 7 OR 9 FOR FULLTEXT)

#### TEXT:

...fills a crucial gap in the brand's offerings in the \$13 billion menthol-cigarette **segment** . Initial print **ads** capture Mild's **laid** - **back** cool with a simple image of cowboy boots propped on a table.

The new line...

12/3,K/20 (Item 2 from file: 9)
DIALOG(R)File 9:Business & Industry(R)
(c) 2004 Resp. DB Svcs. All rts. reserv.

1378842 Supplier Number: 01378842 (USE FORMAT 7 OR 9 FOR FULLTEXT) Growth slowing in UK medicated skincare?

(UK medicated skin care sales seen at UKPd95 mil by 2000, vs UKPd89 mil in 1994; acne remedies and therapeutic moisturizers drive market)

OTC Business News, n 37, p 11

January 10, 1996

DOCUMENT TYPE: Newsletter (United Kingdom)
LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 572

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...7,034

Source: Register-MEAL, MarketLine

MarketLine believes therapeutic moisturisers will remain the most

energetic segment of the UK market over the next five years.
"Growth in this sector will be due mainly to a...

12/3,K/21 (Item 1 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

01375078 00-26065

Acquisition: A capital idea

Anonymous

Successful Meetings v46n2 PP: 130 Feb 1997

ISSN: 0148-4052 JRNL CODE: SMM

WORD COUNT: 93

...TEXT: customers have expressed interest," says Russ "Rusty" Lyon Jr., founder and managing general partner of **Carefree** Resorts. The **target markets** include northern California, Hawaii, Mexico, and the Caribbean.

The company will continue to develop properties...

12/3,K/22 (Item 2 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

00630400 92-45340

Cosmetic Chemicals '92 - Men's Toiletries: Perennially Poised

Parsons, Stephen F.

Chemical Marketing Reporter v242n6 PP: SR16, SR20 Aug 10, 1992

ISSN: 0090-0907 JRNL CODE: CHM

WORD COUNT: 1489

...TEXT: product virtues. The recent introduction of New West by Aramis is an example of image marketing or psychographics.

The name and youthful, energetic theme were created after much study of the mood of California, Arizona and the Pacific...

12/3,K/23 (Item 1 from file: 20) DIALOG(R) File 20: Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

11743330 (USE FORMAT 7 OR 9 FOR FULLTEXT) The Dallas Morning News Robert Miller Column

Robert Miller

5 1, m

KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (DALLAS MORNING NEWS - TEXAS)

June 29, 2000

JOURNAL CODE: KDMN LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 787

(USE FORMAT 7 OR 9 FOR FULLTEXT)

someone organizing a neighborhood cleanup, this report is an invaluable resource for attracting a very energetic and hard-working segment of the population."

Ad Council public service announcements raise awareness of social issues; this report stands to help the...

12/3,K/24 (Item 2 from file: 20) DIALOG(R) File 20: Dialog Global Reporter (c) 2004 The Dialog Corp. All rts. reserv.

08772430 (USE FORMAT 7 OR 9 FOR FULLTEXT) First Union Exec Unfazed By Loss of the SBA Crown

AMERICAN BANKER, p7

November 29, 1999 JOURNAL CODE: WAMB LANGUAGE: English

WORD COUNT: 498

(USE FORMAT 7 OR 9 FOR FULLTEXT)

and equipment acquisitions to current SBA-loan borrowers. "With his extensive experience in this important market segment, he brings the visionary and energetic leadership needed to make First Union the premier small business financial services provider in the...

12/3,K/25 (Item 1 from file: 95)

DIALOG(R) File 95: TEME-Technology & Management

(c) 2004 FIZ TECHNIK. All rts. reserv.

01026505 E96106136028

New developments and industrial perspectives of crystalline silicon technology for PV

(Aktuelle Entwicklungen und Aussichten fuer Photovoltaik mit kristallinem Silicium)

Ferrazza, F; Margadonna, D

Eurosolare S.p.A., Nettuno, I

13th European Photovoltaic Solar Energy Conf., Proc. of the Internat.

Conf., Vol 1, Nice, F, Oct 23-27, 19951995

Document type: Conference paper Language: English

Record type: Abstract ISBN: 0-9521452-5-1

RECORD TYPE: FULLTEXT

#### ABSTRACT:

**->** t<sub>3</sub> -#

...industrialization of some important technological steps need to be solved for PV to gain more **segments** of the **energetic market**. In this paper, the state-of-the-art of crystalline silicon technology for PV is...

## 12/3,K/26 (Item 1 from file: 635)

DIALOG(R) File 635: Business Dateline(R)

(c) 2004 ProQuest Info&Learning. All rts. reserv.

0764759 97-23296

## Carefree Resorts sold for \$210M

Luebke, Cathy

Business Journal-Phoenix & the Valley of the Sun (Phoenix, AZ, US), V17 N7 p37

PUBL DATE: 961213 WORD COUNT: 343

DATELINE: Phoenix, AZ, US, Mountain

#### TEXT:

...40 upscale hotel properties and its investment will provide the resources and flexibility needed or **Carefree** Resorts to expand in **target markets** such as northern California, Hawaii, Mexico and the Caribbean, said Russ Lyon Jr., founder and...

#### 12/3,K/27 (Item 1 from file: 492)

DIALOG(R) File 492: Arizona Repub/Phoenix Gaz (c) 2002 Phoenix Newspapers. All rts. reserv.

08737190

## OLD IDEAS RETOOLED IN LAWN EQUIPMENT

Arizona Republic/Phoenix Gazette (AZ) - Saturday, August 24, 1996 By: Adrian Higgins, Washington Post Edition: Final Section: AZ Home Page: EV6 Word Count: 445

... But the real interest is in fancy lawn and garden tractors. Baby boomers, the largest **market segment**, are getting older and less **energetic**. In addition, busy two-income families want to get the mowing done more quickly and...

#### 12/3,K/28 (Item 1 from file: 633)

DIALOG(R) File 633: Phil. Inquirer

(c) 2004 Philadelphia Newspapers Inc. All rts. reserv.

05642104

## PA. BLUE SHIELD PLANS TO OPERATE CHILD-CARE SITES

PHILADELPHIA INQUIRER (PI) - MONDAY May 21, 1990

By: Gilbert M. Gaul, Inquirer Staff Writer

Edition: FINAL Section: PHILADELPHIA BUSINESS Page: D01

Word Count: 741

... which includes only a few large competitors and many small home-based centers.

Neeson believes Carefree can take advantage of that segmented

market to gain a foothold quickly in the five-county region. If all goes
according to...

12/3,K/29 (Item 1 from file: 640)
DIALOG(R)File 640:San Francisco Chronicle
(c) 2004 Chronicle Publ. Co. All rts. reserv.

10275042

d to e

# REILLY STRUGGLES TO GET CAMPAIGN PAST LURID STORY MEDIA'S EYE REMAINS FOCUSED ON ACCUSATIONS BY BROWN AIDE

San Francisco Chronicle (SF) - SATURDAY, October 2, 1999 By: John Wildermuth, Chronicle Staff Writer Edition: FINAL / EAST BAY Section: NEWS Page: A18 Word Count: 697

...as mayor?"

Brown's campaign has been running newspaper and television ads questioning Reilly's **temperament** and **behavior** toward women. An **ad** earlier this month in the Bay Guardian, for example, quoted stories in The Chronicle and ...

12/3,K/30 (Item 1 from file: 713)
DIALOG(R)File 713:Atlanta J/Const.
(c) 2004 Atlanta Newspapers. All rts. reserv.

07669015

## YOUR MONEY NOT ALL INVESTORS NEED TO PAY FOR EXPERT ADVICE

Atlanta Constitution (AC) - Friday June 17, 1994

By: William Doyle

Section: BUSINESS Page: E/2

Word Count: 369

#### TEXT:

... clients to buy shares of no-load mutual funds if they truly understand the financial **markets** and have the **emotional temperament** and patience to avoid the mistakes most no-load investors make.

A lot of investors...

```
File 256:SoftBase:Reviews,Companies&Prods. 82-2004/Feb
          (c) 2004 Info. Sources Inc
       2:INSPEC 1969-2004/Mar W2
File
         (c) 2004 Institution of Electrical Engineers
File
      35:Dissertation Abs Online 1861-2004/Feb
         (c) 2004 ProQuest Info&Learning
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         (c) 2004 BLDSC all rts. reserv.
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      99:Wilson Appl. Sci & Tech Abs 1983-2004/Feb
         (c) 2004 The HW Wilson Co.
File 233: Internet & Personal Comp. Abs. 1981-2003/Sep
         (c) 2003 EBSCO Pub.
File 583: Gale Group Globalbase (TM) 1986-2002/Dec 13
         (c) 2002 The Gale Group
File 474:New York Times Abs 1969-2004/Mar 22
         (c) 2004 The New York Times
File 475:Wall Street Journal Abs 1973-2004/Mar 22
         (c) 2004 The New York Times
? ds
Set
        Items
                Description
                PSYCHOGRAPHIC? (3N) (MARKET? OR ADVERT? OR AD OR ADS)
S1
           44
S2
                (TARGET OR PERSONALIT? OR EMOTIONAL? OR BEHAVIOUR? OR BEHA-
        18443
             VIOR? OR SEGMENT?) (3N) (MARKET? OR ADVERT? OR AD OR ADS)
S3
          250
                (S1 OR S2) (5N) (SURVIVAL? OR RELAX? OR GROWTH?)
S4
                (S1 OR S2) (5N) (TEMPERAMENT? OR CAREFREE OR LAID() BACK? OR -
             HIGH()STRUNG? OR ENERGETIC?)
                AU=(LEVANON, Y? OR LEVANON Y? OR LOSSOS-SHIFRIN, L? OR LOS-
S5
             SOS-SHIFRIN L?)
S6
          215
                S3 NOT PY>2000
S7
          215
                RD (unique items)
S8
                S7 NOT GROWTH
            4
S9
            4
                RD (unique items)
                S4 NOT S9
S10
            4
S11
            4
                RD (unique items)
S12
            0
                S5 AND S1
           44
                S1 NOT (S9 OR S11)
S13
                S13 NOT PY>2000
S14
           41
S15
                RD (unique items)
           41
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S16

40

S15 NOT GROWTH

9/5/1 (Item 1 from file: 2)

DIALOG(R) File 2: INSPEC

(c) 2004 Institution of Electrical Engineers. All rts. reserv.

02404860 INSPEC Abstract Number: C85013142

Title: A multi-step model for new product idea decay

Author(s): Maile, C.A.; Bialik, D.M.

Author Affiliation: Indiana Univ., Fort Wayne, IN, USA

Conference Title: Proceedings of the 16th Annual Meeting of the American Institute for Decision Sciences p.234

Publisher: American Inst. Decision Sci, Atlanta, GA, USA

Publication Date: 1984 Country of Publication: USA xvii+817 pp.

Conference Date: 5-7 Nov. 1984 Conference Location: Toronto, Ont., Canada

Medium: Microfiche

Language: English Document Type: Conference Paper (PA)

Treatment: Theoretical (T)

Abstract: Summary form only given, as follows. The traditional new product idea decay curve can be modified in the form of a multi-step model for dividing on the stringency of criteria for new product selection. A stepwise attrition process is substituted for the smooth curve, and the entire procedure is targeted toward achieving a predetermined survival rate for new ideas entering the decay process. Marketers can promote this target survival rate as an indicator of extreme care in their new product idea generation or selection process.

Subfile: C

Descriptors: marketing

Identifiers: marketing; multistep model; new product idea; decay curve;

attrition process; survival rate; decay process; selection process

Class Codes: C1290D (Economics and business)

#### 9/5/2 (Item 1 from file: 35)

DIALOG(R) File 35: Dissertation Abs Online

(c) 2004 ProQuest Info&Learning. All rts. reserv.

1075018 ORDER NO: AAD89-21193

THE BEHAVIOR OF FIRMS' MARKET SHARES UNDER CARTEL CONDITIONS: FURTHER ANALYSIS OF THE JOINT EXECUTIVE COMMITTEE, 1880-1886 (RAILROAD CARTEL)

Author: LU, LAURA

Degree: PH.D. Year: 1988

Corporate Source/Institution: STATE UNIVERSITY OF NEW YORK AT STONY

BROOK (0771)

SUPERVISOR: JOHN C. HAUSE

Source: VOLUME 50/06-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 1762. 171 PAGES

Descriptors: ECONOMICS, THEORY; EDUCATION, SOCIAL SCIENCES; EDUCATION,

INDUSTRIAL

Descriptor Codes: 0511; 0534; 0521

A symmetric supergame equilibrium of an industry is described in Green and Porter (1984) and Porter (1983a), where a self-enforcing cartel agreement can be maintained by reverting to one-period Cournot Nash equilibrium for a fixed number of periods as "punishment" whenever the observed market price falls below the trigger price. A low price may signal either deviations from the collusive output level or a "downward" demand shock from a stochastic component in the market demand curve. In the model, firms can observe only their own output level and a common market price.

The dissertation attempts to extend the work of Porter and Green by

studying theoretically and empirically the behavior of the firms' market shares after relaxing the assumption of identical cost functions for the firms, a modification supported by the railroad data. It is assumed that the marginal cost function for firm \$i\$ is \$MC\sb{i}\$ =  $f(q\sb{i}\s)$  $k\$ 5, sh{i}\$ are constants,  $k\$ 5, sh{i}\$ \$>\$ 0,  $s\$ 5, sh{i}\$ \$k\sb{i}\$ = 1, and \$f\sp\prime\$ \$>\$ 0. The firms' market shares vary between the phases of quasi-cooperation and punishment in the Green and Porter model if the \$k\sb{i}\$'s differ between the firms. The intuition supporting this belief comes from a static analysis of duopoly. The firm with the smaller \$k\$ will have a larger market share under Cournot Nash equilibrium than under joint profit maximization, since the smaller firm will have a larger perceived marginal revenue than the larger firm at the Cournot Nash equilibrium.

A major empirical issue in this study is whether weekly data of the Joint Executive Committee railroad cartel for the 1880s containing five asymmetric cost firms over the simple period show the theoretically expected behavior in the individual firm's market share between the quasi-cooperative and quasi-competitive periods. Some measurements of variability of market share within the two supergame states are undertaken in order to examine more carefully the nature of cartel share behavior in the presence of demand uncertainty. An empirical model is set up for the analysis of market share data in order to understand the relationships between market share, size of firm, and other exogenous variables.

#### (Item 2 from file: 35)

DIALOG(R) File 35: Dissertation Abs Online (c) 2004 ProQuest Info&Learning. All rts. reserv.

1061728 ORDER NO: NOT AVAILABLE FROM UNIVERSITY MICROFILMS INT'L. SOCIAL ORGANIZATION AND SURVIVAL OF THE PIPISTRELLE BAT (PIPISTRELLUS PIPISTRELLUS), AND A COMPARISON OF ADVERTISEMENT BEHAVIOUR IN THREE POLYGYNOUS BAT SPECIES

Author: LUNDBERG, KARIN Degree: FIL.DR

Year: 1989

Corporate Source/Institution: LUNDS UNIVERSITET (SWEDEN) (0899) Source: VOLUME 50/03-C OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 457. 88 PAGES

Descriptors: ECOLOGY Descriptor Codes: 0329

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This thesis deals with the mating system, male advertisement behaviour , and survival of adult pipistrelle bats (Pipistrellus pipistrellus). It also describes the mating systems of the Nathusius' pipistrelle (Pipistrellus nathusii) and the noctule (Nyctalus noctula), and compares the male advertisement behaviour of all three species. The bat populations were studied by means of bat boxes.

The male pipistrelles set up individual territories at special mating grounds around their roost sites, which were found to be the crucial resource governing a male's chances of getting access to females. The mating system is thus a resource defence polygyny. The occurrence of surplus males, non-territorials, indicate that the population density of territorial males at the mating ground is limited by the number of suitable roost sites and the territorial behaviour of residents. To attract females, the pipistrelle male advertises by an enduring songflight display; males spending the most time in advertising were visited by the greatest number of females. The energy invested in advertisement behaviour and harem maintenance by territorial pipistrelle males results in their losing mass,

which may negatively affect their possibilities of accumulating sufficient fat reserves prior to hibernation. This may explain their lower survival rates compared with adult females. As in the pipistrelle bat, males of the Nathusius' pipistrelle and the noctule bat acquire harems by defending roost sites. The advertisement behaviour of the Nathusius' pipistrelle consists of both aerial and sedentary display. In contrast, noctule males, solely advertise sitting at the roost. This interspecific variation is probably related to differences in flight costs and call characteristics.

#### 9/5/4 (Item 1 from file: 583)

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06644327

Chips down for Intel

US: INTEL SUIT TO IMPACT SEMICONDUCTOR ARENA The Times (TS) 17 Jun 1998 Interface p. 10

Language: ENGLISH

Indications are that the US Federal Trade Commission's (FTC) anti-trust action against Intel earlier in June 1998 will affect the entire semiconductor arena. The action emerges as Intel is facing competitive pressure from Cyrix and AMD, microprocessor manufacturers which are boosting their low-cost PC market share by offering cheaper processors. Forrester Research's computing strategies director, Carl Howe, believes that Intel will have to embrace the low profit segment of the market to ensure its future survival now that it is unable to charge what it pleases for processors. Intel's business strategy and profit may also be impacted should it fail to persuade buyers to switch to faster chips. Meanwhile, International Business Machines' planned US\$ 100mn chip investment initiative is likely to have an impact, given that it will result in customised and less expensive processors - representing a challenge to both Texas Instruments and Intel.

COMPANY: TEXAS INSTRUMENTS; INTL BUSINESS MACHINES; FORRESTER RESEARCH; AMD; CYRIX; INTEL; US FEDERAL TRADE COMMISSION

PRODUCT: Integrated Circuits (3674IT);

EVENT: Company Reports & Accounts (83); Law & Order (98);

COUNTRY: United States (1USA);

(Item 1 from file: 583)

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06491144

DiZtZtique infantile: une attente de praticitZ et de saveurs

FRANCE: THE BABY FOOD MARKET

Points de Vente (PDV) 25 Jun 1997 p.34

Language: FRENCH

There years ago, Danone introduced chilled baby food on the French market; in 1996 this jumped 45%. This small segment already represents a 6% market share, for a turnover of FFr 174mn. Materna has introduced a concept of dishes for babies on the chilled foods section, which appears to meet the principal expectations of this market - practicality and awakening the babies' sense of taste. The products which are similar to 'home-made' follow in the taste-awakening trend, which is the reason for this segment's success. For baby food in jars, savoury baby food is the most energetic segment on the market , with a 13.3% rise in vegetable and meat items. NestlZ has introduced a new line of purZes in brick cartons. These products are ready to use, and are also similar to home-made.

COMPANY: MATERNA; DANONE

PRODUCT: Baby Food (2007);

Sales & Consumption (65); Market & Industry News (60); EVENT:

COUNTRY: France (4FRA);

#### 11/5/2 (Item 2 from file: 583)

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06076778

BUCHES GLACEES: UN MARCHE DE MARQUES FRANCE: 1993 ICE CREAM YULE LOG MARKET

Le Monde du Surgele (XOS) Oct 1994 p.64-66,68

Language: FRENCH

In 1993, the ice cream yule log market came to 9,021 litres, up 2.5%, for FFr 191mn. It represents 7% of the total volume of ice cream in 1993, and 40% of ice cream sales in the Christmas season. The value of the market is dominated by the ice cream yule logs, with 88.5% of the market share, with 11% for small ice cream yule logs, and 0.5% for Christmas specialities. Upscale products are the most energetic segment on the market . It represents 61% of the market volume, and 85.9% in value. The one-litre size holds an 81% market share, those larger than one litre with more than 12%, and those under one litre, with 7%. National brands dominate the market. Motta and Gervais lead, with a 22.1% value market share each, followed by Miko with 15%. The lowest-priced products hold 17.3% of the market value. Customers are attracted by standard flavours, with a trend to upscale products. Therefore national brands are moving to better quality. Pear appears to be in fashion this year, to judge by new product launches.

COMPANY: HAAGEN DAZS; PALADINE; MIKO; GERVAIS; MOTTA

PRODUCT: Ice Cream (2024IC);

Sales & Consumption (65); Market & Industry News (60); EVENT:

COUNTRY: France (4FRA);

11/5/3 (Item 3 from file: 583) DIALOG(R) File 583: Gale Group Globalbase(TM) (c) 2002 The Gale Group. All rts. reserv.

06053046

POISSON PANE. L'ENFANT REGNE... MAIS LA MERE PAIE

FRANCE: THE 1993 BREADED FISH MARKET

Lineaires (XOO) Sep 1994 No85, p.138-139

Language: FRENCH

The breaded fish market is slowing down, with a 2% growth in volume at the end of 1993, compared with a 4% rise in April 1993. The market posted a 6.4% drop in value because of an 8% drop in average prices, which affected all market segments. Fish sticks are the most energetic sector, with a 13.6% rise in volume and a 2.7% rise in value for 1993. However specialities are dropping, down 14.8% in value and down 3.7% in volume, slices are down 7.3% in value and 2.2% in volume. Findus is the market leader with a 35% market share for the period from January 1994 to February 1994, with Captain Iglo (17%) and Servifrais (9%) trailing behind. The private labels hold 26% of the market, and other brands hold 13%. Findus and Captain Iglo are competing in the fish finger sector, where their respective brands now hold 30%. These two producers going into battle over the sliced fish sector, where Findus is still the leader with a 40% market share. This article contains two charts on market development and the breakdown of market shares by brand.

COMPANY: SERVIFRAIS; CAPTAIN IGLO; FINDUS

PRODUCT: Frozen Specialities (2038); Fish Products & Processing (2090FP);

EVENT: Company Reports & Accounts (83); Market & Industry News (60);

COUNTRY: France (4FRA);

## 11/5/4 (Item 4 from file: 583)

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05907545

La gourmandise des annees 90

FRANCE: SOFT WHITE CHEESE AND PETITS SUISSES

Points de Vente (PDV) 24 Nov 1993 No533, p.30-31

Language: FRENCH

Sales of white petits suisses came to 37,309 tons for the twelve months ending August 1993, up 14%, and 68,007 tons of suisses with fruit were sold, up 14%. The white petit suisse market is stimulated by combining them with cereals. The sales of Danone's Petit'Pote and Petit Cereales rose 14%. Gervais-Danone dominates the white suisse segment with a 67.6% market share. Danone dominates the flavoured petits suisses and those with fruit with a 39.2% market share, followed by Yoplait with a 23.5% market share. Private labels hold 22.5% of the market volume. Plain white cheese with 20% had a 5.4% rise in sales at 67,510 tons, and plain white cheese with 40% fat had a 3.2% rise in sales at 31.979 tons. Sales of plain white cheese with 10% fat came to 7,571 tons, down 24.9%. Smooth cheese with fat, but not plain, is the most energetic segment of the market, with sales of 5,780 tons, up 3.6%. Sales of non-fat smooth white cheese came to 42,681 tons, down 3.6%, and soft white cheese with bifidus sold 9,239 tons, down 19.3%. Sales of traditional versions (country-style and in drainers) came to 24,179 tons, up 2.6%, indicating that consumers seek taste. This article includes the market shares for most of the segments.

PRODUCT: Dairy Products NEC (2029);

EVENT: Sales & Consumption (65); Market & Industry News (60);

16/5/1 (Item 1 from file: 2)

DIALOG(R) File 2:INSPEC

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02404872 INSPEC Abstract Number: C85013154

Title: Segmenting the black market: a comparison of approaches

Author(s): Stamps, M.; Tankersley, C.B.

Author Affiliation: Coll. of Bus., Univ. of South Florida, Tampa, FL, USA

Conference Title: Proceedings of the 16th Annual Meeting of the American Institute for Decision Sciences p.263

Publisher: American Inst. Decision Sci, Atlanta, GA, USA

Publication Date: 1984 Country of Publication: USA xvii+817 pp.

Conference Date: 5-7 Nov. 1984 Conference Location: Toronto, Ont., Canada

Medium: Microfiche

Language: English Document Type: Conference Paper (PA)

Treatment: Practical (P)

Abstract: Summary form only given, as follows. Attempts to compare several segmentation approaches-social class, striving index and psychographics -using the black market in particular. A total of 525 blacks were interviewed by mail and in person. The data were factor and cluster analyzed. The results indicate that regardless of the approach there are significant differences between clusters and these are related to consumption behavior.

Subfile: C

Descriptors: marketing; social sciences

Identifiers: marketing; black market; segmentation approaches; social class; striving index; psychographics; cluster analyzed; consumption behavior

Class Codes: C1290D (Economics and business)

#### 16/5/2 (Item 1 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online

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01726416 ORDER NO: AADAA-I9951157

The use of psychographic profiling to predict marketing professional's success

Author: O'Donnell, William Thomas, Sr.

Degree: Ph.D. Year: 1999

Corporate Source/Institution: The Union Institute (1033)

Adviser: Mervin Cadwallader

Source: VOLUME 60/11-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 4097. 199 PAGES

Descriptors: BUSINESS ADMINISTRATION, MARKETING; BUSINESS

ADMINISTRATION, MANAGEMENT; PSYCHOLOGY, PERSONALITY

Descriptor Codes: 0338; 0454; 0625

During an extensive three-decade marketing leadership career, the author observed that many marketing professional candidates were hired based on "gut" feel rather than any scientific methodology. The author believes that though the use of quantitative psychographics test instruments, it is possible to predict the success factors of marketing professionals.

In order to prove the hypothesis, that there is a significant statistical difference between marketing professionals and the general population, the author developed a multi question survey instrument that addressed the key ingredients of psychographical profiling.

The survey instrument was pre-tested and administered during the period of March 1998 and January 1999 to one-hundred and fifty marketing professionals out of an estimated six thousand marketing professional population in Maricopa County, Arizona (Phoenix metropolitan area). One hundred and twenty-nine survey instruments, or approximately 2.0% of the marketing professional population, were deemed complete enough to use in statistical reduction. The survey instrument included questions on gender, religious affiliation, educational attainment, sibling relationships, ethnic background, and other psychographics categories.

Various statistical methods were used to reduce the data to provide inferential statistics. Chi-squares and the analysis of variances were performed. Coefficients of correlation were calculated. A model with a 95% confidence level, using plus or minus 2.5% variance, was used.

At the conclusion of the survey period, the data was reduced, inferential statistics calculated and inferences drawn. This indicates that there are significant difference between the general population and marketing professionals, which is definite and measurable. It was discovered that marketing professionals in the survey geographical area, are younger, significantly better educated, have higher incomes, and are more religious. It was interesting to note that marketing leaders likely to be an only child or a first born sibling verses a professional sales person who is likely to be a second or third born sibling.

The author believes that additional study at the regional and national level is warranted. To that end, the author has plans to partner with organizations that may be interested in expanding the scope of the current study to include specific industries or professions.

# 16/5/3 (Item 2 from file: 35)

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01573698 ORDER NO: AADMM-16632

A PSYCHOGRAPHIC SEGMENTATION ANALYSIS OF TORONTO PROFESSIONAL SPORTS CONSUMERS (FOOTBALL, BASEBALL, HOCKEY, BASKETBALL)

Author: CARTER, ROBERT HARRY JOHN

Degree: M.SC. Year: 1997

Corporate Source/Institution: UNIVERSITY OF GUELPH (CANADA) (0081)

Adviser: JOHN LIEFELD

Source: VOLUME 35/05 of MASTERS ABSTRACTS.

PAGE 1185. 143 PAGES

Descriptors: BUSINESS ADMINISTRATION, MARKETING; PSYCHOLOGY, SOCIAL;

RECREATION

Descriptor Codes: 0338; 0451; 0814

ISBN: 0-612-16632-5

This study was conducted to determine if psychographics could form a basis for segmentation of the Toronto Professional Sports Entertainment Market. A data set was collected using a mail questionnaire from 251 present and intended attendees of the Toronto Argonauts, Blue Jays, Maple Leafs and Raptors. The first objective of this research was to determine if naturally occurring psychographic segments were present. The second objective was to profile these segments based upon information regarding the sports consumer's needs, wants, attitudes, interests, opinions, behaviours and demographics. The third objective was to examine the segments and profiles to create implications for sports marketers.

Using **psychographic** dimensions as the basis for segmentation analysis, three segments were successfully identified. These were labeled as Strongly Committed, Weakly Committed and Non-Professional Sports Fans. These groups differed on various dimensions including their attendance

behaviours, attitudes towards barriers to attending games and benefits.

16/5/4 (Item 3 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online

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01193083 ORDER NO: AAD91-35509

MARKETING A MENTAL HEALTH PROGRAM, A CASE STUDY: THE RESOURCE FOR DIVORCING PARENTS

Author: JOHNSON, DORCAS MCDONALD

Degree: ED.D. Year: 1991

Corporate Source/Institution: THE FIELDING INSTITUTE (0565)

Chair: MALCOLM KNOWLES

Source: VOLUME 52/07-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 2413. 398 PAGES

Descriptors: EDUCATION, GUIDANCE AND COUNSELING; SOCIOLOGY, INDIVIDUAL

AND FAMILY STUDIES; BUSINESS ADMINISTRATION, MARKETING;

SOCIAL WORK

Descriptor Codes: 0519; 0628; 0338; 0452

Psycho-educational programs provide valuable outlets for mental health services, yet many such programs fail to transmit their benefit because they are not marketed effectively.

Based on the literature of social marketing and using the case study methodology of a psycho-educational program developed to improve the divorce transition for divorcing parents and their children, this study describes three in vivo marketing strategies and their results, (1) marketing to referral sources, (2) a demographic survey of potential clients, and (3) a market analysis of potential program clients and the marketing methods derived from this analysis. These strategies are potentially fruitful for other mental health program marketers.

Marketing to referral sources was found to increase the marketer's understanding of the social context and help already available to potential program clients, and gain recognition and networking potential for the program. This study develops a profile of the most promising referral sources that avoid the most frequent difficulties encountered when working with this group.

The second marketing strategy uses a demographic survey to answer the question, "Is there an adequate market for this program?"

Most fruitful results were achieved through use of a market analysis that gathered psychographic information from in-depth interviews with 10 divorcing/ed mothers and 10 divorcing/ed fathers. Findings from these interviews helped to establish the population not to target for marketing; the gender differences, personality types, situations, concerns, and needs experienced. The benefits wanted by potential clients were discussed, as well as the marketing approaches that are responsive to these facets of marketing. Also discussed were the potential clients' opinions for or against the program, and the qualities that block or enable their use of the program. Findings include the importance to marketing of supportive personal contact, educational marketing methods, a workshop format, and integrating into the program services that are frequently wanted. Marketing methods were derived from the market analysis that fit the preferences and abilities of mental health workers, the characteristics of a mental health program, and the needs of mental health clients. The importance of ethical promotion followed by a competent, effective program is emphasized.

16/5/5 (Item 4 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online

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1069858 ORDER NO: AAD89-18008

THE MARKETING CONCEPT AND HIGHER EDUCATION

Author: KOSSAK, JOHN STANLEY

Degree: ED.D. 1989 Year:

Corporate Source/Institution: BOSTON UNIVERSITY (0017)

MAJOR PROFESSOR: STANLEY M. GRABOWSKI

VOLUME 50/05-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 1179. 273 PAGES

Descriptors: EDUCATION, ADULT AND CONTINUING; BUSINESS ADMINISTRATION,

MARKETING

Descriptor Codes: 0516; 0338

This study was concerned with a two-fold problem: (1) How to correct the erroneous perception that the Marketing Concept is simply a group of "advertising/sales promotion" techniques, and (2) How to introduce the Marketing Concept as a student-oriented, all-pervasive method of governance into the operations of an educational institution.

Using the Marketing Concept, as generally accepted by business and industry, to mean that all the forces and resources of an organization are to be directed toward fulfilling student needs and thus providing customer satisfaction, this study tried to demonstrate that the Marketing Concept is an ideal management method to be adopted and adapted to all collegiate organizations. By using a two-year-long case history of "College X" (a small private college in the metropolitan Boston area) divided into four subsegments, the study narrates and analyses four marketing assignments issued to the "College X" Office of Marketing Development. Each of the assignments involved that Office in groups of activities and administrative functions that go far beyond the scope and role popularly perceived as being marketing activities (namely, beyond the roles of "advertising and sales promotion").

With the support of a literature review, definitions, and organizational charts, the study revealed the inner operations and the inherent difficulties of inculcating Marketing Concept principles while completing the assignments: the inevitable clashing/compromising that takes place when ideals and realities confront each other.

Major conclusions of the study include: The process of changing from a totally production-oriented institution to one that is principally student-oriented is difficult and arduous, only to be accomplished gradually. Frequently, the fiscal, political and psychological considerations and forces at an institution make it very difficult to attain a total change in orientation concepts. In times of demographic/ psychographic changes affecting student markets and therefore presenting definite threats to the survival of an institution, educational administrations should look to the principles and ideals of the Marketing Concept. While the challenge of translating the Marketing Concept from business to an educational ambience must overcome certain innate hurdles, experimenting with timely formulations of the "marketing mix" should ultimately provide educational institutions with practical solutions to operational and administrative governance problems.

16/5/6 (Item 5 from file: 35)

DIALOG(R) File 35: Dissertation Abs Online

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0990416 ORDER NO: AAD88-10353

A TEST OF THE ABILITY OF ADVERTISING PSYCHOGRAPHIC RESEARCH TO PREDICT SELF-CONCEPT

Author: DE BONIS, J. NICHOLAS

Degree: PH.D. Year: 1987

Corporate Source/Institution: THE UNIVERSITY OF TENNESSEE (0226) Source: VOLUME 49/04-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 0882. 180 PAGES

Descriptors: BUSINESS ADMINISTRATION, MARKETING

Descriptor Codes: 0338

Psychographic research relies on "homemade" instruments to tap into relevant aspects of a respondent's activities, interests and opinions (AIO variables) which it is commonly assumed can be interpreted as a manifestation of the individual's self concept. Copywriters use this information to select appropriate appeals for an **advertising** campaign. **Psychographic** research also assumes that self is a multi-dimensional construct consisting of subselves.

If the AIO responses are a manifestation of the self concept, a psychographic profile should predict the self and subselves measured by a standardized psychological scale.

A psychographic inventory (PI) and the widely-used Tennessee Self Concept Scale (TSCS) were administered to a sample of 194 university students. The PI was analyzed by factor and cluster analyses to obtain segments. Nineteen predictions were made based on analysis of the PI responses as to how the respective clusters would load on the TSCS subscales.

The clusters differed significantly from the sample population in only four of the predicted linkages, suggesting that the PI failed to adequately identify the self concept or the subselves.

# 16/5/7 (Item 6 from file: 35)

DIALOG(R) File 35: Dissertation Abs Online

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0962991 ORDER NO: AAD87-12476

PRINT ADVERTISEMENTS DIRECTED TOWARD THE GENERAL POPULATION AND THE BLACK POPULATION OF THE UNITED STATES FOR THE YEARS 1965, 1975, AND 1985: A COMPARATIVE STUDY

Author: CALVIN, JAMES

Degree: PH.D Year: 1987

Corporate Source/Institution: NEW YORK UNIVERSITY (0146)

Source: VOLUME 48/06-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 1346. 275 PAGES

Descriptors: MASS COMMUNICATIONS

Descriptor Codes: 0708

The Problem. The purpose of this study was to determine the pictorial and graphic characteristics and/or tendencies similarities in selected general and black-oriented print advertisements.

Method. A review of the historical literature pertinent to the simultaneous stylistic development of general and black-oriented print advertising in the focus years of the study 1965, 1975, and 1985, yielded significant data that was further distilled into a synoptic view of events that influenced general and black-oriented print advertising. Then, four sets of comparable general and black-oriented print advertisement examples were identified and selected from two national general interest magazines: Life magazine aimed at the general population, and Ebony magazine aimed at black Americans. Next, a pictorial and graphic characteristics and/or tendencies identification and analysis model was created and used to gather characteristic and tendency data in the observed general and black-oriented

print advertisement examples. This collected data was compared, analyzed and assessed and then distilled into a synoptic characteristic and/or tendency description of the selected general and black-oriented print advertisement examples. Finally, the synoptic view based upon the reviewed pertinent literature, and the synoptic view based upon analyzed and compared pictorial and graphic characteristics and/or tendencies observed in the selected print advertisement examples, became the data reported as the findings of this study.

Results. The preceding synoptic data suggested the following: First, that both general and black-oriented print advertising were affected by the same external and internal stimuli on and within the advertising industry such as the Civil Rights and Women's Movements, adverse economic factors, advertisement reconceptualization (psychographics replacing demographics), consumerism, the changing structure of advertising agencies and technological advancements in the design and printing of advertisements. Second, that the compared and analyzed general and black-oriented print advertisement examples were generally the same graphically, but different pictorially in themes presented. Finally, that black-oriented print advertising has become an increasingly vital segment of the total advertising picture in the United States, as has minority advertising in general.

The study concluded that a consortium of general and black-oriented advertising agency leaders needs to be developed, implemented and maintained to affect a more equitable advertising process. (Abstract shortened with permission of author.)

# 16/5/8 (Item 7 from file: 35)

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924206 ORDER NO: AAD86-07011

ACADEMIC RECRUITMENT OF CAREER/RETIREMENT CHANGERS INTO THE FIELD OF EDUCATION: A PSYCHOGRAPHIC ANALYSIS FOR MARKETING STRATEGY

Author: DELANEY, CATHERINE TRAPOLINO

Degree: ED.D. Year: 1985

Corporate Source/Institution: UNIVERSITY OF HOUSTON (0087) Source: VOLUME 47/05-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 1619. 197 PAGES
Descriptors: EDUCATION, HIGHER

Descriptor Codes: 0745

In its search for excellence, the American education system is emphasizing academic recruitment (Pipho, 1984). One source of talented prospective teachers for the field of education is career changers and retirees from business, industry, and professional services (Hutchinson, 1984). This reservoir of degreed persons is one of the target markets for academic recruitment. Academic marketers use psychographic information.

Psychographics covers a wide range of descriptors including activities, interests, opinions, values, attitudes, and personality traits (Robertson, 1984). Psychographic information improves the academic marketer's ability to know the target market, to communicate effectively with the best candidates, and to recruit them (Wells, 1975).

Currently, there is a dearth of information on individuals who have redirected their careers or retired into the field of education. This study is the first in a series that would be needed to provide descriptive information about these educators. With these studies, the educators in conjunction with business, industry, and the professional services would be able to include these individuals when planning, developing, and implementing academic recruitment programs.

The construction of the psychographic profile was guided by adult development theory, career change process, concepts and strategies of retirement, and the principles and application of psychographic analysis. The population for this study was educators who have redirected their careers or retirement into the field of education from business, industry, and professional fields other than education and are currently employed in a k-12 school in Texas. The sample was small (n = 37) due to the number of participants who could be found in the schools who met the criteria during the three month selection period.

The results of this study provide a profile of the mean score per item and histograms on each item which include the frequency scores, response percentages, mean score, and the standard deviation. After examining the factor analyses a criterion of .55 yielded nineteen descriptive factors on the five groups. If the study is replicated and/or the results are used, the small sample, the ad hoc nature of psychographics, and factor analysis should be considered and generalizations to other populations are not indicated. (Abstract shortened with permission of author.)

# 16/5/9 (Item 8 from file: 35)

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910010 ORDER NO: AAD86-06037

AN EMPIRICAL INVESTIGATION OF ELDERLY CONSUMER MARKET SEGMENTS BASED ON INFORMATION USAGE AND ADVERTISING ATTITUDES

Author: DAVIS, BRIAN

Degree: PH.D. Year: 1985

Corporate Source/Institution: UNIVERSITY OF GEORGIA (0077) Source: VOLUME 47/01-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 244. 135 PAGES

Descriptors: BUSINESS ADMINISTRATION, MARKETING

Descriptor Codes: 0338

This study utilized cluster analysis to define and describe three clusters on the basis of variables relating to information usage and attitudes toward advertising. Psychographic profiles of these groups were developed using factor analysis on variables relating to attitudes, interests, and opinions. Analysis of variance and cross-tabulations were performed to examine differences between groups on variables relating to media usage. A validity check using a different hierarchical clustering program was performed. A separate set of data was used in an attempt to replicate the clusters and media findings discovered in the original data.

Results indicated that information usage and attitudes toward advertising are a useful means for differentiating the elderly market. Segments thus defined were found to be significantly related to both print and broadcast media usage. Results of the replication study supported the existence of these segments and most of the print and broadcast media usage differences originally found. Replicated differences between groups were found with respect to use of newspapers, use of comedy television, and use of news television. Advertising implications are discussed and directions for future avenues of research are suggested.

16/5/10 (Item 9 from file: 35)

DIALOG(R) File 35: Dissertation Abs Online

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793270 ORDER NO: AAD82-26066

THE RELATIVE UTILITY OF SOCIODEMOGRAPHICS, PSYCHOGRAPHIC SCALES AND BENEFIT SCALES FOR SEGMENTING PLEASURE VACATION TRAVEL MARKETS

Author: BONN, MARK ANDREW

Degree: PH.D. Year: 1982

Corporate Source/Institution: TEXAS A&M UNIVERSITY (0803)

Source: VOLUME 43/06-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 2096. 199 PAGES

Descriptors: RECREATION Descriptor Codes: 0814

This study examined the utility of sociodemographics, psychographic scales, and benefit scales for segmenting pleasure vacation travel markets. This study was undertaken because relevant travel and tourism literature has paid little attention to the segmentation of vacation travel markets using sociodemographics, psychographic scales, and benefit scales as a multi-criteria approach.

Vacationers were examined in reference to the following: (1) Light, medium, and heavy vacationers; (2) Non, light, and heavy guided tour vacationers; (3) Non, light, and heavy international vacationers; (4) Non and light special purpose international vacationers.

The study identified twelve underlying psychographic dimensions specific to pleasure vacations. An analysis of the benefit items suggested six underlying benefit dimensions specific to pleasure vacations.

Results suggested that psychographic scales were more useful in identifying differences with the general pleasure vacation travel market than benefit scales. Both psychographic scales and benefit scales were able to effectively identify differences among guided tour, international, and special purpose international vacationers.

Tests of discriminatory power indicated that psychographic scales were more useful tools than benefit scales for segmenting specific pleasure vacation groups. Psychographic scales were found to be better discriminators for the specific groups of guided tour vacationers and special purpose international vacationers.

One objective of this study was to determine the ability of selected sociodemographic characteristics to identify differences within psychographic profiles and benefit profiles of vacationers. The variables of age and stage in family life cycle were found to identify more differences within psychographic profiles and benefit profiles than the variables of sex and income.

Through this study a greater understanding of a specific pleasure vacation market in Texas has been achieved. This study encourages the utilization of the multi-criteria approach to travel research involving market segmentation. Implications of the findings are discussed in terms of providing travel package businesses and tourist destination managers with information that may be useful in the design of new market strategies.

16/5/11 (Item 10 from file: 35)
DIALOG(R)File 35:Dissertation Abs Online

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627313 ORDER NO: AAD78-13303

THE ELDERLY CONSUMER MARKET : A PSYCHOGRAPHIC SEGMENTATION STUDY.

Author: FELA, LEONARD JOHN

Degree: PH.D. Year: 1977

Corporate Source/Institution: SYRACUSE UNIVERSITY (0659)

Search Performed by Sylvia Keys 23-Mar-04

Source: VOLUME 39/02-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 1070. 200 PAGES

Descriptors: MARKETING Descriptor Codes: 0338

16/5/12 (Item 11 from file: 35)

DIALOG(R) File 35: Dissertation Abs Online

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619687 ORDER NO: AAD78-06021

INTERCULTURAL AND INTRACULTURAL DIFFERENCES IN DEMOGRAPHIC AND

PSYCHOGRAPHIC MARKET SEGMENTATION.

Author: MITCHELL, IVOR SYDNEY

Degree: PH.D. Year: 1977

Corporate Source/Institution: UNIVERSITY OF GEORGIA (0077)

Source: VOLUME 38/11-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 6901. 406 PAGES

Descriptors: MARKETING Descriptor Codes: 0338

16/5/13 (Item 12 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online

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604042 ORDER NO: AAD77-25124

AN EXPLORATORY STUDY OF THE UTILITY OF PSYCHOGRAPHIC AND LIFE-STYLE MARKET RESEARCH FOR MAKING PROGRAM- AND PROMOTION-RELATED DECISIONS IN ADULT CONTINUING EDUCATION.

Author: RINELLA, SALVATORE DAVID

Degree: PH.D. Year: 1977

Corporate Source/Institution: GEORGE PEABODY COLLEGE FOR TEACHERS (0074)

Source: VOLUME 38/05-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 2486. 141 PAGES

Descriptors: EDUCATION, ADULT

Descriptor Codes: 0516

16/5/14 (Item 13 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online

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454781 ORDER NO: AAD73-04083

A STUDY OF THE FEASIBILITY OF USING PSYCHOGRAPHIC DATA IN IDENTIFYING MARKET TARGETS

Author: WILKINS, JAMES HAL

Degree: D.B.A. Year: 1972

Corporate Source/Institution: TEXAS TECH UNIVERSITY (0230)

Source: VOLUME 33/08-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 3883. 205 PAGES

Descriptors: BUSINESS ADMINISTRATION

Descriptor Codes: 0310

16/5/15 (Item 1 from file: 65)

DIALOG(R)File 65:Inside Conferences

(c) 2004 BLDSC all rts. reserv. All rts. reserv. 02288785 INSIDE CONFERENCE ITEM ID: CN023979253 Cross-Cultural Values Research: Implications for International Advertising Rose, G. M. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 389-400 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/16 (Item 2 from file: 65) DIALOG(R)File 65:Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979248 Transferability of the Concept of Environmental Awareness Within the EUROSTYLES System Into Tourism Marketing Zins, A. H. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 369-388 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/17 (Item 3 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979232 02288783 The Edge of Dream: Managing Brand Equity in the European Luxury Market Weber, D.; Dubois, B. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 355-368 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/18 (Item 4 from file: 65)

0/5/16 (Item 4 IIOm IIIe. 65)

DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979227 Food-Related Lifestyle: Development of a Cross-Culturally Valid Instrument for Market Surveillance Grunert, K. G.; Brunsoe, K.; Bisp, S. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 337-354 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/19 (Item 5 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979211 The Adult Longitudinal Panel: A Research Program to Study the Aging Process and Its Effect on Consumers Across the Life Span Lepisto, L. R. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 317-336 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics (Item 6 from file: 65) 16/5/20 DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979206 The Benevolent Society: Value and Lifestyle Changes Among Middle-Aged Baby Boomers Muller, T. E. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 299-316 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics

(Item 7 from file: 65) 16/5/21 DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. 02288779 INSIDE CONFERENCE ITEM ID: CN023979199 Change Leaders and New Media MacEvoy, B. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 283-298 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/22 (Item 8 from file: 65) DIALOG(R)File 65:Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979183 The New Materialists Chiagouris, L.; Mitchell, L. E. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 263-282 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/23 (Item 9 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979178 02288777 Gender Role Changes in the United States Cafferata, P.; Horn, M. I.; Wells, W. D. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 249-262 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics

16/5/24 (Item 10 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. 02288776 INSIDE CONFERENCE ITEM ID: CN023979162 Using Attitudinal Segmentation to Target the Consumer O'Connor, I. J. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 231-248 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/25 (Item 11 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979157 The Use of Psychographics by Advertising Agencies: An Issue of Value and Knowledge Gould, S. J. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 217-230 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/26 (Item 12 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979141 A Causal Analysis of Means-End Hierarchies: Implications in Advertising Strategies Valette-Florence, P. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 199-216 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700)

DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/27 (Item 13 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. 02288773 INSIDE CONFERENCE ITEM ID: CN023979136 Developing Useful and Accurate Customer Profiles Wansink, B. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 183-198 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics (Item 14 from file: 65) 16/5/28 DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979120 "Seeing With the Mind's Eye": On the Use of Pictorial Stimuli in Values and Lifestyle Research Grunert-Beckmann, S. C.; Askegaard, S. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 161-182 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/29 (Item 15 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979115 Issues Involving the Relationship Between Personal Values and Consumer Behavior: Theory, Methodology, and Application Shrum, L. J.; McCarty, J. A. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 139-160 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L.

BRITISH LIBRARY ITEM LOCATION: 98/09529

CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/30 (Item 16 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979100 Maslow's Hierarchy and Social Adaptation as Alternative Accounts of Value Structures Kahle, L. R.; Homer, P. M.; O'Brien, R. M.; Boush, D. M. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 111-138 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/31 (Item 17 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. 02288769 INSIDE CONFERENCE ITEM ID: CN023979092 Value and Values: What Is the Relevance for Advertisers? Fen Nell, G. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 83-110 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/32 (Item 18 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979087 02288768 Advertising, Values, and the Consumption Community Prensky, D.; Wright-Isak, C. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 69-82 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers

CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/33 (Item 19 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979071 The Value of Understanding the Influence of Lifestyle Trait Motivations on Consumption Beliefs Murry, J. P.; Lastovicka, J. L.; Austin, J. R. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 45-68 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/34 (Item 20 from file: 65) DIALOG(R)File 65:Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979066 02288766 Where Perception Meets Reality: The Social Construction of Lifestyles Englis, B. G.; Solomon, M. R. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 25-44 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) BRITISH LIBRARY ITEM LOCATION: 98/09529 DESCRIPTORS: advertising; consumer psychology; psychographics 16/5/35 (Item 21 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979050 A Strategic Framework for Developing and Assessing Political, Social Issue, and Corporate Image Advertising Reynolds, T. J.; Westberg, S. J.; Olson, J. C. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 3-24 Mahwah, N.J., L. Erlbaum, 1997

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ISBN: 0805814965

A 63 F

LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L.

CONFERENCE LOCATION: New York, NY 1997 (199700) (199700)

BRITISH LIBRARY ITEM LOCATION: 98/09529

DESCRIPTORS: advertising; consumer psychology; psychographics

16/5/36 (Item 22 from file: 65)

DIALOG(R) File 65: Inside Conferences

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INSIDE CONFERENCE ITEM ID: CN023563619

Analysis and Applications of Psychographic Measures to Marketing Practices: A Review

Edris, T. A.

CONFERENCE: Marketing Vol 1-Past, present and future

P: 163-179

(n.p), (1988)ISBN: 0905434013

LANGUAGE: English DOCUMENT TYPE: Conference In 3 volumes CONFERENCE EDITOR(S): Robinson, T.; Clarke-Hill, C.; Saunders, J.

CONFERENCE SPONSOR: Huddersfield Polytechnic Marketing Education Group

CONFERENCE LOCATION: Huddersfield

CONFERENCE DATE: Jul 1988 (198807) (198807)

BRITISH LIBRARY ITEM LOCATION: 96/24212-14 Marketing

DESCRIPTORS: marketing; marketing education

(Item 1 from file: 233)

DIALOG(R) File 233: Internet & Personal Comp. Abs.

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00036827 8221165

Mailing lists: how computer stores get your name

Dvorak, John

InfoWorld , Jun 28 1982 , v4 n25 p40-42, 2 pages

ISSN: 0199-6649 Languages: English Document Type: Article

Geographic Location: United States

Discusses the renting of mailing lists by computer stores in an effort to attract new customers. Notes how the marketing technique of " psychographic targeting" has replaced the older demographic methods of

preparing a mailing list. Descriptors: \*Mail List; \*Retailing; \*Marketing

16/5/38 (Item 1 from file: 583)

DIALOG(R) File 583: Gale Group Globalbase (TM) (c) 2002 The Gale Group. All rts. reserv.

09352860

Shapre eADvant plans IPO, doemstic listing INDIA: SHAPRE EADVANT EYES LOCAL LISTING Economic Times (YZY) 16 Aug 2000 p.7

Language: ENGLISH

In its race to have a listing on the local bourses in India, Shapre eADvant is contemplating to adopt the book building way. In due course, the firm which is to provide targeted online advertisement will initiate an initial public offering (IPO) scheme. Shapre eADvant is co-owned equally by UK-based eADvant and India's multimedia and information technology firm, Shapre Global. The Indian firm will provide Internet-based back office support and logistics, multimedia capacities as well as software services. Some US\$ 2.5 mn is being infused in Shapre eADvant by Shapre Global. The joint venture will focus its efforts on opt-in database psychographic profiling, market research and advertising firms. This was disclosed by Shapre Global's managing director cum chairperson, R Nagaraj Sharma.

COMPANY: EADVANT; SHAPRE GLOBAL; INTERNET; SHAPRE EADVANT

EVENT: Planning & Information (22);

COUNTRY: India (9IND);

16/5/39 (Item 1 from file: 474)

DIALOG(R) File 474: New York Times Abs

(c) 2004 The New York Times. All rts. reserv.

00871017 NYT Sequence Number: 056769780317

Manhattan Cable TV programming vp Keven Wilder and ad coordinator Karen Dzikowski credit Katz ad agency for firm's best advertising year. Katz uses psychographic and life-style approach to advertising. Manhattan Cable's ad rates and types of time available mentioned (S).)

DOUGHERTY, PHILIP H

New York Times, Col. 4, Pg. 9, Sec. 4

Friday March 17 1978

DOCUMENT TYPE: Newspaper JOURNAL CODE: NYT LANGUAGE: English

RECORD TYPE: Abstract

COMPANY NAMES: KATZ AGENCY INC; MANHATTAN CABLE TELEVISION CORP

DESCRIPTORS: ADVERTISING (TIMES COLUMN); ADVERTISING; RATES

PERSONAL NAMES: DOUGHERTY, PHILIP H; WILDER, KEVEN; DZIKOWSKI, KAREN

16/5/40 (Item 2 from file: 474)

DIALOG(R)File 474:New York Times Abs

(c) 2004 The New York Times. All rts. reserv.

00559025 NYT Sequence Number: 126055741205

(Amer Mktg Assn NY chap conf on Dec 3 discusses unpackaged goods. Holds seminar on psychographics. AT&T mktg mgr A Marvin Roscoe discusses application of psychographics to mktg problems. Defines psychographics as 'measure of an attitude along a psychological dimension'. Says public attitude toward AT&T is very favorable aside from a few big cities like NY. Says attitude is favorable in Washington, except for Justice Dept (S).)

SLOANE, LEONARD

New York Times, Col. 4, Pg. 83

Thursday December 5 1974

DOCUMENT TYPE: Newspaper JOURNAL CODE: NYT LANGUAGE: English

RECORD TYPE: Abstract

COMPANY NAMES: AMERICAN TELEPHONE & TELEGRAPH CO INC (AT&T); BELL TELEPHONE LABORATORIES INC; MARKETING ASSN, AMERICAN; WESTERN ELECTRIC CO

DESCRIPTORS: ANTITRUST ACTIONS AND LAWS; MARKETING AND MERCHANDISING;

3/9/29 (Item 16 from fig.: 15)
DIALOG(R) File 15:ABI/Inform(R)
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00226939 84-05500

Fine-Tune Creative Executions with 'Psychological Review'

Nathanson-Moog, Carol

Marketing News v18n1 (Part 2) PP: 4-5 Jan 6, 1984 CODEN: MKNWAT ISSN:

0025-3790 JRNL CODE: MNW

DOC TYPE: Journal article LANGUAGE: English LENGTH: 2 Pages

ABSTRACT: A psychological review of a print or broadcast advertisement by a psychologist with experience in clinical and marketing research can help identify problems in creative execution and can fine-tune the ad's impact. The review assesses how effectively the creative execution addresses the marketing goals and the target consumer's personality by an analysis of unconscious psychological implications from color, copy, setting, pacing, and choice of model. Consumers respond more favorably to ads that present a unified, consistent message. A psychological review of an ad will: 1. increase the security that the ad will not offend certain groups, 2. ensure that it will reach the intended consumers in the intended way, 3. identify problems in the development process before large production costs are incurred, 4. provide an interpretive link between the creative and research departments, 5. provide a psychological rationale to the client for the ad's effectiveness as a communication device, and 6. help sell the product. Illustrations.

DESCRIPTORS: Advertising; Psychological; Impacts; Psychological aspects; Reviews
CLASSIFICATION CODES: 7200 (CN=Advertising)

3/9/78 (Item 1 from fix: 435)
DIALOG(R)File 435:Art Abstracts
(c) 2004 The HW Wilson Co. All rts. reserv.

0563824 H.W. WILSON RECORD NUMBER: BART99018612

What about the future?

International Textiles (Int Text) no803 (May 1999) p. 62

DOCUMENT TYPE: Feature Article

ISSN: 0020-8914 LANGUAGE: English

RECORD STATUS: Corrected or revised record

ABSTRACT: Two summaries of issues addressed at the Future Focus '99 conference hosted recently by the Fashion Institute of Technology in New York. future. The first presents the results of an international survey that identifies five consumer groups with differing priorities. The second focuses on four consumer personality types identified by Ann A. Fishman, President of Generational- Targeted Marketing Corp., who specializes in understanding how each generation sends and receives messages and helps companies read their target markets successfully.

## DESCRIPTORS:

Clothing industry -- Conferences; Clothing industry -- Marketing

3/9/73 (Item 1 from file: 160)
DIALOG(R)File 160:Gale Group PROMT(R)
(c) 1999 The Gale Group. All rts. reserv.

00987536

A 'psychological review' of an ad's personality helps fine-tune advertising impact, according to C Nathanson-Moog of Creative Focus (Bala Cynwyd, PA).

Marketing News January 6, 1984 p. s4,51

Before conducting traditional ad research, a psychological review of an ad can identify and help correct problems in creative execution. A psychological review provides an interpretive link between marketing research data and creative solutions. It can consider how effectively the creative execution addresses the marketing goals and the target consumer's personality by a thorough analysis of the unconscious psychological implications of nuances in copy, color, pacing, choice of model, gestures, setting, etc. Ads frequently convey unintended psychological messages in copy or graphics which consumers respond to on an unconscious level. These inconsistent messages can seriously undermine an ad's credibility and effectiveness. A discrepancy between how an ad looks and what it says can be conceptualized as a kind of personality conflict. A psychological review also provides perspective on how people react to what they see, what makes them feel good, and what makes them predisposed to buy a product or service. Article presents examples of psychological reviews.

PRODUCT: \*Advertising Management NEC (9914209)

EVENT: \*Marketing Procedures (24)

COUNTRY: \*United States (1USA)

2/9/3 (Item 1 from file: 148)
DIALOG(R) File 148:Gale Group Trade & Industry DB
(c) 2004 The Gale Group. All rts. reserv.

05800670 SUPPLIER NUMBER: 11926554 (THIS IS THE FULL TEXT)

Testing products at the Hilton. (Snunit Advancement of Systems and

Technologies Ltd. opens Business Breakthrough Center, showroom at Hilton

Hotel, Tel Aviv, Israel)

Israel Business Today, v6, n263, p13(1)

Feb 7, 1992

LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

WORD COUNT: 205 LINE COUNT: 00016

#### TEXT:

An estimated mere five percent of new products and patents that reach the market actually succeed. In order to improve a product's chances in the marketplace, a showroom (called Business Breakthrough Center) has recently opened in the Tel Aviv Hilton. It is operated by Snunit Advancement of Systems and Technologies Ltd, which provides a wide variety of aid to the entrepreneur. The center is the brainchild of Managing Director, Dr. Yoram

Levanon , who in affiliation with Ziv Consulting and Training has done marketing consultations for over 20 years. Co-sponsored by the Tel Aviv Hilton, Visa Israel and Israel Discount Bank, the center has three basic functions. First it finds and evaluates potential products, providing whatever technical or marketing advice that may be needed. Secondly, it exhibits the products and supervises the initial meetings of interested parties thereby creating a favorable climate for the product. The third function is to promote sales through all appropriate means.

The exhibition center is divided into an area for finished products and an area for products still under development. Only serious investors who sign a confidentiality agreement will be given information about the product that is on display.

COPYRIGHT 1992 Israel Business Communications

COMPANY NAMES: Snunit Advancement of Systems and Technologies Ltd.-Management

INDUSTRY CODES/NAMES: INTL Business, International

DESCRIPTORS: Sales promotions -- Management; Services industry -- Management

SIC CODES: 8999 Services, not elsewhere classified

FILE SEGMENT: TI File 148

2/9/5 (Item 1 from file: 750)
DIALOG(R)File 750:Emerging Mkts & Middle East News
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00149079 (THIS IS THE FULLTEXT)
Wheel and Deals
Liat Collins
The Jerusalem Post, p4
Friday August 20 1999

DOCUMENT TYPE: Newspaper JOURNAL CODE: TJP LANGUAGE: English

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## TEXT:

I can't say I love cars but there have been some cars I have loved. These include "Battered Bertha," the bubble car we had until I was five, and "Elizabeth," the Renault who wanted to die in her motherland during a family holiday to France.

But my love for them is nothing according to an article entitled "Automania" by Yediot Aharonot's Shoshana Chen. Some people are driven by their passion for their transport.

Most automania sufferers are men. And size is important.

"There is a strong connection between self-image and their cars," explained Dr. Yoram Levanon, a marketing consultant. "Most men don't express themselves in their dress but they express themselves in their cars. Their love for their cars is egomania, which turns into automania."

Levanon found that cars - after politics - was the No. 2 topic of conversation among men at Friday night gatherings.

The real fans like the feel of a gear stick and are willing to wait months for a nonautomatic.

They wash their cars themselves - preferably daily - and let no one else drive.

Some Israelis are custom-ordering their cars and accessories. One person flew to England to collect handmade car rugs. Improvements can cost some \$80,000. One jeep owner carried out NIS 90,000 worth of improvements on a vehicle worth NIS 7,000.

A garage owner noted his oldest customer was an 80-year-old who changed his Buick into a convertible and asked that the car be delivered to the cafe where he meets his friends so they would see it.

The key to a man's heart is his stereo system, says Rami Danino, who owns a car-accessories company. He has clients whose audio systems are worth twice the value of their cars.

Psychiatrist Alex Aviv has patients whose wives are jealous of the attention their husbands pay their cars. One man paid NIS 7,500 for a sun roof out of money the couple had saved for three years for a new fridge.

Men discuss cars in terms of power and ability, Aviv said: "In effect it replaces physical contest. It enables a simulation of knights of yore showing who is stronger and can knock someone else off a horse."

There is even a car-boarding "pension" run by the Engelburg family at Kfar Truman. They developed the business to complement their dog kennels when they discovered people were as worried about their cars while abroad as about their pets.

But what I want to know is whether a driving obsession for cars gets you anywhere other than  ${\sf Skid}\ {\sf Row}.$ 

CAPTIONS: On the Sidelines

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3/9/25 (Item 12 from file: 15)
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00991178 96-40571

Penetrating purchaser personalities Lancioni, Richard; Oliva, Terence A

Marketing Management v3n4 PP: 22-29 Spring 1995 ISSN: 1061-3846

JRNL CODE: MMA

DOC TYPE: Journal article LANGUAGE: English LENGTH: 8 Pages

SPECIAL FEATURE: Charts

WORD COUNT: 4116

ABSTRACT: Economic pressures and global competition have turned up the heat for business-to-business firms to develop service strategies to gain and retain customers. Traditional segmentation lends a powerful tool for grouping customers into classes that have similar buying behaviors. In response to questionnaires, managers indicated which of the 14 customer types listed they had encountered. Determining the personalities of the key customers - along with the appropriate market service strategies for dealing with them - can help managers match customer wants with what the company can supply. Some of the personalities listed include: 1. a chiseler, 2. a screamer, 3. an intimidator, 4. a talker, 5. an airhead, 6. a loyal customer, and 7. a stereotyper. The key to developing a successful service strategy is understanding that, as the underlying motivation differs, so does the service solution.

TEXT: Consumer marketers aren't the only ones who have to worry about service quality. Although the press tends to focus on the efforts of firms like Nordstrom's, USAA. Southwest Airlines, and Strawbridge & Clothier, service strategies are no less important in industrial markets.

In the "good old days," managers determined customer needs through market research, developed a product to fit those needs, designed a communications program, and then priced and distributed the product accordingly. Little importance was placed on customer service until after the sale was completed.

In fact, service support efforts seemed to be characterized by an Alfred E. Newman "What, Me Worry?" attitude until after the product was sold. Only then did we think about what type of service would be needed to keep the customer coming back

In the 1990s, however, economic pressures and global competition have turned up the heat for business-to-business firms. To succeed, marketers must proactively develop service strategies to gain and retain customers. Unfortunately, as is often the case, it's easier said than done. A starting point is determining what types of customers your firm will encounter and then customizing service strategies to meet the needs of each. Sound like target marketing? It is, with a small twist.

## PROFILE PERSONALITIES

Traditional segmentation gives us a powerful tool for grouping customers into classes that have similar buying behaviors. Hence, we can make reasonably accurate statements about males, Females, young, old, blacks, whites, Hispanics, Asians, and the like.

However, within these groupings, behavior can vary widely with respect to specific service wants and needs. Talk to people in customer complaint departments and they will give you an earful about the jerks, loud-mouths, and idiots who did not plug their products in or switch them on. From a service strategy point of view, customer personality profiles can be more important than demographic profiles in determining the proper response.

To determine the personality profiles of industrial buyers, we sent questionnaires to a stratified random sample of managers at 723 firms nationwide; 142 useable questionnaires were returned for a response rate of 20%. (See Exhibit 1 for the basic characteristics of the sample.) (Exhibit

## ' 1 omitted)

Each manager indicated which of the 14 customer types listed he or she had encountered; an open-ended "other" category was included to cover customers who did not fit any of the types. In follow-up phone conversations, we discovered that the majority of managers considered five of the 14 categories to be the same, so those cells collapsed. Exhibit 2 shows the distribution of the responses by category. (Exhibit 2 omitted)

In analyzing the data, nine key prototypical industrial customer personalities emerged, each having different behavioral characteristics. In short, each personality type represents a distillation of the combined experience of managers characterizing the most common customer behaviors they encounter.

Determining the personalities of the key customers --along with the appropriate marketing service strategies for dealing with them--can help managers match customer wants with what the company can supply. "Service at any cost" is noble, but costly. Matching the firm's service strategy to the customer's personality is more likely to produce mutually satisfying results.

For the firms represented in our segmentation scheme, we assume that "standard" service procedures are already in place. For example, back orders can be filled quickly, defective products can be returned for credit or replaced, order processing is quick and accurate, field service problems are handled professionally, and so forth.

Finally, no customer type is better or worse than any other. The point is that they all exist, and firms that learn to attract and deal successfully with them will have an edge over competitors.

## NINE PERSONALITIES

Exhibit 3 presents an overview of the typology revealed in the study and includes the descriptive name, the main want or motivating desire of the customer, the marketing strategy that appeals to the customer, a suggested service strategy, and the percentage of the total customers studied that the type represents. (Exhibit 3 omitted)

The percentage breakdown an individual firm encounters will vary with the markets it services. Chiselers, for example, probably make up a larger portion of the customer base for firms selling commodities than for those selling unique high-end special-order equipment.

Keep in mind that these are all paying customers, so the goal is not to avoid any of the personality types. Generally speaking, when it comes to paying customers, more is better.

## THE CHISELER

A customer calls to say he was shorted on an item. He tells you that the only fair compensation is a "replacement item plus a trip to Hawaii" for the inconvenience.

Chislers make up 15% of the customer base. They are motivated by good deals and low price, but their definition of a good deal is getting something below manufacturer cost, regardless of how unrealistic that may be. Frequently, they will try to squeeze even more out of it.

In general, Chiselers respond to marketing strategies that stress deep discounts, volume, and freebies. Dealing with such customers can be difficult because they often want the same level of service afforded high margin products.

The Chiseler is interested in sales presentations that are filled with dollars and cents deals and cost justifications for any claim made by the salesperson. Because he or she is bottom-line oriented, all marketing promises must go in that direction. Toss out the qualitative fluff in favor of facts.

Chiselers have a narrow focus, often being driven by internal pressures to cut costs or get the best deal possible from suppliers. They have a shark-like propensity to go directly for the lowest cost without any concern for other aspects of the product or service.

Like auctioneers at a community sale trying to take prices up, the Chiseler wants to drive them down. The classic Chiseler initiates competitive bidding between suppliers to drive vendors to their lowest price points. The victor in such rivalries can win the bidding battle, but lose the profitability war.

Here are some quick tips for dealing with Chiselers:

- \* Never go all the way on price to get the sale. By beating the competition, you may also beat yourself.
- \* Cost out all business you quote to a Chiseler. Can you make profits on additional volume if you meet the Chiseler's price?
- \* If you get the initial order, the Chiseler will expect you to go lower on the next order.
- \* Be prepared to walk away. The old axiom, "Know when to hold 'em, know when to fold 'em" applies here.
- \* Make the relationship two-sided. The Chiseler gets the lowest price on this deal, and you get access to his more profitable businesses.
- \* Leverage the Chiseler's narrow focus. Give a low price on the product, and raise price on other services that may be of limited interest.
- \* Try to shift the Chiseler from being price-oriented to value-oriented by focusing on the added value of your product.

#### THE INTIMIDATOR

A fax comes in from a customer with the opening line, "My lawyer says...." This is the trademark of an Intimidator, the type of customer who seeks tight control and power.

Representing 5% of the customers, Intimidators' definition of a good deal is one in which they dictate all the terms and the supplier simply acquiesces. Control is usually more important than price. Because they are trying to dominate the situation, they have done their homework and know what the competition is offering. They're ready to play hard ball and know their legal rights.

Intimidators react positively to marketing strategies that focus on detailed product and competitor knowledge as well as tightly developed service procedures. Hence, access to engineers and relevant technical expertise must be part of the firm's marketing strategy.

Personnel who deal with Intimidators must be smooth and confident, and unwilling to back down. These people respect power and an understanding of the rules. Hence, the service strategy must be to let the Intimidator sound-off, and then provide a carefully objective and detailed description of the firm's position. It's important to state the position firmly, yet without emotion.

Intimidators will look for the weakest person in a company to gain the maximum leverage. They are motivated to extract as much service, product, and service concessions as possible and can be especially difficult for a new salesperson or service representative to deal with. They usually play up their position by saying "I am the President" or "This is Doctor Smith."

Here is some advice for dealing with Intimidators:

\* Be polite, but do not deviate from company policy or the Intimidator will raise the stakes in the next round.

- \* \* Train employees to recognize and handle Intimidators.
  - \* Refer the Intimidator to a higher authority because he or she is often thwarted by a countervailing power.
  - \* Be patient and never show signs of weakness.

## THE SCREAMER

Your secretary buzzes to tell you some maniac is at her desk screaming and yelling. At first glance, Screamers, who constitute approximately 3% of the customer base, seem like Intimidators, but they're not.

These customers are looking for quick resolution and try to use embarrassment and the squeaky-wheel approach as a weapon. Some of this behavior may be driven by their own time constraints and responsibilities; they view any problem as just one more hassle they do not need in their life.

Screamers respond best to marketing strategies that promise quick problem resolution, for example, the "no-questions-asked money-back guarantee," free product or service replacement programs that include FedExing parts, 24-hour hotline service, and the like.

Service strategies must center on listening, patience, empathy, and above all quick response.

Service personnel must not become emotional and should focus on calming the individual down.

Screamers are among the most annoying customers. They will raise their voices over the smallest of issues to force concessions from the supplier. Unlike Intimidators who try to work from a power base, Screamers rely on the fact that anything will be done to quiet them. In short, the practice is a type of blackmail; interestingly, it is often the senior people who are most susceptible to Screamers.

- Here are some suggestions for dealing with Screamers:
- \* Provide a fast solution to a problem. Speed counts because it blunts their leverage.
- \* Don't react negatively. Have a mechanism for passing them along to your in-house "Screamer expert."
- \* Have all the facts. This often mollifies a Screamer.

## THE TALKER

An intended quick call to a customer turns into an hour and a half talkfest. Talkers, who make up 4% of the customer base, are looking for social interaction. They are motivated by the need to express themselves and their opinions to others. For the most part Talkers are benign, but they use up significant time resources and, in the process, prevent the company from adequately serving its other customers.

Marketing strategies that push the Talker's button involve personal, "we are always here" approaches. Hand-holding and customer testimonials are very successful with Talkers, who want to belong. Firms that reduce human interaction will lose these customers' business because they do not feel satisfied. Service strategy should be friendly but stress getting to the point.

Talkers are motivated by numerous factors. First, they often think they know more than the sales representative, and want to demonstrate that knowledge.

Second, some customers are culturally influenced to talk by virtue of their geographical location. Consider that, on average, Southern customers engage in more verbal discourse than do customers in the Northeast. In fact,

telemarketing companies have found that they must hire sales reps who are good listeners and patient when calling Southern customers.

Third, Talkers may be motivated to communicate their ideas to others in the industry, and the sales rep provides an ideal conduit. Often, they preface statements with "This information is confidential...," a type of "forbidden fruit" approach to prolonging the conversation.

Because the average face-to-face industrial sales call today costs \$650, it is critical for companies to develop more cost-effective ways of making a sale.

Here are some tips for making Talkers (or any customers) happy within a reasonable time limit.

- \* Have an answer for every question raised; preparation is the key to dealing with Talkers.
- \* Brush up on the Talker's favorite topics--sports, restaurants, wines, etc.--to avoid a lecture and maintain the advantage.
- \* Be a good listener. Being atuned to what a Talker is saying, regardless of the words, often provides clues to increased sales.
- \* Be patient. Don't show signs of frustration or boredom, which can elicit negative reactions from a Talker.
- $\star$  Maintain good eye contact, and use body language that signals you are interested in the Talker.

#### THE AIRHEAD

You receive a letter from a customer who ordered 10,000 type C nuts when he really needed type B bolts. The explanation: "The secretary picked the number from the wrong page in the catalog." We call this type of customer, making up 2% of the customer base, an Airhead.

Airheads are motivated to expend the least effort. Typically they are lazy, unsure, or tentative in dealing with things. Hence, Airheads find it is easier to call than to read the instructions or look things up. Typically their product problems are caused by failure to plug it in, turn it on, or use improper startup procedures.

Marketing strategies to attract Airheads stress the least amount of effort on the customer's part. Programs that preempt customer effort, like calling to see if they need something, are particularly popular. Additionally, it is important to have quick-start instructions, engineering help, trouble-shooting guides, and call-back programs to ensure that everything is clear.

Service strategies should facilitate self-learning. In particular, they must help the customer diagnose the problem and offer a quick solution.

Airheads are a problem both for the purchasing company for which they work and for the vendor. Interestingly, they're easy targets or the unethical sales reps who make claims about products that may not be totally true, often taking the seller's words as gospel.

Such shortcomings present legitimate companies with an opportunity to get and retain Airheads as customers. However, you may have to seek them out because they will not have done their homework. Providing Airheads with quality products, good service and a full line of products will build brand loyalty and prevent them from "shopping the competition."

Here are some additional suggestions for dealing with Airheads:

- \* Smother them with service and quality to lock them in and lock out the competition.
- \* Offer contracts to Airheads to increase their feeling of security.

- \* Offer warrantees or quarantees.
- \* Provide the Airhead with easy-to-understand instructions.
- \* Offer one-stop shopping for products and services.

#### THE LOYAL CUSTOMER

An order has just been received from Susan who has purchased from you for the last 12 years. Such customers are critical to your success because their loyalty keeps the life force of the company--sales --steady. Loyal Customers make up approximately 62% of a company's customer base.

Loyal Customers' needs are being met, but they should not be taken for granted. They like the comfort and reduced risk of dealing with a known commodity. Obviously, marketing strategies should focus on keeping Loyal Customers by offering them new products first, contacting them to diagnose needs, and providing extra service and freebies.

Although this customer group sustains the company, many firms fail to appreciate this fact and take their Loyal Customers for granted, focusing marketing efforts instead on "new account" strategies. A typical example is when discounts or premiums are used as incentives to gain new accounts, but are not offered to the established customers, a slight which is often interpreted by Loyal Customers as a lack of appreciation on the part of the supplier. Keep in mind, they can get the same benefits by being your competitor's new account.

Some quick tips for keeping Loyal Customers happy are:

- \* Make them eligible for all new account bonus programs.
- \* Turn Loyal Customers into consultants. Seek their advice on re-engineering your product, service, or organization.
- \* Partner with Loyal Customers for just-in-time programs, new product designs, or old product redesigns.

# THE RUDE AND IRATE

One of your salespeople calls and tells you that there is a customer demanding to see you, who is swearing and yelling. Unlike Screamers, who are motivated to get a quick resolution, Rude and Irate customers usually are driven by poor product or service quality. Our survey showed that Rude and Irate customers feel they have been mistreated or cheated in some way.

The best marketing strategy or these types is to install quality management procedures that ensure the company produces high-quality products. And, to mitigate problems arising out of possible misunderstandings about what the product or service is supposed to do, the sales force must know your products and those of competitors well.

The best service strategy is to be patient and understanding and to have answers for all possible complaints. This means pre-engineering answers and responses for the most common complaints to ensure a satisfactory resolution.

Even though Rude and Irate customers make up only 3% of the customer base, they can eat up as much as 40% of management's attention. Although similar to Intimidators and Screamers, the behavior of Rude and Irate customers is spurred by previous interactions with the firm. In short, this is payback time for earlier bad experiences such as problems in receiving shipments on time, incorrect billing, difficulty in getting orders processed, and delays in dealing with returns or defectives.

Having standard service procedures in place is the best solution, but here are some other tips for handling the Rude and Irate customer when the occasional problem does crop up:

\* Determine if the cause of their anger is the current problem or rooted in the past.

- \* Be understanding. Sometimes the behavior is a manifestation of cultural or regional differences. New Yorkers generally are the most notorious for rudeness and irateness, often hanging up at the end of a phone call without saying good-bye.
- \* Give factual responses to all questions.
- \* Respond rapidly to any problem, and you may be able to convert a Rude and Irate customer to a Loyal Customer.

## THE ABUSIVE NITPICKER

Many customers are cautious and require what some might consider to be excruciating detail about a seemingly unimportant issue. This kind of nitpicking is expected in a new relationship, but Abusive Nitpickers carry it to excess.

Driven by distrust, these customers are ready to swing into action at the slightest provocation to let you know that they will check every detail. Hence, any small problem triggers a hostile reaction. To assuage Abusive Nitpickers' inherent distrust, use marketing strategies that focus on guarantees, warranties, full and detailed disclosure relating to specifications, prices, and return procedures. Factual comparisons with the competition also help allay their fears.

Service strategy should stress knowing all the facts about complaints, offering alternative solutions, providing quick responses to remedy problems, and remaining calm and polite throughout the process.

The Abusive Nitpicker can pose other more serious problems for a company. The high level of detail demanded about a sale, product, or price can seriously compromise a firm's marketing strategy. For example, he or she may want to know how much profit a company is making on a sale. Giving this information to a customer is usually inappropriate except in bidding situations where costs must be revealed. And keep in mind that the Abusive Nitpicker might be compiling information about the specifics of your product design or marketing strategy to give to your competitor.

When dealing with Abusive Nitpickers, remember the following:

- \* Tell them only what is important for the sale. Evaluate all other requests before giving out any information.
- \* Determine what information is needed prior to the sales interaction.
- \* Beware of giving any information to anyone who might be a potential competitor because it could be used against you. Nitpickers turned competitors are aggressive in lowering price and will likely violate patents and royalty agreements.

# THE STEREOTYPER

Some customers categorize suppliers as being of this or that type, and then formulate a way to deal with them. To the degree that these customers correctly stereotype and deal with your firm, things can run smoothly. Problems only occur when they miscategorize you.

Stereotypers constitute 2% of the customer base and are motivated by a need for certainty. They may have a chip on their shoulder, and they want to live in a black-and-white world where everything is clear cut. Marketing strategies must focus on factual comparison charts, clear and well-organized sales presentations, unambiguous answers to questions, and identification of the customer's competitive preferences.

Because ambiguity-reduction is an important need, service strategy should stress having all the key information at one's fingertips. It's critical to empower sales and contact employees to resolve problems on the spot and issue follow-up status reports on resolution progress.

Other ways to keep Stereotypers happy include:

- \* Act in a manner consistent with your product or brand image. Stereotypers focus on a single characteristic attributed to the firm--for example, quality --but do not need to hear all the details about why the quality is high.
- \* Find out what level of customer service they expect to determine if it differs from what they are receiving.
- \* Avoid making promises you cannot keep.
- \* Be careful not to box yourself in with the opening deal because it sets the Stereotyper's perceptions for future deals.

## PRE-ENGINEERING SERVICE

At this point you have found one or more of your customer's personalities. From the point of view of the service manager, some of the personalities, such as the Screamer, Rude and Irate, and Abusive Nitpicker types, may appear the same. In each case the overt reaction is the same: obnoxious and/or angry behavior. However, the key to developing a successful service strategy is understanding that, as the underlying motivation differs, so does the service solution.

A Screamer's need for quick resolution may be driven by company deadlines. The Rude & Irate customer may be upset about your product no adequately performing its function. And the Abusive Nitpicker may get riled if he is overcharged by 3c on a \$10,000 order. The appropriate response for each of the above might be (1) quick resolution and turnaround for the Screamer, (2) re-engineering the product for the Rude and Irate customer, and (3) having the Abusive Nitpicking customer decide whether he or she wants a refund or credit.

Finally, keep in mind two key points when considering our estimate of the distribution of each personality type that companies encounter. First, for a given company in a given industry, that percentage might change. And, second, even though some of the personality types appear to make up a small percentage of the total, the costs of dealing with them may be significantly higher than for any other type.

The personality segmentation scheme presented here should help managers design or redesign their sales and service strategies to suit their own customer mix. In any case, pre-engineering service is better than re-engineering service.

# ABOUT THE AUTHORS

Richard A. Lancioni is a Professor of Marketing in the School of Business and Management at Temple University, Philadelphia. His research interests include logistics, customer service, pricing, and marketing management. He has published widely in the fields of marketing and logistics with articles in Industrial Marketing Management, National Journal of Physical Distribution, Journal of Retailing, European Journal of Marketing, Business Horizons, California Management Review, among others. He is a member of the Council of Logistics Management, the International Customer Service Association, and the Society of Logistics Engineers. Richard is one of the leading North American scholars in business logistics and also has served as a consultant to a wide variety of Fortune 1000 companies, including Exxon, Sun Oil, ARA, 3M, Weyerhauser, Dun & Bradstreet; IBM, General Motors, USAF, US Navy, KLM Airlines, Preferred Hotels, Cigna Insurance, PPG, Enron, Kimberly-Clark, and many others.

Terence A. Oliva is a Professor of Marketing in the School of Business and Management at Temple University. He has eclectic research interests which have resulted in publications across a number of academic journals, including Management Science, Organization Science, Journal of Marketing, Journal of Consumer Research, Journal of Marketing Research, Behavioral Science, Academy of Management Review, Academy of Management Journal, Sloan Management Review, Journal of High Technology Management Research, Human

Relations, International Journal of Research in Marketing, and others. In addition, he has coauthored one text in production management and edited another. Currently, he is on the editorial board of Organization Science. Terry has served as a consultant to communications firms such as AT&T, Bell Atlantic, Bellcore, and Warner. He has also been a consultant's consultant in the area of competitive dynamics models.

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3/9/9 (Item 4 from file )
DIALOG(R) File 9: Business & Industry(R)
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1934995 Supplier Number: 01934995 (THIS IS THE FULLTEXT)

TARGETED MARKETING ANNOYS CONSUMER GROUPS

(Targeted marketing, which uses database technology to profile customers, generated \$1.1 trillion in revenues in 1996; FTC estimates that the average American's name is on at least 25 commercial mailing lists at any given time)

Sun-Sentinel , p N/A

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#### ABSTRACT:

Consumer groups and trade associations are becoming increasingly annoyed with a growing number of firms called targeted marketers who isolate and target customer data to create consumer profiles. The data is obtained when customers enter sweepstakes, when they fill out warranty-card surveys, when they buy from catalogs or when they join buyers' clubs. Grocery stores, for example, can track every single product someone buys with a bar-code scanner and a check-cashing or preferred-customer card. Targeted marketers have made the mailing-list industry an economic powerhouse. Consumer groups and associations are complaining that they are violating the public's rights to privacy and are lobbying for new privacy laws. The Federal Trade Commission estimates that the average American's name, buying habits and other personal information are on at least 25 and perhaps up to 100 different commercial lists at any given time. The lists track over 2 billion names. Direct Marketing Association reported that targeted marketing generated \$1.1 trillion in revenues and the industry continues to grow faster than the economy overall. Article provides other background information on targeted marketers.

## TEXT:

By Stacey Singer

Aug. 17--The boutique oozed exclusivity, and as the store manager made her sale, she promised to send catalogs and special discounts.

"This will stay right here in our system," she said, entering her customer's name and address into Mark, Fore & Strike's computer.

Left unsaid was the other reality of high-end retail sales: The names of affluent customers are valuable on the open market. While the store's mailing list will stay in-house, once customers buy from the catalog, Mark, Fore & Strike slingshots their names and addresses to a list broker in New Jersey called Mokrynski & Associates Inc.

There, a salesman named Tony Troiano rents them in bundles of \$115 per 1,000 to any retailer the Boca Raton-based firm approves. The Mark Group Inc. will earn about \$1 million this year by renting out the list.

"This is one of our best lists," Troiano said. "It's just about all female, generally around age 49, and high income -- about \$89,000."

The companies are part of a growing army of targeted marketers who use database technology to profile customers. As the practice of isolating and targeting consumer data becomes faster, more comprehensive and more precise, the mailing-list industry has become an economic powerhouse.

But as it grows, it's also making enemies. Consumer groups call it a battering ram in the public's crumbling right to privacy -- and Washington is listening.

Trade associations have spent the summer drafting ethics statements and guidelines for fair information practices. Unless consumers feel protected from privacy invasions, they warn members, Congress will do it for them.

The Federal Trade Commission estimates the average American's name, buying habits and other personal information are on at least 25, and maybe as many as 100 different commercial lists at any given time. Those lists track more than 2 billion names.

Originally confined mainly to the mail-order industry, targeted lists have become a mainstay of every conceivable business, from the oil-change shop looking for newcomers, to the criminal lawyer looking for a quick DUI case.

They are also becoming increasingly sophisticated. The newest twist on targeted marketing, called psychographic marketing, categorizes each consumer into a distinct personality type based on answers to a few questions, such as music preference. Called "agent" software, the tool is used by businesses including Barnes & Noble, especially on the Internet.

The company leading the race to perfect psychographic marketing is Firefly Network, based in Cambridge, Mass. Eventually, the system could work like a personal secretary: Knowing that someone bought a Nester Torres album, the "agent" would associate their preference for Latin music with a taste for ethnic restaurants. When a new Cuban restaurant opened near their zip code, it would send a notice.

Or, if several people planned to rent a movie together, an "agent" at the video store could scan the movies the people had already rented, and based on their past preferences, find one that none had seen but everyone would probably enjoy.

Patricia Faley, vice president of consumer affairs for the Direct Marketing Association in Washington, said that all this innovation is excellent for the economy. Last year targeted marketing generated \$1.1 trillion in revenues, and the industry continues to grow faster than the economy overall, Faley said.

In the process, it's creating jobs, she said.

In Fort Lauderdale, Dr. Marc Puleo has launched a national mail-order pet pharmaceuticals business thanks to lists he built from public records. Puleo takes rabies vaccine data from county animal control offices to guarantee that his telemarketers call only pet owners. He now employs about 30 people.

"If we don't have the list, then we don't know who to call," Puleo said of his business, PetMed Express. "All we're trying to do is find out which clients have dogs."

That has angered veterinarians, who had been the exclusive sellers of pet pharmaceuticals, and pet owners solicited at home.

Few marketing techniques draw the ire that telemarketing does. When the marketers know personal information about the people they call, the backlash often grows.

Richard Candelaria, 31, a courier from Coral Springs, said he has been inundated by finance officers.

"I don't know who they call to get my name. I have a problem with that," he said. "These loan people call, and they know everything about you," he said.

Ethicists and privacy advocates warn that under current laws, most people have no idea when they're being tracked and monitored.

It happens when consumers enter sweepstakes, when they fill out warranty-card surveys, when they buy from catalogs or when they join buyers' clubs.

Groups such as the Privacy Rights Clearinghouse in San Diego want new privacy laws so that companies must say up front how they'll use personal

\* information -- and give continers a chance to say no.

Beth Givens, the group's director, thinks that voluntary standards are not good enough.

"We're moving from a push world to a pull world," she said. "If somebody has an interest in something, it's quite easy for them to find what they need to satisfy their interest."

The Federal Trade Commission held a workshop on the subject in June, to prepare for U.S. Senate hearings in the fall.

Meanwhile, industry groups are racing to develop conduct standards -- before government does it for them.

Firefly and 60 other companies supported a privacy standard in May. It promises to let World Wide Web users respond to personal information requests with some, all or none of the data, and to be alerted when such data is being sought.

Netscape Communications, American Express, IBM, J. Walter Thompson, Sun Microsystems and Microsoft have endorsed the same principles.

Grocery stores, too, have drafted privacy statements, as alarms go up about their power to monitor.

With a bar-code scanner and a check-cashing or preferred-customer card, the neighborhood grocery store can keep track of every single product someone buys, whether its their baby food, their beer, or their pregnancy test. They generally use the data for in-house promotions, but some actually share or sell the information to manufacturers.

So far, about one-third of major grocery chains use such programs, and another third plan to implement them soon, according to a recent study by the Food Marketing Institute in Washington.

The question is, what do shoppers want more -- privacy or targeted coupons?

In Florida, Publix recently completed a test run of the so-called "frequent shopper program" to find out.

"Our customers filled out applications and we would actually track their purchases," said Publix spokesman Clayton Hollis. "We could send coupons based on those purchases."

The data is now being studied, Hollis said, with particular attention paid to attitudes on privacy.

"We're trying to be very cautious with that," he said.

The Food Marketing Institute's privacy statement urges its members to gain the written consent of customers before collecting and selling personalized data, to remind them occasionally that it's being used, and to take strict security measures.

But the principles are voluntary -- they offer no concrete way to confirm they're being followed, and no clearinghouse for grievances. Scott Ashby, marketing director at the Mark Group said that good customer relations outweigh list revenue. As a result, the firm refuses to sell the list to companies that market adult products or "too-good-to-be-true" offers.

Beyond that, his firm's catalogs features a check-off box that states: "I prefer not to receive catalogs from other companies." About 8 percent of Mark, Fore & Strike's customers check that box, he said.

"You have to be up-front with a consumer," Ashby said. "That's just smart business."

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Dalog

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Items
           File
            16: Gale Group PROMT(R) 1990-2004/Feb 09
           20: Dialog Global Reporter_1997-2004/Feb 09
       1
Examined 50 files
Examined 100 files
       1 148: Gale Group Trade & Industry DB_1976-2004/Feb 09
Examined 150 files
Examined 200 files
Examined 250 files
       1 416: DIALOG COMPANY NAME FINDER (TM) 2003/NOV
Examined 300 files
Examined 350 files
       1 570: Gale Group MARS(R) 1984-2004/Feb 09
Examined 400 files
Examined 450 files
Examined 500 files
       1 750: Emerging Mkts & Middle East News_1995-2004/Feb 05
Examined 550 files
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6 files have one or more items; file list includes 555 files.

Your SELECT statement is: s (target?(3n) (marketing or advertis?))(10n) (personalit? or emotion? or myers()briggs?) Items File **-** - - -1: ERIC 1966-2004/Feb 04 5: Biosis Previews(R)\_1969-2004/Feb W1 1 7: Social SciSearch(R)\_1972-2004/Feb W1 9: Business & Industry(R)\_Jul/1994-2004/Feb 06 13 11: PsycINFO(R) 1887-2004/Feb W1 4 >>>I/O error in file 13 27 15: ABI/Inform(R) 1971-2004/Feb 07 16: Gale Group PROMT(R) 1990-2004/Feb 09 43 18: Gale Group F&S Index(R)\_1988-2004/Feb 09 20: Dialog Global Reporter\_1997-2004/Feb 09 5 30 1 21: NCJRS 1972-2004/Jan 34: SciSearch(R) Cited Ref Sci\_1990-2004/Feb W1 35: Dissertation Abs Online\_1861-2004/Jan 1 47: Gale Group Magazine DB(TM)\_1959-2004/Feb 06 50: CAB Abstracts\_1972-2004/Jan 73: EMBASE\_1974-2004/Feb W1 75: TGG Management Contents(R)\_86-2004/Feb W1 Examined 50 files 88: Gale Group Business A.R.T.S. 1976-2004/Feb 09 142: Social Sciences Abstracts 1983-2004/Jan 144: Pascal 1973-2004/Feb W1 Examined 100 files 148: Gale Group Trade & Industry DB 1976-2004/Feb 09 149: TGG Health&Wellness DB(SM) 1976-2004/Feb W1 155: MEDLINE(R)\_1966-2004/Feb W1 160: Gale Group PROMT(R) 1972-1989 180: Federal Register\_1985-2004/Feb 09 Examined 150 files 272: ONTAP(R) EMBASE 275: Gale Group Computer DB(TM) 1983-2004/Feb 09 281: ONTAP(R) Gale Group MARS(R) Examined 200 files 348: EUROPEAN PATENTS 1978-2004/Jan W05 >>>File 349 processing for TARGET? stopped at TARGET2L 349: PCT FULLTEXT\_1979-2002/UB=20040205,UT=20040129 392: Boston Herald 1995-2004/Feb 08 Examined 250 files 433: Charleston Newspapers 1997-2004/Feb 07 435: Art Abstracts 1984-2004/Jan 440: Current Contents Search(R) 1990-2004/Feb 09 Examined 300 files 476: Financial Times Fulltext\_1982-2004/Feb 09 483: Newspaper Abs Daily\_1986-2004/Feb 06 484: Periodical Abs Plustext\_1986-2004/Feb W1 485: Accounting & Tax DB\_1971-2004/Feb W1 Examined 350 files 545: Investext(R)\_1982-2004/Feb 09 553: Wilson Bus. Abs. FullText 1982-2004/Jan 10 570: Gale Group MARS(R) 1984-2004/Feb 09 582: Augusta Chronicle\_1996- 2004/Feb 05 583: Gale Group Globalbase(TM)\_1986-2002/Dec 13 608: KR/T Bus. News. 1992-2004/Feb 09 Examined 400 files 610: Business Wire 1999-2004/Feb 09 613: PR Newswire\_1999-2004/Feb 09 619: Asia Intelligence Wire\_1995-2004/Feb 08 621: Gale Group New Prod.Annou.(R)\_1985-2004/Feb 09 633: Phil.Inquirer\_1983-2004/Feb 06 634: San Jose Mercury\_ Jun 1985-2004/Feb 07 635: Business Dateline(R)\_1985-2004/Feb 07 6 636: Gale Group Newsletter DB(TM)\_1987-2004/Feb 09 638: Newsday/New York Newsday\_1987-2004/Feb 08

641: Rocky Mountain News\_Jun 1989-2004/Feb 06

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Marlotte Observer_1988-2004/Feb
             642: The
            649: Gale Group Newswire ASAP(TM)_2004/Jan 27
            654: US Pat.Full. 1976-2004/Feb 03
Examined 450 files
             707: The Seattle Times 1989-2004/Feb 08
             709: Richmond Times-Disp._1989-2004/Feb 07
             711: Independent (London) Sep 1988-2004/Feb 09
             713: Atlanta J/Const._1989-2004/Feb 08
             714: (Baltimore) The Sun_1990-2004/Feb 09
             720: (Columbia) The State_Dec 1987-2004/Feb 08
             723: The Wichita Eagle_1990-2004/Feb 07
             727: Canadian Newspapers_1990-2004/Feb 09
             728: Asia/Pac News_1994-2004/Feb W1
             731: Philad.Dly.News_1983- 2003/Dec 30
             736: Seattle Post-Int._1990-2004/Feb 07
             738: (Allentown) The Morning Call 1990-2004/Feb 06
Examined 500 files
             755: New Zealand Newspapers 1995-2004/Feb 08
             760: Euromonitor Strategy_2004/Jan
            761: Datamonitor Market Res._1992-2004/Jan
762: Euromonitor Market Res._1991-2004/Jan
             767: Frost & Sullivan Market Eng_2004/Feb
        1
            770: Beverage Marketing Research_2003/Jun
781: ProQuest Newsstand_1998-2004/Feb 09
            810: Business Wire_1986-1999/Feb 28
Examined 550 files
             992: NewsRoom 2003/Jan-Oct 31
             993: NewsRoom 2002
        5
       14
             994: NewsRoom 2001
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80 files have one or more items; file list includes 555 files. One or more terms were invalid in 3 files.

995: NewsRoom 2000

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Items
                 Description
 Set
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 S1
           333
              EMOTION? OR MYERS() BRIGGS?)
           180
                 RD (unique items)
 S2
           110
                 S2 AND PY<=1999
 S3
                 S3 AND CLUSTER?
 S4
             2
 File
        1:ERIC 1966-2004/Feb 04
          (c) format only 2004 The Dialog Corporation
        5:Biosis Previews(R) 1969-2004/Feb W1
 File
          (c) 2004 BIOSIS
        7:Social SciSearch(R) 1972-2004/Feb W1
 File
          (c) 2004 Inst for Sci Info
        9:Business & Industry(R) Jul/1994-2004/Feb 06
 File
          (c) 2004 Resp. DB Svcs.
 File
       11:PsycINFO(R) 1887-2004/Feb W1
          (c) 2004 Amer. Psychological Assn.
       15:ABI/Inform(R) 1971-2004/Feb 07
 File
          (c) 2004 ProQuest Info&Learning
       16:Gale Group PROMT(R) 1990-2004/Feb 09
 File
          (c) 2004 The Gale Group
       18:Gale Group F&S Index(R) 1988-2004/Feb 09
 File
          (c) 2004 The Gale Group
       20:Dialog Global Reporter 1997-2004/Feb 09
 File
          (c) 2004 The Dialog Corp.
 File
       21:NCJRS 1972-2004/Jan
          (c) format only 2004 The Dialog Corporation
       34:SciSearch(R) Cited Ref Sci 1990-2004/Feb Wl
 File
          (c) 2004 Inst for Sci Info
       35:Dissertation Abs Online 1861-2004/Jan
 File
          (c) 2004 ProQuest Info&Learning
       47:Gale Group Magazine DB(TM) 1959-2004/Feb 06
 File
          (c) 2004 The Gale group
       50:CAB Abstracts 1972-2004/Jan
 File
          (c) 2004 CAB International
       73:EMBASE 1974-2004/Feb W1
 File
          (c) 2004 Elsevier Science B.V.
       75:TGG Management Contents(R) 86-2004/Feb W1
 File
          (c) 2004 The Gale Group
       88:Gale Group Business A.R.T.S. 1976-2004/Feb 09
 File
          (c) 2004 The Gale Group
 File 142:Social Sciences Abstracts 1983-2004/Jan
          (c) 2004 The HW Wilson Co
 File 144: Pascal 1973-2004/Feb W1
          (c) 2004 INIST/CNRS
 File 148:Gale Group Trade & Industry DB 1976-2004/Feb 09
          (c) 2004 The Gale Group
File 149:TGG Health&Wellness DB(SM) 1976-2004/Feb W1
          (c) 2004 The Gale Group
 File 155:MEDLINE(R) 1966-2004/Feb W1
          (c) format only 2004 The Dialog Corp.
 File 160:Gale Group PROMT(R) 1972-1989
          (c) 1999 The Gale Group
 File 180: Federal Register 1985-2004/Feb 09
          (c) 2004 format only The DIALOG Corp
 File 272:ONTAP(R) EMBASE
          (c) 1989 Elsevier Science B.V.
File 275:Gale Group Computer DB(TM) 1983-2004/Feb 09
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File 281:ONTAP(R) Gale Group MARS(R)
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File 348:EUROPEAN PATENTS 1978-2004/Jan W05
          (c) 2004 European Patent Office
File 349:PCT FULLTEXT 1979-2002/UB=20040205,UT=20040129
          (c) 2004 WIPO/Univentio
File 392:Boston Herald 1995-2004/Feb 08
          (c) 2004 Boston Herald
File 433: Charleston Newspapers 1997-2004/Feb 07
          (c) 2004 Charleston Newspapers
'File 435:Art Abstracts 1984-2004/Jan
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(c) 2004 The HW Wilson Co File 440:Current Contents Search(R) 1990-2004/Feb 09 (c) 2004 Inst for Sci Info File 476: Financial Times Fulltext 1982-2004/Feb 09 (c) 2004 Financial Times Ltd File 483:Newspaper Abs Daily 1986-2004/Feb 06 (c) 2004 ProQuest Info&Learning File 484:Periodical Abs Plustext 1986-2004/Feb W1 (c) 2004 ProQuest File 485:Accounting & Tax DB 1971-2004/Feb W1 (c) 2004 ProQuest Info&Learning File 545:Investext(R) 1982-2004/Feb 09 (c) 2004 Thomson Financial Networks File 553: Wilson Bus. Abs. FullText 1982-2004/Jan (c) 2004 The HW Wilson Co File 570:Gale Group MARS(R) 1984-2004/Feb 09 (c) 2004 The Gale Group File 582: Augusta Chronicle 1996- 2004/Feb 05 (c) 2004 Augusta Chronicle File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13 (c) 2002 The Gale Group File 608:KR/T Bus.News. 1992-2004/Feb 09 (c)2004 Knight Ridder/Tribune Bus News File 610:Business Wire 1999-2004/Feb 09 (c) 2004 Business Wire. File 613:PR Newswire 1999-2004/Feb 09 (c) 2004 PR Newswire Association Inc File 619: Asia Intelligence Wire 1995-2004/Feb 08 (c) 2004 Fin. Times Ltd File 621:Gale Group New Prod.Annou.(R) 1985-2004/Feb 09 (c) 2004 The Gale Group File 633:Phil.Inquirer 1983-2004/Feb 06 (c) 2004 Philadelphia Newspapers Inc File 634:San Jose Mercury Jun 1985-2004/Feb 07 (c) 2004 San Jose Mercury News File 635:Business Dateline(R) 1985-2004/Feb 07 (c) 2004 ProQuest Info&Learning File 636:Gale Group Newsletter DB(TM) 1987-2004/Feb 09 (c) 2004 The Gale Group File 638: Newsday/New York Newsday 1987-2004/Feb 08 (c) 2004 Newsday Inc. File 641:Rocky Mountain News Jun 1989-2004/Feb 06 (c) 2004 Scripps Howard News File 642: The Charlotte Observer 1988-2004/Feb 08 (c) 2004 Charlotte Observer File 649: Gale Group Newswire ASAP (TM) 2004/Jan 27 (c) 2004 The Gale Group File 654:US Pat.Full. 1976-2004/Feb 03 (c) Format only 2004 The Dialog Corp. File 707: The Seattle Times 1989-2004/Feb 08 (c) 2004 Seattle Times File 709:Richmond Times-Disp. 1989-2004/Feb 07 (c) 2004 Richmond Newspapers Inc File 711: Independent (London) Sep 1988-2004/Feb 09 (c) 2004 Newspaper Publ. PLC File 713:Atlanta J/Const. 1989-2004/Feb 08

(c) 2004 Atlanta Newspapers

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Items
                Description'
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           77
S1
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           73
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S2
                S2 AND PY<=1999
S3
           22
                S3 AND CLUSTER?
           0
S4
                (TARGET? (3N) (MARKETING OR ADVERTIS?)) (10N) (PERSONALIT? OR -
           77
S5
             EMOTION? OR MYERS() BRIGGS?)
           73
                RD (unique items)
S6
                S6 AND PY<=1999
           22
S7
                S7 AND CLUSTER?
            0
S8
File 714: (Baltimore) The Sun 1990-2004/Feb 09
         (c) 2004 Baltimore Sun
File 720: (Columbia) The State Dec 1987-2004/Feb 08
         (c) 2004 The State
File 723: The Wichita Eagle 1990-2004/Feb 07
         (c) 2004 The Wichita Eagle
File 727: Canadian Newspapers 1990-2004/Feb 09
         (c) 2004 Southam Inc.
File 728:Asia/Pac News 1994-2004/Feb W1
         (c) 2004 Dialog Corporation
File 731: Philad. Dly. News 1983 - 2003/Dec 30
         (c) 2003 Philadelphia Newspapers Inc
File 736:Seattle Post-Int. 1990-2004/Feb 07
         (c) 2004 Seattle Post-Intelligencer
File 738: (Allentown) The Morning Call 1990-2004/Feb 06
         (c) 2004 Morning Call
File 755:New Zealand Newspapers 1995-2004/Feb 09
         (c) Fairfax New Zealand Ltd.
File 760: Euromonitor Strategy 2004/Jan
         (c) 2004 Euromonitor International Inc.
File 761:Datamonitor Market Res. 1992-2004/Jan
         (c) 2004 Datamonitor
File 762:Euromonitor Market Res. 1991-2004/Jan
         (c) 2004 Euromonitor Intl.Inc.
File 767:Frost & Sullivan Market Eng 2004/Feb
         (c) 2004 Frost & Sullivan Inc.
File 770:Beverage Marketing Research 2003/Jun
         (c) 2003 Bev Marketing Corp of NY
File 781:ProQuest Newsstand 1998-2004/Feb 09
         (c) 2004 ProQuest Info&Learning
File 810:Business Wire 1986-1999/Feb 28
         (c) 1999 Business Wire
File 992:NewsRoom 2003/Jan-Oct 31
         (c) 2004 The Dialog Corporation
File 993:NewsRoom 2002
         (c) 2004 The Dialog Corporation
File 994:NewsRoom 2001
         (c) 2004 The Dialog Corporation
File 995:NewsRoom 2000
         (c) 2004 The Dialog Corporation
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Theories, models, and factor approaches to

personality, temperament, and behavioral types: **Postulations** and measurement in the \*\*\*second\*\*\* \*\*\*millennium\*\*\* A. D.

AUTHOR: Merenda, Peter F.

AUTHOR AFFILIATION: U Rhode Island, Dept of Psychology--Kingston--RI--US JOURNAL: Psychological Reports, Vol 85(3, Pt 1), 905-932, Dec, 1999

PUBLISHER: Psychological Reports--US--

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POPULATION GROUP: Human

ABSTRACT: The chronology and historical developments in postulating theories, models, and factor approaches to personality, temperament, and behavioral types are discussed as they occurred during the 20th century A.D. The measurement of these models and approaches is from a historical perspective with a focus on the precursors of the five factor approaches that are currently the most commonly accepted ones today. The early beginnings dating back 2,500 yrs are also briefly discussed. (PsycINFO Database Record (c) 2003 APA, all rights reserved)

DESCRIPTORS: Behavior; \*History; \*Measurement; \*Personality; \*
 Theories; Factor Analysis; Models

IDENTIFIERS: historical developments in postulation & measurement of theories & models & factor approaches to

personality & temperament & behavioral types, 20th century AD
SUBJECT CODES & HEADINGS: 2223 (Personality Scales & Inventories); 3120
 (Personality Traits & Processes)
NUMBER OF SOURCE REFERENCES: 178

NUMBER OF SOURCE REFERENCES: 178 NUMBER OF DISPLAY REFERENCES: 178

#### CITED REFERENCES:

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Consumer Appliances' Leibert Offers Advice

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By Gerry Beatty

NEW YORK - Rick Leibert, the famous New York radio personality, reported that a listener picked up his voice in Newport, R.I.

That news was flattering, but not very helpful to the president of a three-store operation. Newport is a bit far afield to make a delivery from Yonkers, N.Y.

Nevertheless the point was well taken. A little retailer covering a limited territory can greatly expand its reach with a successful advertising program.

In Leibert's case, extensive radio and other ads have made his company, Consumer Appliances, a recognized name throughout the metropolitan area - and he gets stopped by strangers who have heard his commercials.

"Since 1985, radio has been the primary advertising medium for my company," Leibert said during a panel discussion at the National Retail Federation Convention here this month. "It makes me ( \*\*\*Consumer\*\*\* \*\*\*Appliances\*\*\* ) look bigger than I am, and also more successful.

The president writes all his ad copy, whether for broadcast or print, and reads the spot ads. His upbeat cadence is familiar to thousands of listeners in this area - and such distant places as Newport when the signal carries.

Consumer Appliance utilizes direct mailings, local newspapers, some television and lots of radio. A fellow panelist noted there are about 60 radio stations in the area, and **Leibert** said he's probably negotiated with all of them.

"I like to listen to proposals from radio stations," he revealed, explaining his media mix or demographic information could always stand updating.

Newspaper ads combine product promotion and image-building. Direct mail is "very good for special events. We get excellent response rates and you can target the market."

Cable TV also reaches focused segments - for example, Leibert said he displayed camcorders on telecasts of New York Rangers hockey games.

Radio, he noted, sometimes is denigrated as lacking prestige. That's not true for a small retailer. "I get name recognition," he declared.

In fact, normal response to a direct mailing for a private sale is 2 percent, and "we greatly exceeded that" recently, which he attributed to the name recognition built by radio advertising.

For all of radio's disadvantages - the low prestige because it isn't visual; the short (30- or 60-second) duration with no physical reminder, like a newspaper ad; and the difficulty of grabbing attention because listeners are doing something else at the time - it brings together a target audience and a small company, said \*\*\*Leibert\*\*\* .

Kent Murphy, president of Cherokee Communications, a media buying service here for retailers, said there are three ways radio targets audiences: demographically (age, sex, income, even early risers), psychographically (an ad emphasizing a personality trait, such as the active woman) and geographically.

Leibert noted his stores sell major and small appliances, consumer electronics, vacuum cleaners, and room air conditioners.

"Where does the funding come from?," he asked rhetorically. "In my case, it comes from co-op advertising. The trick is to get extra advertising from them.

"I try to give extra accord to their features. Features and benefits and price. It's a good vehicle for a manufacturer" because in a sense it's free air time.

Consumer Appliances is foremost a GE Appliances dealer, and most of the radio spots feature that brand because of the co-op program. \*\*\*Leibert\*\*\* revealed a competitor complained he was sick of hearing about GE while he was driving about, and how could his brand get air time?

Yes, the rival manufacturer provided the co-op money, and the retailer said Consumer Appliances' volume increase for that brand was minimal - but the dollars kept coming because the executive liked getting the exposure.

\*\*\*Leibert\*\*\* had more advice. Manufacturers often provide more support: ad copy; a jingle; the tape with the jingle behind his voice; the sales staff to book the ads instead of you. "Look to the (ad) media for free production services," he noted.

There also was one benefit from the weak economy. "Things ain't good out there and you can bargain for prices," he said.

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7/3,K/1 (Item 1 from file: 6) DIALOG(R) File 6:NTIS (c) 2004 NTIS, Intl Cpyrght All Rights Res. All rts. reserv. 0890453 NTIS Accession Number: AD-A097 143/2/XAB Society, Land, Love or Money (A Strategic Model of How to Glue the Generations Together) Shubik, M. Yale Univ., New Haven, CT. Cowles Foundation for Research in Economics. Corp. Source Codes: 009907009; 100150 Report No.: DISCUSSION PAPER-577 Jan 81 34p Languages: English Journal Announcement: GRAI8116 this product from NTIS by: phone at 1-800-553-NTIS customers); (703)605-6000 (other countries); fax at (703)321-8547; and email at orders@ntis.fedworld.gov. NTIS is located at 5285 Port Royal Road, Springfield, VA, 22161, USA. NTIS Prices: PC A03/MF A01 ...Descriptors: Game theory; Mathematical models; History; Culture; Life cycles; Interpersonal relations; Group dynamics; Linkages; Money; Marketing ; Planning; Strategy; Commerce; Behavior ; Investments; Survival (General) (Item 1 from file: 11) 7/3.K/2DIALOG(R)File 11:PsycINFO(R) (c) 2004 Amer. Psychological Assn. All rts. reserv. 2001-07650-005 0001797364 The dawn song of the blue tit Parus caeruleus and its role in sexual selection. AUTHOR: Poesel, Angelika; Foerster, Katharina; Kempenaers, Bart (Email: B.Kempenaers@erl.ornithol.mpg.de) AUTHOR AFFILIATION: Austrian Academy of Sciences, Konrad Lorenz Inst for Comparative Ethology--Vienna--Austria JOURNAL: Ethology, Vol 107(6), 521-531, Jun, 2001 PUBLISHER: Blackwell Publishing--United Kingdom-http://www.blackwellpublishing.com CITED REFERENCES: ...O., Kiovula, K. T., & Orell, M. I. (1997). Song rate correlates with paternal care and survival in willow tits: Advertisement of male quality. Behaviour, 134, 891-904. 7/3,K/3 (Item 2 from file: 11) DIALOG(R) File 11:PsycINFO(R) (c) 2004 Amer. Psychological Assn. All rts. reserv. 0001777379 2001-00389-003

## Offspring age and nest defence: Test of the feedback hypothesis in the meadow pipit.

AUTHOR: Pavel, Vaclav; Bures, Stanislav AUTHOR AFFILIATION: Palacky U, Lab of Ornithology--Czech Republic JOURNAL: Animal Behaviour--http://www.academicpress.com/anbehav, Vol 61(2) 297-303, Feb, 2001

PUBLISHER: Elsevier Science--United Kingdom--http://www.elsevier.com

CITED REFERENCES:

...P., Rytkonen, S., Koivula, K., & Orell, M. (1997). Song rate correlates with paternal care and **survival** in willow tits: **advertisement** of male quality? **Behaviour**, 134, 891-904. (PsycINFO Accession Number: 1997-43017-006)
37...

7/3,K/4 (Item 3 from file: 11)

DIALOG(R) File 11: PsycINFO(R)

(c) 2004 Amer. Psychological Assn. All rts. reserv.

0001474761 1996-04151-002

The institute of psychiatry Alzheimer's disease cohort 1986-1992: Part 1--clinical observations.

AUTHOR: Burns, Alistair

AUTHOR AFFILIATION: Withington Hosp--Manchester--England JOURNAL: International Journal of Geriatric Psychiatry--

http://www.interscience.wiley.com/jpages/0885-6230/, Vol 11(4), 309-320,

Apr, 1996

PUBLISHER: John Wiley & Sons--US--http://www.wiley.com

...ABSTRACT: which papers were published: psychiatric symptoms and behavioral disturbances; disorders of thought content, mood, and behavior; survival in AD; longitudinal changes in cognitive function; neurological signs; longitudinal changes in CT scanning; cause of death...

7/3,K/5 (Item 1 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online (c) 2004 ProQuest Info&Learning. All rts. reserv.

(c) 2001 1102door initodbedining, this 105. 10.

1075018 ORDER NO: AAD89-21193

THE BEHAVIOR OF FIRMS' MARKET SHARES UNDER CARTEL CONDITIONS: FURTHER ANALYSIS OF THE JOINT EXECUTIVE COMMITTEE, 1880-1886 (RAILROAD CARTEL)

Author: LU, LAURA Degree: PH.D. Year: 1988

Corporate Source/Institution: STATE UNIVERSITY OF NEW YORK AT STONY

BROOK (0771)

Source: VOLUME 50/06-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 1762. 171 PAGES

...attempts to extend the work of Porter and Green by studying theoretically and empirically the **behavior** of the firms' **market** shares after **relaxing** the assumption of identical cost functions for the firms, a modification supported by the railroad...

7/3,K/6 (Item 2 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online (c) 2004 ProQuest Info&Learning. All rts. reserv.

1061728 ORDER NO: NOT AVAILABLE FROM UNIVERSITY MICROFILMS INT'L. SOCIAL ORGANIZATION AND SURVIVAL OF THE PIPISTRELLE BAT (PIPISTRELLUS PIPISTRELLUS), AND A COMPARISON OF ADVERTISEMENT BEHAVIOUR IN THREE

POLYGYNOUS BAT SPECIES

Author: LUNDBERG, KARIN Degree: FIL.DR

Year: 1989

Corporate Source/Institution: LUNDS UNIVERSITET (SWEDEN) (0899) Source: VOLUME 50/03-C OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 457. 88 PAGES

Location of Reference Copy: UNIVERSITY LIBRARY, BOX 3, S-221 00 LUND, SWEDEN

This thesis deals with the mating system, male advertisement behaviour, and survival of adult pipistrelle bats (Pipistrellus pipistrellus). It also describes the mating systems of the Nathusius...

7/3,K/7 (Item 1 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S.

(c) 2004 The Gale Group. All rts. reserv.

03931195 SUPPLIER NUMBER: 17102219

Role-relaxed consumers: empirical evidence.

Kahle, Lynne R.

Journal of Advertising Research, v35, n3, p59(4)

May-June, 1995

ISSN: 0021-8499 LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 2126 LINE COUNT: 00182

... concept of role-relaxed behavior, they certainly do not decrease our confidence in the concepts.

Advertisers whose target market includes Role-Relaxed Consumers may want to emphasize product attributes over social pressure as a mechanism to increase...

...relaxed characteristics. Nor do we know as much as would be desirable about the role- relaxed segment 's market power or product and brand preferences. The research here certainly implies utility in further research...

7/3,K/8 (Item 2 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S.

(c) 2004 The Gale Group. All rts. reserv.

02465169 SUPPLIER NUMBER: 09615391

The impact of treasury auction announcements on interest rates.

Wachtel, Paul; Young, John

Quarterly Review of Economics and Business, v30, n3, p62(11)

Autumn, 1990

ISSN: 0033-5797 LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 4160 LINE COUNT: 00348

... that there is little indication of any gain in explanatory power when the hypothesis of  ${\tt market}$  segmentation is  ${\tt relaxed}$ . There is a significant increase in explanatory power at the 5 percent level for less

7/3,K/9 (Item 1 from file: 149)

DIALOG(R) File 149:TGG Health & Wellness DB(SM)

(c) 2004 The Gale Group. All rts. reserv.

01196655 SUPPLIER NUMBER: 08132381 (USE FORMAT 7 OR 9 FOR FULL TEXT) Assessing key stakeholders: who matters to hospitals and why?

Fottler, Myron D.; Blair, John D.; Savage, Grant T.; Whitehead, Carlton J.; Laus, Michael D. Hospital & Health Services Administration, v34, n4, p525(22) Winter, 1989 PUBLICATION FORMAT: Magazine/Journal ISSN: 8750-3735 LANGUAGE: English RECORD TYPE: Fulltext TARGET AUDIENCE: Professional

... on the basis of price, quality, and access is intense in most product lines. Product **segmentation** and **marketing** of services are necessary for **survival**. The role of government at all levels has expanded in terms of both regulation and...

LINE COUNT: 00530

WORD COUNT:

6032

9/3,K/1 (Item 1 from file: 11)

DIALOG(R)File 11:PsycINFO(R)

(c) 2004 Amer. Psychological Assn. All rts. reserv.

0001701106 2000-08203-031

Theories, models, and factor approaches to personality, temperament, and behavioral types: Postulations and measurement in the second millennium A. D.

AUTHOR: Merenda, Peter F.

AUTHOR AFFILIATION: U Rhode Island, Dept of Psychology--Kingston--RI--US

JOURNAL: Psychological Reports, Vol 85(3, Pt 1), 905-932, Dec, 1999

PUBLISHER: Psychological Reports--US--

http://www.pr-pms.com/index.cfm?page=sub

IDENTIFIERS: historical developments in postulation & measurement of theories & models & factor approaches to personality & temperament & behavioral types, 20th century AD

9/3,K/2 (Item 1 from file: 34)

DIALOG(R)File 34:SciSearch(R) Cited Ref Sci (c) 2004 Inst for Sci Info. All rts. reserv.

01719731 Genuine Article#: HV550 No. References: 49

Title: THE COSTS OF SECONDARY SEXUAL CHARACTERS IN THE LEKKING GREAT SNIPE (GALLINAGO-MEDIA)

Author(s): HOGLUND J; KALAS JA; FISKE P

Corporate Source: UNIV UPPSALA, DEPT ZOOL, BOX 56/S-75122 UPPSALA//SWEDEN/; NORWEGIAN INST NAT RES/N-7004 TRONDHEIM//NORWAY/; UNIV TRONDHEIM, DEPT ZOOL/N-7055 DRAGVOLL//NORWAY/

Journal: BEHAVIORAL ECOLOGY AND SOCIOBIOLOGY, 1992, V30, N5 (MAY), P309-315 Language: ENGLISH Document Type: ARTICLE (Abstract Available)

...Identifiers--DOUBLY LABELED WATER; MALE MATING SUCCESS; FEMALE CHOICE; SAGE GROUSE; SELECTION; ENERGETICS; EVOLUTION; ADVERTISEMENT; PREFERENCES; BEHAVIOR

9/3,K/3 (Item 1 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S.

(c) 2004 The Gale Group. All rts. reserv.

03211600 SUPPLIER NUMBER: 13294161

Getting back on track. (family financial planning) (1993 Money Management Guide) (Cover Story)

Brown, Carolyn M.

Black Enterprise, v24, n3, p46(5)

Oct, 1993

DOCUMENT TYPE: Cover Story ISSN: 0006-4165 LANGUAGE: English

RECORD TYPE: Fulltext; Abstract

WORD COUNT: 2569 LINE COUNT: 00226

... Ransoms can no longer afford to wait for referral work. They need to define their target market and energetically pursue it Such a move is more critical than ever, given California's tumultuous real...

9/3,K/4 (Item 1 from file: 144)

DIALOG(R) File 144: Pascal

(c) 2004 INIST/CNRS. All rts. reserv.

13738223 PASCAL No.: 98-0430624

Energy efficiency and the limits of market forces : The example of the electric motor market in France

FAGUNDES DE ALMEIDA E L

Institut d'Economie et de Politique de l'Energie, IEPE - Universite des Sciences Sociales - BP 47 - 38, 040 Grenoble, France

Journal: Energy policy, 1998, 26 (8) 643-653

Language: English

Copyright (c) 1998 INIST-CNRS. All rights reserved.

English Descriptors: Energy conservation; Electric motors; Energetic efficiency; Market structure; Advanced technology; Market penetration; Consumer behavior; Supplier; Social perception; Decision making; Obstacle; Case study; France; Energy policy; Public information; Incentive

9/3,K/5 (Item 2 from file: 144)

DIALOG(R) File 144: Pascal

(c) 2004 INIST/CNRS. All rts. reserv.

11339248 PASCAL No.: 94-0161220

Market barriers to energy efficiency

HOWARTH R B; ANDERSSON B

Univ. California, environmental studies board, Santa Cruz CA 95064, USA

Journal: Energy economics, 1993, 15 (4) 262-272

Language: English

English Descriptors: Energy conservation; Consumer behavior; Markets; Uncertainty; Energetic efficiency; Equipment; Information; Incentive

(Item 1 from file: 6) 14/3, K/1DIALOG(R)File 6:NTIS (c) 2004 NTIS, Intl Cpyrght All Rights Res. All rts. reserv. 1283537 NTIS Accession Number: PB87-133914 Study of the International Travel Market: France (Final rept) Gallup International, London (England). Corp. Source Codes: 087278000 Sponsor: Travel and Tourism Administration, Washington, DC. Nov 86 36p Languages: English Journal Announcement: GRAI8708 Sponsored by Travel and Tourism Administration, Washington, DC. this product from NTIS by: phone at 1-800-553-NTIS (U.S. customers); (703)605-6000 (other countries); fax at (703)321-8547; and email at orders@ntis.fedworld.gov. NTIS is located at 5285 Port Royal Road, Springfield, VA, 22161, USA. NTIS Prices: PC A03/MF A01 Descriptors: France; \*Travel; \*Tourism; \* Marketing; Surveys; Sampling; Psychographics; Demographics; Attitudes (Item 2 from file: 6) 14/3, K/2DIALOG(R) File 6:NTIS (c) 2004 NTIS, Intl Cpyrght All Rights Res. All rts. reserv. 1283534 NTIS Accession Number: PB87-133880 Study of the International Travel Market: United Kingdom (Final rept) Gallup International, London (England). Corp. Source Codes: 087278000 Sponsor: Travel and Tourism Administration, Washington, DC. Jul 85 37p Languages: English Journal Announcement: GRAI8708 Sponsored by Travel and Tourism Administration, Washington, DC. Order this product from NTIS by: phone at 1-800-553-NTIS (U.S. customers); (703)605-6000 (other countries); fax at (703)321-8547; and email at orders@ntis.fedworld.gov. NTIS is located at 5285 Port Royal Road, Springfield, VA, 22161, USA. NTIS Prices: PC A03/MF A01 Descriptors: United Kingdom; \*Great Britain; \*Travel; \*Tourism; Marketing; Surveys; Sampling; Psychographics; Demographics 14/3,K/3 (Item 3 from file: 6) DIALOG(R) File 6:NTIS (c) 2004 NTIS, Intl Cpyrght All Rights Res. All rts. reserv. 1283533 NTIS Accession Number: PB87-133872 Study of the International Travel Market: Japan (Final rept) Gallup International, London (England). Corp. Source Codes: 087278000 Sponsor: Travel and Tourism Administration, Washington, DC. Nov 86 39p

Languages: English

Journal Announcement: GRAI8708

Sponsored by Travel and Tourism Administration, Washington, DC.

Order this product from NTIS by: phone at 1-800-553-NTIS (U.S. customers); (703)605-6000 (other countries); fax at (703)321-8547; and email at orders@ntis.fedworld.gov. NTIS is located at 5285 Port Royal Road, Springfield, VA, 22161, USA.

NTIS Prices: PC A03/MF A01

Descriptors: Japan; \*Travel; \*Tourism; \* Marketing; Surveys; Sampling; Psychographics; Demographics; Attitudes

## 14/3,K/4 (Item 1 from file: 7)

DIALOG(R)File 7:Social SciSearch(R)

(c) 2004 Inst for Sci Info. All rts. reserv.

00710781 GENUINE ARTICLE#: GN277 NO. REFERENCES: 17

TITLE: MAPPING MARKET MOBILITY - PSYCHOGRAPHIC PROFILES AND MEDIA EXPOSURE

AUTHOR(S): DARDEN WR; FRENCH WA; HOWELL RD

CORPORATE SOURCE: UNIV ARKANSAS, COLL BUSINESS ADM/FAYETTEVILLE//AR/72701;

UNIV GEORGIA/ATHENS//GA/30602; SW MISSOURI STATE

UNIV/SPRINGFIELD//MO/65802

JOURNAL: JOURNAL OF BUSINESS RESEARCH, 1979, V7, N1, P51-74

LANGUAGE: ENGLISH DOCUMENT TYPE: ARTICLE

TITLE: MAPPING MARKET MOBILITY - PSYCHOGRAPHIC PROFILES AND MEDIA EXPOSURE

## 14/3,K/5 (Item 1 from file: 11)

DIALOG(R)File 11:PsycINFO(R)

(c) 2004 Amer. Psychological Assn. All rts. reserv.

0001549095 1997-30020-003

# Evolution of the personality construct in marketing and its applicability to contemporary personality research.

AUTHOR: Endler, Norman S.; Rosenstein, Alvin J.

AUTHOR AFFILIATION: York U, Dept of Psychology-North York-ON-Canada

JOURNAL: Journal of Consumer Psychology--

http://www.erlbaum.com/Journals/journals/JCP/jcp.htm, Vol 6(1), 55-66, 1997

PUBLISHER: Lawrence Erlbaum--US--http://www.erlbaum.com

IDENTIFIERS: development & interaction of personality construct in
 psychology & marketing , psychographic application to contemporary
 personality research

## 14/3,K/6 (Item 2 from file: 11)

DIALOG(R)File 11:PsycINFO(R)

(c) 2004 Amer. Psychological Assn. All rts. reserv.

0000772910 1975-06304-002

#### Psychographics and from whence it came.

AUTHOR: Demby, Emanuel

BOOK SOURCE: Wells, William D. (Ed); Life style and psychographics.

, viii, 363, 1974

PUBLISHER: American Marketing Assn--Oxford--England

ABSTRACT: Discusses the past, present, and future uses of **psychographics** in consumer-oriented **marketing** research. Guidelines for the construction and execution of psychographic studies are presented in terms of...

14/3,K/7 (Item 3 from file: 11)

DIALOG(R) File 11: PsycINFO(R)

(c) 2004 Amer. Psychological Assn. All rts. reserv.

0000772909 1975-06304-001

The role of psychographics in the development of advertising strategy and copy.

AUTHOR: Ziff, Ruth

BOOK SOURCE: Wells, William D. (Ed); Life style and psychographics.

, viii, 363, 1974

PUBLISHER: American Marketing Assn--Oxford--England

IDENTIFIERS: psychographics , development of advertising strategy & copy

14/3,K/8 (Item 4 from file: 11)

DIALOG(R)File 11:PsycINFO(R)

(c) 2004 Amer. Psychological Assn. All rts. reserv.

0000195805 1973-22044-001

A study of the feasibility of using psychographic data in identifying market targets.

AUTHOR: Wilkins, James H.

AUTHOR AFFILIATION: Texas Tech U

JOURNAL: Dissertation Abstracts International, Vol. 33(8-A), 3883, Feb,

1973

PUBLISHER: Univ Microfilms International--US

A study of the feasibility of using psychographic data in identifying market targets.

IDENTIFIERS: psychographic data, identifying market targets

14/3,K/9 (Item 1 from file: 35)

DIALOG(R)File 35:Dissertation Abs Online

(c) 2004 ProQuest Info&Learning. All rts. reserv.

604042 ORDER NO: AAD77-25124

AN EXPLORATORY STUDY OF THE UTILITY OF PSYCHOGRAPHIC AND LIFE-STYLE MARKET RESEARCH FOR MAKING PROGRAM- AND PROMOTION-RELATED DECISIONS IN ADULT CONTINUING EDUCATION.

Author: RINELLA, SALVATORE DAVID

Degree: PH.D. Year: 1977

Corporate Source/Institution: GEORGE PEABODY COLLEGE FOR TEACHERS (0074)

Source: VOLUME 38/05-A OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 2486. 141 PAGES

AN EXPLORATORY STUDY OF THE UTILITY OF PSYCHOGRAPHIC AND LIFE-STYLE MARKET RESEARCH FOR MAKING PROGRAM- AND PROMOTION-RELATED DECISIONS IN ADULT CONTINUING EDUCATION.

14/3,K/10 (Item 1 from file: 65)

DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979253 Cross-Cultural Values Research: Implications for International Advertising Rose, G. M. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 389-400 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics 14/3,K/11 (Item 2 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979248 Transferability of the Concept of Environmental Awareness Within the EUROSTYLES System Into Tourism Marketing Zins, A. H. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 369-388 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics 14/3,K/12 (Item 3 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979232 The Edge of Dream: Managing Brand Equity in the European Luxury Market Weber, D.; Dubois, B. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 355-368 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics 14/3,K/13 (Item 4 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv.

INSIDE CONFERENCE ITEM ID: CN023979227 02288782 Food-Related Lifestyle: Development of a Cross-Culturally Valid Instrument for Market Surveillance Grunert, K. G.; Brunsoe, K.; Bisp, S. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 337-354 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics (Item 5 from file: 65) 14/3,K/14 DIALOG(R)File 65:Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979211 The Adult Longitudinal Panel: A Research Program to Study the Aging Process and Its Effect on Consumers Across the Life Span Lepisto, L. R. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 317-336 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics (Item 6 from file: 65) 14/3, K/15DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979206 The Benevolent Society: Value and Lifestyle Changes Among Middle-Aged Baby Boomers Muller, T. E. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 299-316 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics 14/3,K/16 (Item 7 from file: 65) DIALOG(R)File 65:Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv.

02288779 INSIDE CONFERENCE ITEM ID: CN023979199 Change Leaders and New Media MacEvoy, B. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 283-298 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics 14/3,K/17 (Item 8 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. 02288778 INSIDE CONFERENCE ITEM ID: CN023979183 The New Materialists Chiagouris, L.; Mitchell, L. E. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 263-282 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics 14/3,K/18 (Item 9 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979178 02288777 Gender Role Changes in the United States Cafferata, P.; Horn, M. I.; Wells, W. D. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 249-262 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics 14/3, K/19(Item 10 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979136 Developing Useful and Accurate Customer Profiles

Wansink, B. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 183-198 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics (Item 11 from file: 65) 14/3,K/20 DIALOG(R)File 65:Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979120 "Seeing With the Mind's Eye": On the Use of Pictorial Stimuli in Values and Lifestyle Research Grunert-Beckmann, S. C.; Askegaard, S. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 161-182 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics (Item 12 from file: 65) 14/3,K/21 DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979115 02288771 Issues Involving the Relationship Between Personal Values and Consumer Behavior: Theory, Methodology, and Application Shrum, L. J.; McCarty, J. A. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 139-160 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics 14/3,K/22 (Item 13 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979100 Maslow's Hierarchy and Social Adaptation as Alternative Accounts of Value Structures

Kahle, L. R.; Homer, P. M.; O'Brien, R. M.; Boush, D. M. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 111-138 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics (Item 14 from file: 65) 14/3,K/23 DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979092 Value and Values: What Is the Relevance for Advertisers? Fen Nell, G. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 83-110 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics 14/3,K/24 (Item 15 from file: 65) DIALOG(R)File 65:Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979087 Advertising, Values, and the Consumption Community Prensky, D.; Wright-Isak, C. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 69-82 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics 14/3,K/25 (Item 16 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979071 The Value of Understanding the Influence of Lifestyle Trait Motivations on Consumption Beliefs Murry, J. P.; Lastovicka, J. L.; Austin, J. R. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and

psychographics-Annual conference P: 45-68 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics (Item 17 from file: 65) 14/3, K/26DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979066 Where Perception Meets Reality: The Social Construction of Lifestyles Englis, B. G.; Solomon, M. R. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 25-44 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics 14/3,K/27 (Item 18 from file: 65) DIALOG(R) File 65: Inside Conferences (c) 2004 BLDSC all rts. reserv. All rts. reserv. INSIDE CONFERENCE ITEM ID: CN023979050 A Strategic Framework for Developing and Assessing Political, Social Issue, and Corporate Image Advertising Reynolds, T. J.; Westberg, S. J.; Olson, J. C. CONFERENCE: Advertising and consumer psychology: Values, lifestyles, and psychographics-Annual conference P: 3-24 Mahwah, N.J., L. Erlbaum, 1997 ISBN: 0805814965 LANGUAGE: English DOCUMENT TYPE: Conference Papers CONFERENCE EDITOR(S): Kahle, L. R.; Chiagouris, L. CONFERENCE LOCATION: New York, NY 1997 (199700) (199700) DESCRIPTORS: advertising; consumer psychology; psychographics 14/3,K/28 (Item 1 from file: 88) DIALOG(R) File 88: Gale Group Business A.R.T.S. (c) 2004 The Gale Group. All rts. reserv. 05454670 SUPPLIER NUMBER: 63017787 The New Frontier. Bachman, Katy MEDIAWEEK, 10, 22, 66 May 29, 2000 ISSN: 1055-176X LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 1754 LINE COUNT: 00141

... media and distribution sales for RealNetworks. RealNetworks utilizes a user's IP address to target ads based on geography. "
Psychographic targeting has to be done with the user's permission,"
Morrison says.

Alexandria, Va.-based...

14/3,K/29 (Item 2 from file: 88)

DIALOG(R)File 88:Gale Group Business A.R.T.S.

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05420479 SUPPLIER NUMBER: 61949858

For Public Relations People Who Must Understand the New Marketing. (Brief Article) (Review) (book review)

Harris, Thomas L.

Public Relations Quarterly, 44, 3, 6

Fall, 1999

DOCUMENT TYPE: Brief Article Review ISSN: 0033-3700 LANGUAGE:

English RECORD TYPE: Fulltext WORD COUNT: 920 LINE COUNT: 00073

... consumers" that they can and too often do overlook societal factors which supersede demographics and psychographics. Sergio says new marketers must look at politics, economics, history, social trends, fads, fears and entertainment to determine what...

14/3,K/30 (Item 3 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S.

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05381498 SUPPLIER NUMBER: 61642471

Value Add. (MValue.com provides user information while protecting privacy) (Brief Article) (Statistical Data Included)

McCooey, Eileen

MEDIAWEEK, 10, 12, 80

March 20, 2000

DOCUMENT TYPE: Brief Article Statistical Data Included ISSN: 1055-176X

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 724 LINE COUNT: 00060

... board when the program launches next month.

Haynes says mValue uses collaborative filtering, which enables marketers to create detailed psychographic profiles of users so they can target specific categories. For example, they might gather information...

14/3,K/31 (Item 4 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S.

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04099792 SUPPLIER NUMBER: 18792182

Television advertising: do's and don'ts. (Special Advertising Section)

Conway, Tom

MEDIAWEEK, v6, n40, pS9(1)

Oct 21, 1996

ISSN: 1055-176X LANGUAGE: English RECORD TYPE: Fulltext; Abstract

WORD COUNT: 429 LINE COUNT: 00039

... to reach, how to reach that audience, and why partnerships between local broadcast stations and advertisers are essential.

Use psychographics to target.

The product marketplace is becoming increasingly fractionalized, and traditional demographics—which basically look...

14/3,K/32 (Item 5 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S.

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03538047 SUPPLIER NUMBER: 15991453

Psychographics . (1995 Directory of Marketing Information Companies) (Directory)

American Demographics, v17, n1, pD37(1)

Jan, 1995

DOCUMENT TYPE: Directory ISSN: 0163-4089 LANGUAGE: English

RECORD TYPE: Abstract

Psychographics . (1995 Directory of Marketing Information Companies) (Directory)

14/3,K/33 (Item 6 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S.

(c) 2004 The Gale Group. All rts. reserv.

03247928 SUPPLIER NUMBER: 14675050

Psychographics . (1994 Directory of Marketing Information Companies)

(Directory)

American Demographics, v16, n1, pS60(2)

Jan, 1994

DOCUMENT TYPE: Directory ISSN: 0163-4089 LANGUAGE: English

RECORD TYPE: Abstract

Psychographics . (1994 Directory of Marketing Information Companies) (Directory)

14/3,K/34 (Item 7 from file: 88)

DIALOG(R)File 88:Gale Group Business A.R.T.S.

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02940542 SUPPLIER NUMBER: 12532402

The Naked Consumer: How Our Private Lives Become Public Commodities. (book reviews)

Publishers Weekly, v239, n37, p481(1)

August 17, 1992

CODEN: PWEEA DOCUMENT TYPE: review ISSN: 0000-0019

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 191 LINE COUNT: 00016

... and political and direct mail lists of all kinds, along with human and electronic spies, **marketing** experts create "**psychographics**" individuals and groups, which reveal intimate, personal details about ethnicity, past and present income, credit...

14/3,K/35 (Item 8 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S. (c) 2004 The Gale Group. All rts. reserv.

02833716 SUPPLIER NUMBER: 13048063

Beyond Mind Games: The Marketing Power of Psychographics . (1992

Advertising Annual) (book reviews Communication Arts, v34, n7, p258(1)

Dec, 1992

DOCUMENT TYPE: review ISSN: 0010-3519 LANGUAGE: English

RECORD TYPE: Citation

Beyond Mind Games: The Marketing Power of Psychographics . (1992 Advertising Annual...

#### 14/3,K/36 (Item 9 from file: 88)

DIALOG(R)File 88:Gale Group Business A.R.T.S.

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02677314 SUPPLIER NUMBER: 11574809

Local TV sales: making money on main street. (television stations look up to research and marketing consultants to gave them information on viewers, Second of a four-part series)

Flint, Joe

Broadcasting, v121, n21, p71(2)

Nov 18, 1991

ISSN: 0007-2028 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 780 LINE COUNT: 00079

... to "look at the audience and relate it in a more pragmatic way to the **advertiser**." **Psychographics**, according to Stowell, is the way to do that. It is the study of self...

...that motivate consumer behavior."

Through surveys of particular markets, Stowell & Co. tries to determine a **market** 's demographic and **psychographic** profile, purchasing patterns and media consumption. A typical consumer market profile by Stowell & Co. consists...

#### 14/3,K/37 (Item 10 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S.

(c) 2004 The Gale Group. All rts. reserv.

02466976 SUPPLIER NUMBER: 09098630

## Christmas comes to Candyland. (Milton Bradlee Co. advertizes its classic board games)

Grimm, Matthew

Adweek's Marketing Week, v31, n46, p19(1)

Nov 12, 1990

ISSN: 0892-8274 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 846 LINE COUNT: 00066

... advertising for the first time in years. But their return has more to do with market economics than psychographics.

Back-to-basics is the plan of the day. Messages of value and familiarity have...

#### 14/3,K/38 (Item 11 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S. (c) 2004 The Gale Group. All rts. reserv.

02262914 SUPPLIER NUMBER: 07837327

Dinner is served - at the mall. (includes related article)

Goodman, Stephanie

Adweek's Marketing Week, v30, n30, p30(2)

July 24, 1989

ISSN: 0892-8274 LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 1097 LINE COUNT: 00103

... line on the main floor and on the mall's periphery, that battle also involves marketing using psychographics and location strategies.

"You have to understand that people come to the mall to shop...

#### 14/3,K/39 (Item 12 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S.

(c) 2004 The Gale Group. All rts. reserv.

02076969 SUPPLIER NUMBER: 06837541

Television is the key to baby boomers' buying. (column)

Smythe, Michael

Broadcasting, v115, n1, p23(1)

July 4, 1988

DOCUMENT TYPE: column ISSN: 0007-2028 LANGUAGE: English

RECORD TYPE: Fulltext

WORD COUNT: 959 LINE COUNT: 00097

... divorced from psychographics, and household income no longer dictates tastes, aspirations or even life styles. **Advertisers** that understand **psychographics** know that television is the only real way to separate customers who fall into the...

### 14/3,K/40 (Item 13 from file: 88)

DIALOG(R) File 88: Gale Group Business A.R.T.S.

(c) 2004 The Gale Group. All rts. reserv.

01597583 SUPPLIER NUMBER: 03507748

Psychographics and advertising .

Radolf, Andrew

Editor & Publisher, v117, p20(1)

Nov 3, 1984

ISSN: 0013-094X LANGUAGE: English RECORD TYPE: Citation

Psychographics and advertising .

#### 14/3,K/41 (Item 1 from file: 142)

DIALOG(R) File 142: Social Sciences Abstracts (c) 2004 The HW Wilson Co. All rts. reserv.

0954572 H.W. WILSON RECORD NUMBER: BSSI96030499

Marketing tools directory; supplement

American Demographics (Am Demogr) v. 18 (Sept. 1996) p. D3-D44

DOCUMENT TYPE: Feature Article ISSN: 0163-4089

...ABSTRACT: listed under the following categories: business services, demographics, direct marketing, ethnic marketing, international marketing,

mapping, marketing research, media, psychographics, and software. In addition, an alphabetical telephone index of companies is provided.

14/3,K/42 (Item 2 from file: 142)
DIALOG(R) File 142:Social Sciences Abstracts

(c) 2004 The HW Wilson Co. All rts. reserv.

0848951 H.W. WILSON RECORD NUMBER: BSSI91040054

Beyond mind games

Piirto, Rebecca 1958-

American Demographics (Am Demogr) v. 13 (Dec. 1991) p. 52-7

DOCUMENT TYPE: Feature Article ISSN: 0163-4089

...ABSTRACT: 1990s, electronic interviewing techniques are helping researchers translate vague feelings into accurate reports that guide marketing decisions. Psychographic research mixes psychological methods with market research. Its researchers assume that consumers have emotional bonds...

14/3,K/43 (Item 3 from file: 142)

DIALOG(R) File 142: Social Sciences Abstracts (c) 2004 The HW Wilson Co. All rts. reserv.

0598317 H.W. WILSON RECORD NUMBER: BSSI95025286

Directory of marketing information companies: Fall 1995; supplement

American Demographics (Am Demogr) v. 17 (Sept. '95) p. D2-D36

DOCUMENT TYPE: Feature Article ISSN: 0163-4089

...ABSTRACT: is divided into the categories of business services, demographics, direct marketing, ethnic marketing, international, mapping, marketing research, media, psychographics, and software. Reprinted by permission of the publisher.

14/3,K/44 (Item 1 from file: 149)

DIALOG(R) File 149:TGG Health&Wellness DB(SM) (c) 2004 The Gale Group. All rts. reserv.

01621910 SUPPLIER NUMBER: 18405248 (USE FORMAT 7 OR 9 FOR FULL TEXT) Elements of business: we offer HME providers some understanding of the "physics" of selling incontinence care products.

Baltzly, D.; Black, Ron

Independent Living Provider, v11, n3, p54(2)

May-June,

1996

PUBLICATION FORMAT: Magazine/Journal LANGUAGE: English RECORD TYPE:

Fulltext TARGET AUDIENCE: Consumer
WORD COUNT: 1008 LINE COUNT: 00081

... In my opinion, for some HME providers, customer follow-up is rare and understanding the **psychographics** of the **market** is diametrically opposed to their welfare mentality. Dealers not only experience incredible levels of frustration...?

Search Performed by Sylvia Keys 23-Mar-04